# OTE GROUP REPORTS 2014 SECOND QUARTER RESULTS UNDER IFRS

- Net income up 21%, to €69mn; EBITDA margin up 130bps
- Robust performance in Greek fixed-line continues:
  - Improving trends in both access lines and broadband
  - Another quarter of growing EBITDA (+3.6%) on the back of disciplined cost control; margin up 280bps to 37%
- Resilient mobile operations impacted by MTR cuts
- Higher CapEx to maintain network leadership and customer loyalty
- Net Debt at €1.5bn, down 37%, or €0.9bn, from Q2'13

ATHENS, Greece – August 7, 2014 - Hellenic Telecommunications Organization SA (ASE: HTO; OTC MARKET: HLTOY), the Greek full-service telecommunications provider, today announced consolidated results (prepared under IFRS and reviewed by auditors) for the quarter and six months ended June 30, 2014.

| _(€ mn)                         | Q2 '14       | Q2 '13  | Change | 6M '14       | 6M '13  | Change        |
|---------------------------------|--------------|---------|--------|--------------|---------|---------------|
| Revenues                        | 950.6        | 1,002.5 | -5.2%  | 1,914.3      | 1,968.7 | -2.8%         |
| EBITDA                          | 342.5        | 346.6   | -1.2%  | 673.7        | 688.4   | -2.1%         |
| as % of Revenues                | 36.0%        | 34.6%   | +1.4pp | 35.2%        | 35.0%   | +0.2pp        |
| Pro forma EBITDA*               | 346.2        | 352.3   | -1.7%  | 679.6        | 695.9   | -2.3%         |
| as % of Revenues                | 36.4%        | 35.1%   | +1.3pp | 35.5%        | 35.3%   | +0.2pp        |
| Net Income/(Loss)               | 69.3         | 57.2    | +21.1% | 125.1        | 223.9   | -44.1%        |
| Basic EPS (€)                   | 0.1422       | 0.1167  | +21.8% | 0.2571       | 0.4568  | -43.7%        |
| Adj. Net Operating Cash Flow ** | <i>251.6</i> | 249.9   | +0.7%  | <i>359.0</i> | 488.6   | <i>-26.5%</i> |
| Adj. CAPEX **                   | <i>153.3</i> | 121.5   | +26.2% | 274.2        | 212.6   | +29.0%        |
| Adj. Free Cash Flow**           | 98.3         | 128.4   | -23.4% | 84.8         | 276.0   | -69.3%        |
| Cash & Other financial assets   | 1,000.4      | 1,286.9 | -22.3% | 1,000.4      | 1,286.9 | -22.3%        |
| Net Debt (Underlying)           | 1,547.6      | 2,459.2 | -37.1% | 1,547.6      | 2,459.2 | -37.1%        |

<sup>\*</sup> Excluding the impact of Voluntary Retirement Programs and Restructuring Plans

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations – but HellasSat included in 6M'13)

Commenting on OTE's second quarter results, Michael Tsamaz, Chairman & CEO, noted: "We delivered another solid performance in the second quarter of the year, improving our profit margins at the EBITDA and net income levels despite the impact on our top line of MTR cuts in Romania and intense competitive pressure. In Greek fixed-line, OTE recorded excellent performances in broadband and television services, as well as a further reduction in quarterly line losses. Reflecting our ongoing commitment to cost containment, fixed-line profitability improved considerably once again."

Mr Tsamaz added: "As we had anticipated, the Group's net operating cash flow bounced back in the second quarter. We are enhancing our financing flexibility and after the end of the quarter, we further reduced our cost of debt through a widely oversubscribed issue of notes. We are stepping up the pace of our investments in Greece and Romania to ensure that the superiority of our offering remains unchallenged in both fixed and mobile operations. Our solid competitive performance, notwithstanding our persistent enforced pricing differential in fixed, clearly validates this strategy, which will continue to support our top line and profitability for the remainder of the year and in the longer term."

<sup>\*\*</sup> Cash Flow excluding discontinued operations, Voluntary Exit Programs, Restructuring and/or Spectrum payments



