



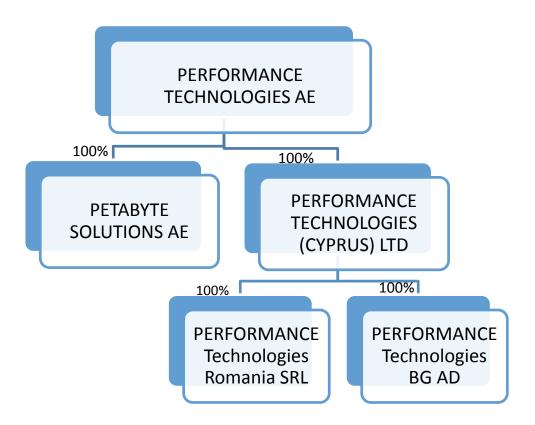
# PERFORMANCE Technologies A.E. June 2015

## The Company

- PERFORMANCE TECHNOLOGIES S.A. is a specialist IT company with leadership position in highly prospective niche markets
- Provider of IT Solutions & Services to store, retrieve, protect, share and manage information & systems; Transforms IT, leveraging state-of-the art technology solutions to reduce CapEx and OpEx.
- Customers include major companies in Telco, Banking, Services and Industrial Sectors.
- 20 years of continuous profitable growth
- Privately held; 80% shareholders are founders & key managers of the company
- 63 persons total staff o/w 40 in Delivery Services (Technical / Consulting)
- Attracted VC funding (AVC/Zaitech) for a ~10% stake in Oct 2005.
- Listed its shares in ASE/EN.A. market in Sept 2008