#### **FINANCIAL HIGHLIGHTS**

## **BREAKDOWN OF GROUP REVENUES**

| _(€ mn)                        | Q2 '14  | Q2 '13  | Change  | 6M '14  | 6M '13  | Change |
|--------------------------------|---------|---------|---------|---------|---------|--------|
| Fixed Line Operations, Greece  | 371.8   | 387.9   | -4.2%   | 743.1   | 777.0   | -4.4%  |
| Fixed Line Operations, Romania | 149.7   | 148.7   | +0.7%   | 306.4   | 294.2   | +4.1%  |
| Mobile Operations, Greece      | 312.8   | 338.2   | -7.5%   | 607.5   | 651.5   | -6.8%  |
| Mobile Operations, Romania     | 101.6   | 111.4   | -8.8%   | 219.8   | 219.6   | +0.1%  |
| Mobile Operations, Albania     | 20.3    | 20.8    | -2.4%   | 39.8    | 39.0    | +2.1%  |
| Others                         | 99.8    | 104.7   | -4.7%   | 204.0   | 199.1   | +2.5%  |
| Eliminations (Mobile & Group)  | (105.4) | (109.2) | -3.5%   | (206.3) | (211.7) | -2.6%  |
| TOTAL                          | 950.6   | 1,002.5 | -5.2%   | 1,914.3 | 1,968.7 | -2.8%  |
| Other income                   | 16.1    | 5.7     | +182.5% | 26.3    | 14.3    | +83.9% |

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations – but HellasSat included in 6M'13)

OTE Group recorded a 5.2% drop in total consolidated revenues, on the back of the challenging macroeconomic, competitive and regulatory environment in the countries where it operates. Excluding the impact of recent changes in termination rates, mainly in Romania as of April 1, 2014, Group revenues would be down just 3.5% in the quarter.

In Greek fixed-line operations, net broadband additions in the quarter reached 34k, or 46% of total market net additions, a higher share of market than in recent quarters despite aggressive competition. OTE's VDSL offering, launched in late 2012, had attracted more than 68k subscribers by the end of June 2014. TV subscriber numbers continued to post significant growth, adding more than 17k new customers in the quarter, as OTE successfully enriches its programming content.

Greek fixed-line EBITDA rose by 3.6% in the quarter, resulting in a 280bps increase in EBITDA margin to 37.0% compared to Q2'13. This performance mainly reflected the benefits of the recent successful VES, ongoing strict control of operating expenses, and capitalization of TV content.

In Romanian fixed-line operations, revenues increased by 0.7% in Q2'14, a third consecutive quarter of growth compared to previous quarters as a result of sustained ICT system and wholesale revenues.

In Greek mobile, revenues were down 7.5% in Q2'14. While revenue comparisons were no longer impacted by MTR cuts implemented through the beginning of 2013, the drop in revenues reflects ongoing difficult economic conditions and heightened competition in the Greek market.

In Romanian mobile, the drop in service revenues during the quarter reflects the steep MTR reductions implemented in April 2014. Excluding the MTR impact, Cosmote Romania would have posted another quarter of revenue growth.

In Albania, AMC's top-line performance was roughly unchanged at €20.3mn in the quarter.

Other revenues, were down 4.7% to €99.8mn, chiefly reflecting lower interconnection traffic at OTE Globe.

Total Operating Expenses, excluding depreciation, amortization, impairments and charges related to voluntary retirement programs and restructuring costs, amounted to €620.5mn in Q2′14, down 5.4% compared to Q2′13. Reflecting the recent VES program, personnel expenses were down 28.1% in Greek fixed-line operations and 14.3% at Group level compared to Q2′13.

Pro forma EBITDA, amounting to €346.2mn, was down just 1.7% in Q2′14. Pro forma EBITDA margin was up 130 bps in the quarter at 36.4% compared to 35.1% in Q2′13. Excluding the impact



of termination rates changes, Group EBITDA would have been unchanged in the guarter.

Group net income for the quarter stood at €69.3mn, up 21.1% compared to €57.2mn (excluding discontinued operations) recorded in Q2′13. The increase is primarily due to the sharp drop in interest expenses as a result of the Group's reduced indebtedness.

Capital Expenditures amounted to €157.5mn in Q2′14, reflecting an acceleration in the development of fixed and mobile networks in Greece and fixed-line infrastructure in Romania. Capital expenditures in Greek fixed-line, Romanian fixed-line, and mobile operations amounted to €61.3mn, €25.8mn and €69.7mn, respectively.

In Q2'14, the OTE Group posted adjusted Net Operating Cash Flow (ex-VRS and restructuring related payments) of €251.6mn, up 0.7% compared to €249.9mn in the same period last year. Net Operating Cash Flow in the period returned to normalized levels, following a Q1'14 impacted by one-off items and timing issues.

Adjusted Group Free Cash Flow (ex-VES, spectrum and restructuring payments) in Q2′14 was positive at €98.3mn compared to €128.4mn in Q2′13, reflecting higher CapEx spending.

During the first two quarters, OTE had a net outflow of  $\leq$ 32.9mn related to the purchase of own shares in the context of its existing share option plan ( $\leq$ 58.6mn related outflow for own shares buyback in Q1'14 and  $\leq$ 25.7mn inflow from the exercise of share options by employees in Q2'14).

The Group's Underlying Net Debt amounted to €1.5bn at June 30, 2014, down 37.1% compared to June 30, 2013. The Group's ratio of Underlying Net Debt to 12-month trailing Pro forma EBITDA stood at 1.1x. As of June 30, 2014, the Group held €4.4mn in short-dated highly liquid financial assets, included under Other Financial Assets.

OTE Group debt outstanding breaks down as follows:

| (€ mn)                    | Jun 30,<br>2014 | Dec 31,<br>2013 | Change  | Jun 30,<br>2013 | Change  |
|---------------------------|-----------------|-----------------|---------|-----------------|---------|
| Short-Term:               | 2017            | 2013            | Change  | 2013            | Change  |
| -Bank loans               | 0.0             | 11.0            | -100.0% | 1.3             | -100.0% |
| Medium & Long-term:       |                 |                 |         |                 |         |
| -Bonds                    | 2,371.4         | 2,735.6         | -13.3%  | 3,450.3         | -31.3%  |
| -Bank loans               | 176.6           | 209.8           | -15.8%  | 294.5           | -40.0%  |
| <b>Total Indebtedness</b> | 2,548.0         | 2,956.4         | -13.8%  | 3,746.1         | -32.0%  |
| Cash and Cash equiv.      | 996.0           | 1,444.3         | -31.0%  | 1,193.6         | -16.6%  |
| Net Debt                  | 1,552.0         | 1,512.1         | +2.6%   | 2,552.5         | -39.2%  |
| Other Financial Assets    | 4.4             | 16.5            | -73.3%  | 93.3            | -95.3%  |
| Underlying Net Debt       | 1,547.6         | 1,495.6         | +3.5%   | 2,459.2         | -37.1%  |



## 1. FIXED LINE OPERATIONS, GREECE

#### **ACCESS LINES**

|  | Jun 30, 2014 | Jun 30, 2013  | Change |
|--|--------------|---------------|--------|
| PSTN connections                                 | 2,463,617    | 2,633,471     | -6.4%  |
| ISDN connections (BRA & PRA)                     | 345,158      | 374,534       | -7.8%  |
| Other (MSAN)                                     | 11,702       | 0             | -      |
| OTE access line connections (incl. WLR)          | 2,820,477    | 3,008,005     | -6.2%  |
| Of which Wholesale line rental (WLR) connections | 40,907       | <i>54,645</i> | -25.1% |
| OTE Retail access line connections (excl. WLR)   | 2,779,570    | 2,953,360     | -5.9%  |
| Total OTE Broadband active subscribers           | 1,335,120    | 1,259,110     | +6.0%  |
| OTE Broadband active retail subscribers          | 1,309,679    | 1,233,690     | +6.2%  |
| OTE TV Subscribers (IPTV & Satellite)            | 295,845      | 174,964       | +69.1% |
| Unbundled local loops (active)                   | 1,969,577    | 1,848,622     | +6.5%  |

In Q2'14, the total Greek market (OTE active retail lines, Wholesale line rental connections and full LLU subscribers) lost less than 6k lines, a third consecutive quarter of limited line losses (Q1'14: -9k, Q4'13: -6k, Q3'13: -42k, Q2'13:-35k). OTE fixed-line operations in Greece posted a net loss of 29k retail access line connections compared to net line losses of 44k in Q1'14 and 53k in Q2'13. In the quarter, net additions by competitors stood at 23k compared to 35k in Q1'14.

In Q2'14, OTE achieved net additions of 34k retail broadband customers, bringing the total number of OTE broadband subscribers to 1,310k. OTE's high-speed VDSL broadband service, offering speeds of up to 50 Mbps, had been adopted by more than 68k subscribers by the end of the quarter, extending the rapid expansion this service has experienced since its introduction in late 2012. OTE is activating new local exchanges and installs new cabinets at a fast pace to attract new customers and experiences significant pick up in the areas where the service is introduced, raising the size of its addressable VDSL market to 1.2 million. By 2014 year end, OTE expects to have installed an additional 1,500 VDSL cabinets, offering VDSL to 30% of the population.

OTE also recorded continued strong growth in its TV offering. As of June 30, 2014, total TV subscribers amounted to 296k, an increase of 17k in the quarter.