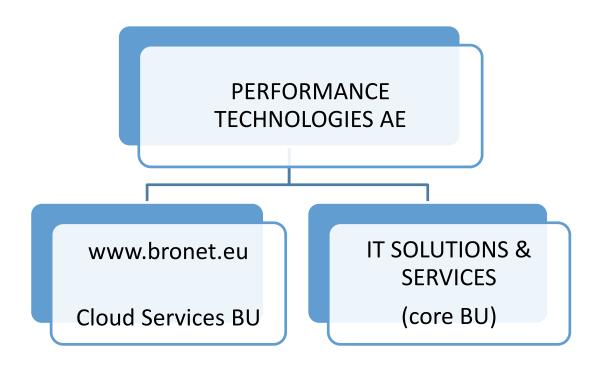


# **Performance Group of Companies**

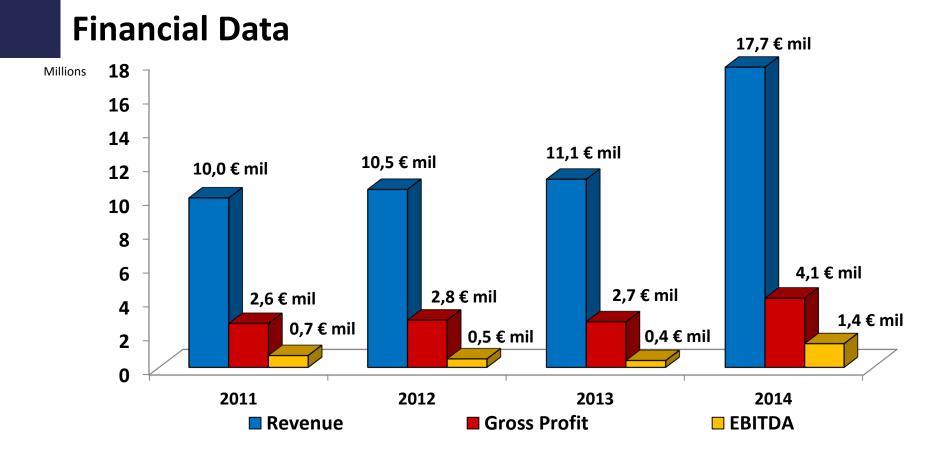




## **Business Units**



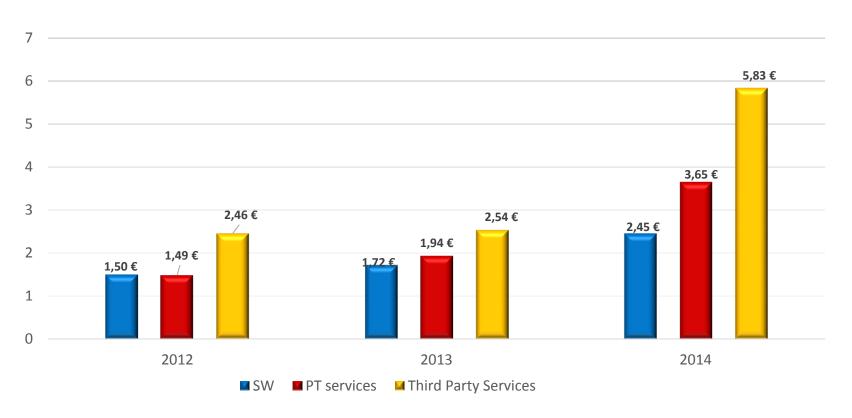




In FY2014, the company returned to net profitability of ~600K€

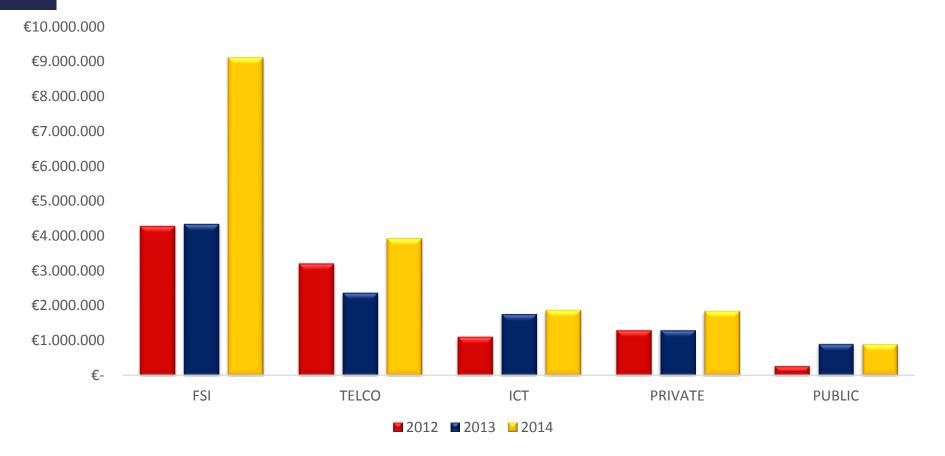


# Software, own services & third party services in 2012-14 (M€)



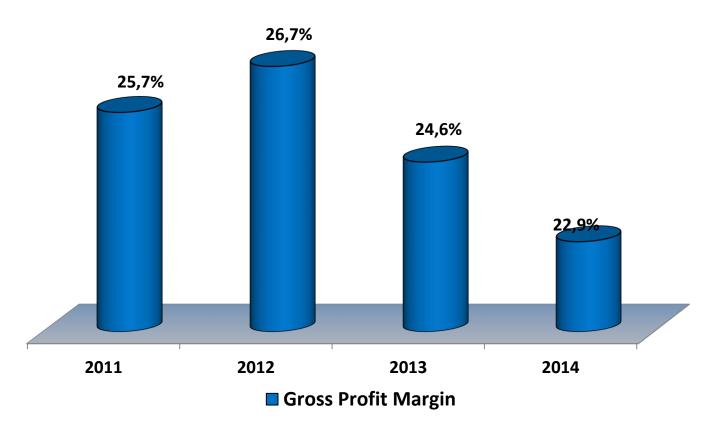


# Revenue per sector 2012-14 (Euro)



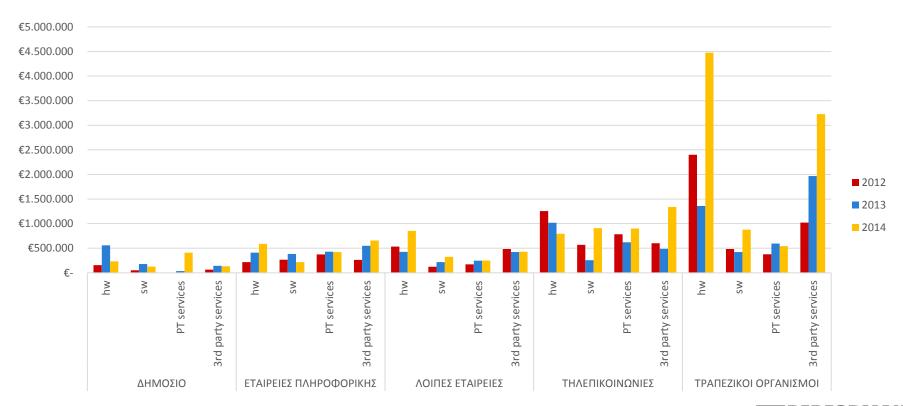


# **Gross Profit Margin**



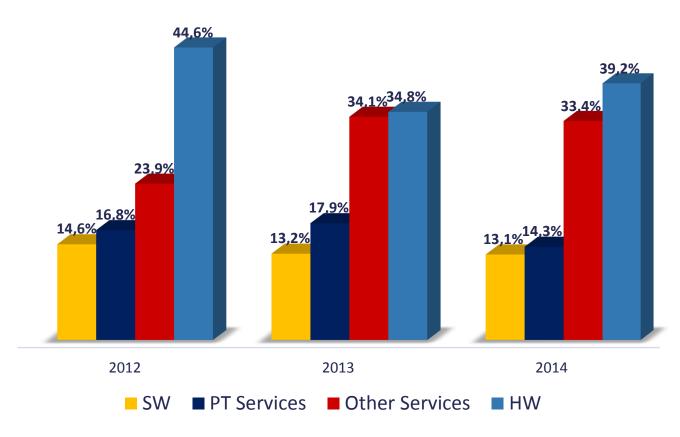


# Revenue per sector & offering category (2012-2014)





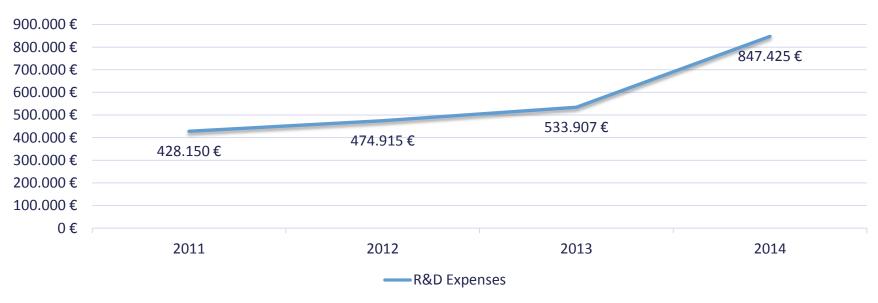
# Revenue per offering





## **R&D Investments 2011-14**

#### **R&D Investments**





### Vision

Be a prominent provider of solutions for effective management of IT resources enabling customers to run their "Business As Usual" despite malfunctions or disasters.

#### Mission

Maintain and expand leading independent player position in Greece, achieving fuller penetration of key segments; establish a leading presence in selected SEE countries.



# Our values and strategy

Results have been achieved by consistent execution of adopted strategies:

- #1 world-class competences in key solution areas:
  - virtualization & data center computing
  - IT resilience: backup/restore, DR & BC
  - ITSM processes and IT automation
  - Cloud Services building and provision
- #2 business partnerships, alliances and direct cooperation with top IT vendors, at the highest possible level.
- Partners include (alphabetically):
- Cisco, Dell, EMC, HP, IBM
- Citrix, Microsoft, Red Hat, Symantec, VMware
- #3 ability to engage and execute well on complex, demanding projects, delivering business value, fast.
- #4 long lasting customer relationships, based on trust and mutual respect.



## **Partnerships & Alliances**

#### Unique qualifications and competencies:

- VMware Premier Partner
- HP Platinum & Service One Partner
- **IBM** Premier Business Partner
- Red Hat Advanced Business Partner & Training Delivery Partner
- EMC Silver Partner
- Automic Business Partner
- Microsoft Gold Partner in Data Center
- Veeam Silver Partner;
- SimpliVity Business Partner
- Symantec / Veritas Platinum Partner Master Specialist