#### **SUMMARY FINANCIAL DATA - FIXED LINE OPERATIONS, GREEECE**

| (€ mn)                                 | Q2 '14      | Q2 '13 | Change | 6M '14       | 6M '13  | Change |
|--|-------------|--------|--------|--------------|---------|--------|
| Revenues                               | 371.8       | 387.9  | -4.2%  | 743.1        | 777.0   | -4.4%  |
| - Retail Fixed Services                | 216.3       | 221.7  | -2.4%  | 430.7        | 443.0   | -2.8%  |
| - Wholesale Fixed Services             | <i>79.6</i> | 83.1   | -4.2%  | <i>164.7</i> | 171.6   | -4.0%  |
| - Other                                | <i>75.9</i> | 83.1   | -8.7%  | <i>147.7</i> | 162.4   | -9.1%  |
| Other income/(expense), net            | 0.4         | 0.8    | -50.0% | 0.7          | 2.2     | -68.2% |
| EBITDA                                 | 137.6       | 132.8  | +3.6%  | 281.7        | 270.1   | +4.3%  |
| as % of revenues                       | 37.0%       | 34.2%  | +2.8pp | 37.9%        | 34.8%   | +3.1pp |
| Pro Forma EBITDA*                      | 137.6       | 132.8  | +3.6%  | 281.7        | 270.1   | +4.3%  |
| as % of revenues                       | 37.0%       | 34.2%  | +2.8pp | 37.9%        | 34.8%   | +3.1pp |
| Operating Income/(Loss) (EBIT)         | 68.8        | 57.9   | +18.8% | 143.3        | 127.0   | +12.8% |
| Voluntary Retirement (costs)/reversals | 0.0         | 0.0    | -      | 0.0          | 0.0     | -      |
| Depreciation &<br>Amortization         | (68.8)      | (74.9) | -8.1%  | (138.4)      | (143.1) | -3.3%  |

<sup>\*</sup> Excluding impact of Voluntary Retirement Programs & Restructuring costs

Total Greek fixed-line Revenues declined by only 4.2% in Q2'14, a third consecutive quarter of significant improvement, despite tough economic conditions and intense competitive pressure. In particular, retail fixed services were down by just 2.4% in the second quarter, far and away the smallest rate of revenue erosion in this key segment the company has achieved in many years.

Total Greek fixed-line Operating Expenses, excluding depreciation, amortization and charges related to voluntary retirement programs and restructuring, amounted to €234.6mn in Q2′14, a drop of 8.3% compared to €255.9mn in Q2′13, far ahead of the drop in revenues. Total Personnel Expenses were cut by 28.1% compared to the comparable quarter last year, and amounted to 22.3% of total revenues in Q2′14, a sharp decline from 29.7% in Q2′13, mainly reflecting the Voluntary Exit Scheme implemented at the end of 2013. The decline in Operating Expenses also benefited from capitalization of certain non-cancellable TV content contracts with multiyear durations. As a result, the pro forma EBITDA margin pursued its improving trend, reaching 37.0%, a 2.8 percentage point improvement compared to Q2′13, despite certain one-off legal provisions in Greek fixed.



## 2. FIXED LINE OPERATIONS, ROMANIA

#### **SUMMARY FINANCIAL & ACCESS LINE DATA**

|                                       | Jun 30, 2014 | Jun 30, 2013 | Change |
|---------------------------------------|--------------|--------------|--------|
| Voice Telephony Lines (Incl. CDMA)    | 2,191,342    | 2,285,819    | -4.1%  |
| Broadband subscribers (Incl. CDMA BB) | 1,244,563    | 1,225,832    | +1.5%  |
| TV subscribers (DTH, IPTV & Cable)    | 1,384,100    | 1,295,888    | +6.8%  |

| (€ mn)                                 | Q2 '14 | Q2 '13 | Change | 6M '14 | 6M '13 | Change |
|--|--------|--------|--------|--------|--------|--------|
| Revenues                               | 149.7  | 148.7  | +0.7%  | 306.4  | 294.2  | +4.1%  |
| - Retail Fixed Services                | 91.0   | 96.1   | -5.3%  | 182.9  | 194.9  | -6.2%  |
| - Wholesale Fixed Services             | 27.8   | 25.1   | +10.8% | 57.0   | 47.0   | +21.3% |
| - Other                                | 30.9   | 27.5   | +12.4% | 66.5   | 52.3   | +27.2% |
| Other income                           | 15.0   | 4.3    | -      | 24.5   | 8.0    | -      |
| EBITDA                                 | 44.1   | 33.5   | +31.6% | 81.9   | 71.6   | +14.4% |
| as % of revenues                       | 29.5%  | 22.5%  | +7pp   | 26.7%  | 24.3%  | +2.4pp |
| Pro Forma EBITDA*                      | 44.9   | 34.9   | +28.7% | 83.4   | 74.4   | +12.1% |
| as % of revenues                       | 30.0%  | 23.5%  | +6.5pp | 27.2%  | 25.3%  | +1.9pp |
| Operating Income/(Loss) (EBIT)         | 4.4    | 7.0    | -37.1% | 6.5    | 20.1   | -67.7% |
| Voluntary Retirement (costs)/reversals | (0.8)  | (1.4)  | -42.9% | (1.5)  | (2.8)  | -46.4% |
| Depreciation &<br>Amortization         | (39.7) | (26.5) | +49.8% | (75.4) | (51.5) | +46.4% |

<sup>\*</sup> Excluding impact of Restructuring Plans

In Q2'14, RomTelecom posted a third consecutive quarter of revenue growth, largely driven by significant revenues from large-scale information and communication technology projects and higher wholesale traffic. The drop in revenues from retail fixed services was in line with the trends recorded in prior quarters, as higher TV and broadband revenues continued to partly offset the decline in voice. Other operating income rose significantly due to asset sales (mainly unused real estate properties).

While voice revenues were down 12.0% in the quarter, television revenues were up 4%. Compared to the end of Q2'13, the total number of RomTelecom broadband customers was up 1.5% at June 30, 2014, reflecting organic subscriber acquisitions, while TV subscribers rose by 6.8% compared to Q2'13. Both of these developments represent significant advances in RomTelecom's ability to defend its customer base despite intense competition. The urban footprint of cable TV continued to expand, allowing more households in major Romanian cities to gain access to RomTelecom's TV offering.

In Q2'14, wholesale revenues grew by 10.8% compared to Q2'13, with international transit revenues more than doubling.

Total Romanian fixed-line Operating Expenses, excluding depreciation, amortization and charges related to voluntary retirement programs and restructuring, amounted to €119.8mn in Q2′14, a 1% increase compared to €118.1mn in Q2′13. Higher costs related to IT projects, increased interconnection traffic and an increase in infrastructure tax cost imposed by the Romanian



government since the beginning of the year were largely offset by a 14% decline in personnel expenses compared to last year's quarter, due to lower headcount and increased capitalization of labor costs associated with major infrastructure projects. The Pro Forma EBITDA margin reached 30%, a 6.5 percentage point increase compared to Q2'13.

Other income rose by €10.7mn in the quarter to €15.0mn, primarily reflecting disposal of real estate assets.

Operational synergies between fixed and mobile operations are on track, joint managers have been appointed for the top and second levels of management for all relevant organizations.



## 3. MOBILE OPERATIONS

#### **SUMMARY FINANCIAL DATA**

| Revenues (€ mn)                                | Q2 '14 | Q2 '13 | Change | 6M '14 | 6M '13 | Change  |
|--|--------|--------|--------|--------|--------|---------|
| Greece   | 312.8  | 338.2  | -7.5%  | 607.5  | 651.5  | -6.8%   |
| Romania  | 101.6  | 111.4  | -8.8%  | 219.8  | 219.6  | +0.1%   |
| Albania  | 20.3   | 20.8   | -2.4%  | 39.8   | 39.0   | +2.1%   |
| Intragroup eliminations                        | (4.4)  | (7.2)  | -38.9% | (8.2)  | (11.5) | -28.7%  |
| Total Revenues (Continued Oper.)               | 430.3  | 463.2  | -7.1%  | 858.9  | 898.6  | -4.4%   |
| Pro Forma EBITDA *                             |        |        |        |        |        |         |
| Greece   | 116.1  | 132.2  | -12.2% | 221.7  | 253.3  | -12.5%  |
| Romania  | 25.9   | 30.1   | -14.0% | 52.6   | 54.4   | -3.3%   |
| Albania  | 6.8    | 7.8    | -12.8% | 13.8   | 13.7   | +0.7%   |
| Intragroup eliminations                        | (0.1)  | (3.8)  | -97.4% | 0.0    | (4.7)  | -100.0% |
| Total Pro Forma EBITDA* (Continued Operations) | 148.7  | 166.3  | -10.6% | 288.1  | 316.7  | -9.0%   |
| Voluntary retirement & Restructuring costs     | (2.9)  | (4.2)  | -31.0% | (4.4)  | (4.2)  | +4.8%   |
| EBITDA   | 145.8  | 162.1  | -10.0% | 283.7  | 312.5  | -9.2%   |
| (Continued Operations)                         |        |        |        |        |        |         |
| Pro Forma EBITDA Margin %*                     | 27.40/ | 20.101 |        | 26.50  |        |         |
| Greece   | 37.1%  | 39.1%  | -2pp   | 36.5%  | 38.9%  | -2.4pp  |
| Romania  | 25.5%  | 27.0%  | -1.5pp | 23.9%  | 24.8%  | -0.9pp  |
| Albania  | 33.5%  | 37.5%  | -4pp   | 34.7%  | 35.1%  | -0.4pp  |
| Total Pro Forma EBITDA margin*                 | 34.6%  | 35.9%  | -1.3pp | 33.5%  | 35.2%  | -1.7pp  |
| EBITDA Margin                                  | 33.9%  | 35.0%  | -1.1pp | 33.0%  | 34.8%  | -1.8pp  |

<sup>\*</sup> Excluding the impact of Voluntary Retirement Programs and Restructuring Plans

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations)

As of June 30, 2014, the mobile operations of the OTE Group counted approximately 15.5mn customers. Despite depressed conditions and intense competition in Greece, Romania and Albania, the Cosmote Group defended its market positions during the quarter.