### **Our strengths**

- Excellence in execution
  - Certifications, qualifications, delivery ability
- Compliance & quality
  - ISO 9000, ISO 27001
- Innovation & agility
  - RnD / introduce novel solutions, incorporating latest technologies
  - Strategically expand and shift focus to new business areas



#### **Focus Areas**

- Existing Areas: Specialized System Integrator Datacenter infrastructure
  - virtualization, cloud computing, data center computing & storage, data availability, disaster recovery & business continuity, information security
  - End to end Deployment
  - Managed/Outsourcing Services
  - Mutli-vendor Support Services
- Expanding focus: Consulting and Professional Services
  - Business Service Management
  - IT Service Management
  - Operations Management
  - IT Asset Management
  - Job Scheduling / IT Automation
  - Automated Release Management
  - Mobile Device Management



## **Competitive Advantages**

- Ability to tailor solutions to customer needs versus multinational competitors whose options are constrained by their own hw and sw portfolio
- Technical expertise, local implementation and support capability in Greece and abroad
- Competitive cost base compared to major multinationals
- Ability to implement solutions for customers anywhere in the region
- Solutions offered are based on proven technologies with a long expected lifecycle
- Highly satisfied customers are acting as promoters of the company and bring repeat business
- Our reputation for quality of work delivered
- Direct Partnerships with world class IT Companies (HP, IBM, Dell, Symantec, VMware etc.)



#### **Our Partners**

- Business partnerships are a fundamental part of the Company's strategy
- PT as a Services Partner provides services to Partner's Customers (HP, IBM, DELL, EMC, SYMANTEC)
- Partnerships established at an early stage of the Company's development and have been successfully maintained, enhanced and upgraded over the years.

Key Partnerships

















Complementary Partnerships





















#### **Our customers include:**



























































# **PERFORMANCE Technologies Business Transformation**

How will we be relevant to our clients in the future?