#### **MOBILE OPERATIONS, GREECE**

As of the end of Q2'14, Cosmote provided mobile telephony services to 7.4mn customers in Greece, down 2.7% from June 30, 2013, mainly reflecting rationalization of multiple SIM prepaid connections.

The 6.8% service revenue drop recorded by Cosmote Greece in Q2'14 represents the smallest revenue decline of recent quarters. This partly reflects a more favorable base of comparison, as mobile termination rates were down only marginally in the period (1.189 Eurocent/minute in Q2'14 vs 1.269 Eurocent/minute in Q2'13).

To defend its customer positions, Cosmote implements a strategy aimed at delivering best-in-class customer experience and services. To maintain its leadership, Cosmote is investing consistently in its network performance, in terms of coverage, capacity, data speeds and voice quality.

Continuously enhancing its technical infrastructure to meet the growing needs of its customers, Cosmote has expanded its mobile broadband network capacity by 40% in the past 12 months, while improving actual internet connection speeds enjoyed by Cosmote subscribers by 60%.



With reference to 4G coverage, Cosmote further expanded its footprint in Q2'14, now covering all cities with more than 50k residents, many smaller towns across the country, as well as all popular summer destinations. Cosmote provides the widest 4G coverage in Greece, already available to more than 60% of the population, more than double the coverage offered by competition. By year end, Cosmote expects to have raised its 4G population coverage to 70%.

Cosmote's network offers subscribers excellent voice quality, with a dropped-call rate of less than 1%. Its high-definition voice technology, available to Cosmote subscribers, provides customers with crystal-clear sound.

Total Cosmote revenues in Greece were down 7.5%, reflecting lower sales of handsets and merchandise.

In Q2'14, blended AMOU increased by 3.5% to 313.3 minutes, while blended ARPU for the same period was €12.2, down 4.4% from Q2'13, mainly reflecting shrinking customer spending and competitive pressures.

# **MOBILE OPERATIONS, ROMANIA**

In Q2'14, Cosmote Romania's total customer base stood at 6.0mn, of which 26.2% was postpaid. The number of business customers grew by 10.1% compared to Q2'13, reflecting the company's targeted offers for professional users and synergies with RomTelecom in the B2B segment.

Service revenues declined by 14.6% compared to Q2'13, mainly due to termination rate cuts implemented in April. Cosmote Romania's EBITDA decreased by 14.0% compared to Q2'13.

Blended ARPU decreased by 2.9% in H1'14 compared to H1'13, due to lower incoming ARPU, adversely affected by interconnection rate cuts.

## **MOBILE OPERATIONS, ALBANIA**

As of the end of Q2'14, AMC's customer base totaled 2.1mn subscribers, a 7.1% increase, compared to June 2013, AMC maintained its momentum in the Albanian telecommunications market.

AMC posted a 16% increase in mobile data revenues in Q2'14 compared to the same period last year, fueled by the efficiency of its network covering 96.5% of the population.

Intensifying competition negatively impacted the whole market in Q2'14. Due to successful execution of its strategy and leveraging of its large customer base, AMC significantly outperformed the market, with total revenues down 2.4% and service revenues down by only 1.5%, compared to an estimated double-digit drop for the market as a whole.

AMC's EBITDA margin was negatively impacted by intense price pressure in the market and stood at 33.5% in Q2'14, down 400bps, mitigated by continued cost optimization.



## 4. EVENTS OF THE QUARTER

#### REDEMPTION OF OTE PLC BOND

On April 8, 2014, OTE PLC fully repaid the remaining outstanding amount of €364.7mn under the Notes maturing on that date along with accrued interest.

#### REPAYMENT UNDER EBRD FACILITY

On April 25, 2014, Cosmote Romania repaid €33.8mn under the syndicated facility with EBRD, along with the accrued interest. Following the repayment, the outstanding amount of the EBRD syndicated facility stood at €176.6mn in the end of June 2014.

#### **OTE HOLDS EGM**

On April 30, 2014 OTE held an Extraordinary General Meeting, at which 67.97% of its Shareholders were present or represented. During the meeting, the amendment of Article 2 of the Company's Articles of Incorporation was approved, and special permission was granted, pursuant to Article 23<sup>a</sup> of C.L.2190/1920, on the conclusion of a brand license agreement between affiliated companies of OTE S.A., namely RomTelecom and Cosmote Romania (Licensees) and Deutsche Telekom AG (Licensor).

## **5. Subsequent Events**

## **OTE SUBMITTED NON-BINDING OFFER FOR THE ACQUISITION OF NOVA**

On July 1, 2014, OTE announced, following the approval of its Board of Directors, the submission of a non-binding offer to Forthnet for the acquisition of the Nova pay TV operations. OTE's non-binding offer is within the range of €250-300mn on a debt free/cash free basis. In the event that an agreement is reached, it will be subject to clearance from the competent authorities.

#### OTE PLC RAISED €700MN BOND

On July 10, 2014, OTE PLC issued €700mn Fixed Rate Notes under its Global Medium-Term Note Program, maturing on July 9, 2020, with an annual coupon of 3.5%. The Notes are guaranteed by OTE.

#### **OTE PLC TENDER OFFER FOR 2015 AND 2016 NOTES**

On July 11, 2014, OTE PLC concluded a tender for cash of its February 2015 Notes and its May 2016 Notes. OTE PLC accepted tenders amounting to €305mn and €195mn of the February 2015 and the May 2016 Notes respectively. The tender was financed via the proceeds of the €700mn new bond issue of OTE PLC. The tendered notes were surrendered for cancellation. Following the completion of the tender, the outstanding nominal amounts of the February 2015 and May 2016 Notes are €482.7mn and €700mn respectively.



#### 6. Outlook

For the remainder of 2014, OTE expects a further deceleration of top-line contraction, helped by initial signs of recovery in the Greek economic environment, a more favorable base of comparison following the successive rounds of MTR cuts implemented in Greece through early 2013, the growing penetration of OTE new services, notably TV, and finally, resilient ARPU in mobile. Conversely, MTR cuts in Romania started impacting mobile revenues and EBITDA in that country. OTE will pursue its cost-containment efforts, and its profitability should benefit from the continuing lowering of its cost base as a result of recent voluntary exit schemes. As we had foreseen, cash flow from operations recovered in Q2'14 and returned to normal levels following the one-off and timing factors that impacted the previous quarter. With a robust financial structure, OTE will continue to invest in its infrastructure to strengthen the economic potential of the countries in which it operates as well as customer satisfaction and future revenue streams.

#### **About OTE**

OTE Group is Greece's leading telecommunications organization and one of the pre-eminent players in Southeastern Europe, providing top-quality products and services to its customers.

Consisting of the parent company OTE S.A. and its subsidiaries, the Group offers fixed-line (voice, broadband, data and leased lines), TV and mobile telephony services in Greece and Romania, as well as mobile telephony services in Albania. The Group is also involved in a range of activities in Greece, notably in real-estate and professional training.

OTE is listed on the Athens Stock Exchange and the London Stock Exchange. Following OTE's delisting from the NYSE, OTE's ADSs (American Depositary Shares) trade in the OTC (Over the Counter) market under the ticker HLTOY through the Level I ADSs program.

Additional Information is also available on <a href="http://www.ote.gr">http://www.ote.gr</a>.

#### **Contacts:**

Dimitris Tzelepis - Head of Investor Relations

Tel: +30 210 611 1574, Email: dtzelepis@ote.gr

Maria Kountouri - Assistant to the Head of Investor Relations

Tel: +30 210 611 5381, Email: mkountouri@ote.gr

Kostas Maselis - Senior Financial Analyst, Investor Relations

Tel: + 30 210 611 7593, Email: <a href="mailto:kmaselis@ote.gr">kmaselis@ote.gr</a>
Sofia Ziavra - Financial Analyst, Investor Relations
Tel: + 30 210 611 8190, Email: <a href="mailto:sziavra@ote.gr">sziavra@ote.gr</a>

Page 11 of 20



# **Exhibits to follow:**

- I. Consolidated Balance Sheets as of June 30, 2014 and December 31, 2013
- II. Consolidated Income Statements for the quarter and six months ended June 30, 2014 and comparative 2013
- III. Consolidated Statement of Cash Flows for the quarter ended June 30, 2014, and comparative Q1'14, Q4'13, Q3'13, Q2'13
- IV. Group Revenues for the quarter and six months ended June 30, 2014 and comparative 2013
- V. Segment Reporting based on the Group's legal structure
- VI. Mobile Operations
- VII. Operational Highlights

#### Note:

Starting with the third quarter of 2013, OTE reclassified certain Income Statement items to better align its reporting categories with its internal management and budgeting processes. To facilitate comparison, historical series have been reclassified accordingly. This reclassification has no impact on Balance Sheet and Cash Flow Statement presentations.