- Do we understand our clients expectations in this shifting market?
- How do we best leverage our current business model?



## Our journey to business transformation / existing areas

- For more than 18 years, we architect, implement and deliver state of the art IT solutions and services.
- Existing Areas | Improvement of the current business model: System Integrator on Datacenter infrastructure
  - Virtualization, Cloud Computing, Data Center Computing & Storage, Data
     Availability, Disaster Recovery & Business Continuity, Information Security
  - End to end Deployment
  - Managed/Outsourcing Services
  - Mutlivendor Support Services



## Our journey to business transformation / focus for the future

#### Existing Consulting and Professional Services

- Business Service Management
- IT Service Management
- Operations Management
- IT Asset Management
- Job Scheduling / Job Automation
- Automated Release Management
- Mobile Device Management



## Our journey to business transformation / focus for the future

#### (New) Consulting and Professional Services

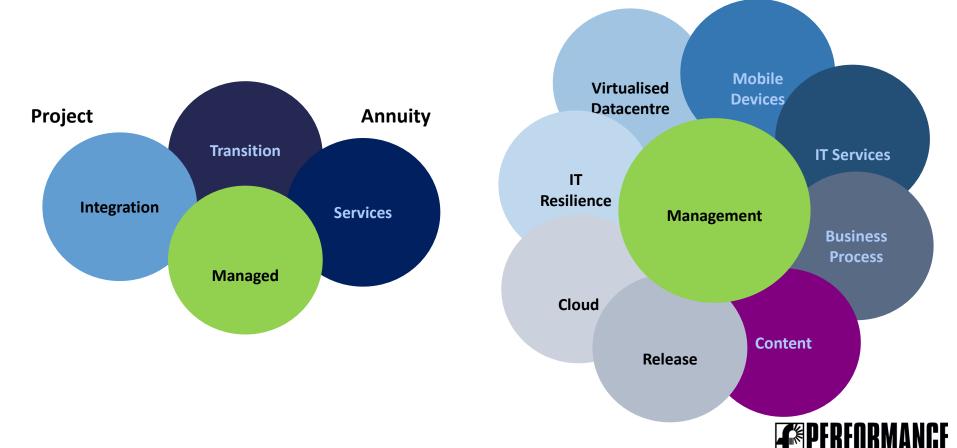
- Business Process Management
  - Process Optimization based on TQM and Continuous Improvement Process
- Asset Management
  - Facility Management, Preventive & Corrective Maintenance

#### Cloud Offerings

- Through Bronet Business Unit
- Through Synergies and other service providers



# Our journey to business transformation Quality & Efficiency - Management / Managed Services



#### Data Center infrastructure

- Large private data center project
  - The largest FLASH Enterprise Storage in Greece
- Large scale orchestrated DR
  - VMware SRM with multiple storage vendors
- Multi vendor support
  - 24x7 time to repair based SLAs
  - Multi vendor technical services



## **Operations Outsourcing Services & Cloud**

- IT operations outsourcing
  - Data Protection & Recovery outsourcing
  - Includes CAPEX and continuous investments
  - Operate and Administrate
  - Provide Business SLA
- Cloud Business
  - Provision of Managed Services transition to the cloud
  - Continued R&D investments to design, implement and provide new cloud services



#### Virtualization consolidation

- X86 virtualization
  - Consolidate multiple Oracle instances
  - Utilize VMware technologies & SRM
  - Utilize Red Hat OS & Clustering
- IBM z-Linux Virtualization
  - Consolidate multiple Oracle Instances
  - Extend IBM Mainframe power & stability to open systems
  - Red Hat on z-Linux



## Virtualization and beyond

- Virtual data centers with:
  - VMware vSphere
  - Hyper-V 2012
  - Red Hat Enterprise Virtualization
- Desktop Virtualization with:
  - VMware Horizon View
  - Citrix Xen Desktop
  - Red Hat VDI



# **2014** field experience

## Public Cloud building

- Open Source laaS
  - CentOS KVM
  - Abiquo Cloud Management Software
- Enterprise laaS
  - HP Cloud Service Automation (CSA)
  - HP Helion (OpenStack)
  - Build complete SaaS & laaS platforms



#### **Automate & Orchestrate**

- HP Server Automation (SA)
  - IT compliance at OS & Application layer
  - Automate IT operations and enrolments
- Job Scheduling
  - Extend 7 years of experience
  - Facilitate IT operations migration to Greece
- IT Release management
  - Automate application releases



### **IT Service Management**

- IT Operations Service Monitoring
  - End to End infrastructure and application monitoring
  - Service Level monitoring & SLA Reporting
  - Root Cause analysis and Performance Management
- IT Service Management
  - ITIL process management
  - IT Asset Management
  - IT Request / incident Management
  - On premises & Cloud based







Thank you!