# **EXHIBIT I – CONSOLIDATED BALANCE SHEET**

| _(€ mn)  | Jun 30, 2014 | Dec 31, 2013 |
|--|--------------|--------------|
| ASSETS   |              |              |
| Property, plant and equipment                              | 3,167.1      | 3,278.9      |
| Goodwill   | 507.6        | 506.0        |
| Telecommunication licenses                                 | 468.7        | 474.8        |
| Other Intangible assets                                    | 463.3        | 506.6        |
| Investments  | 0.2          | 0.1          |
| Loans and advances to pension funds                        | 107.6        | 110.9        |
| Deferred tax assets  | 375.3        | 393.9        |
| Other non-current assets                                   | 81.2         | 78.0         |
| Total non - current assets:                                | 5,171.0      | 5,349.2      |
| Inventories  | 111.7        | 97.0         |
| Trade receivables  | 685.4        | 703.3        |
| Other financial assets                                     | 4.4          | 16.5         |
| Other current assets                                       | 220.9        | 228.5        |
| Restricted Cash  | 3.8          | 4.5          |
| Cash and cash equivalents                                  | 996.0        | 1,444.3      |
| Total current assets                                       | 2,022.2      | 2,494.1      |
| TOTAL ASSETS   | 7,193.2      | 7,843.3      |
| EQUITY AND LIABILITIES                                     |              |              |
| Share capital  | 1,387.1      | 1,387.1      |
| Share premium  | 479.0        | 511.9        |
| Treasury shares  | (5.1)        | (11.2)       |
| Statutory reserve  | 347.2        | 347.2        |
| Foreign exchange and other reserves                        | (151.1)      | (157.9)      |
| Changes in non-controlling interests                       | (3,315.2)    | (3,315.2)    |
| Retained earnings  | 3,283.5      | 3,158.4      |
| Total equity attributable to equity holders of the parent: | 2,025.4      | 1,920.3      |
| Non-controlling interests                                  | 384.2        | 375.4        |
| Total equity   | 2,409.6      | 2,295.7      |
| Long-term borrowings                                       | 1,734.2      | 2,556.5      |
| Provision for staff retirement indemnities                 | 215.5        | 199.3        |
| Provision for Youth account                                | 192.7        | 182.3        |
| Deferred tax liabilities                                   | 64.3         | 68.1         |
| Other non – current liabilities                            | 114.8        | 133.8        |
| Total non – current liabilities                            | 2,321.5      | 3,140.0      |
| Trade accounts payable                                     | 776.0        | 923.7        |
| Short-term borrowings                                      | 0.0          | 11.0         |
| Short-term portion of long-term borrowings                 | 813.8        | 388.9        |
| Income tax payable   | 27.1         | 82.8         |
| Deferred revenue   | 145.4        | 147.4        |
| Provision for voluntary leave scheme                       | 143.4        | 237.9        |
| Dividends payable  | 0.6          | 1.0          |
| Other current liabilities                                  | 555.8        | 614.9        |
| Total current liabilities                                  | 2,462.1      | 2,407.6      |
| Total liabilities  | 4,783.6      | 5,547.6      |
| TOTAL EQUITY AND LIABILITIES                               | 7,193.2      | 7,843.3      |



# **EXHIBIT II – CONSOLIDATED INCOME STATEMENT**

| (€ mn)   | Q2 '14  | Q2 '13  | Change  | 6M '14    | 6M '13    | Change   |
|--|---------|---------|---------|-----------|-----------|----------|
| Total Revenues   | 950.6   | 1,002.5 | -5.2%   | 1,914.3   | 1,968.7   | -2.8%    |
| Other operating income   | 16.1    | 5.7     | +182.5% | 26.3      | 14.3      | +83.9%   |
| Interconnection & Roaming Costs  | (102.3) | (108.3) | -5.5%   | (220.5)   | (201.0)   | +9.7%    |
| Provision for doubtful accounts  | (21.4)  | (20.3)  | +5.4%   | (42.1)    | (43.2)    | -2.5%    |
| Personnel Costs  | (180.1) | (210.2) | -14.3%  | (354.6)   | (417.8)   | -15.1%   |
| Cost of Early Retirement Programs  | (1.8)   | (5.7)   | -68.4%  | (2.7)     | (7.5)     | -64.0%   |
| Commission Costs   | (36.6)  | (41.9)  | -12.6%  | (73.5)    | (86.3)    | -14.8%   |
| Device Costs   | (61.9)  | (63.5)  | -2.5%   | (130.4)   | (115.4)   | +13.0%   |
| Maintenance & Repairs  | (23.7)  | (23.9)  | -0.8%   | (47.7)    | (45.1)    | +5.8%    |
| Marketing  | (28.1)  | (30.3)  | -7.3%   | (54.0)    | (54.7)    | -1.3%    |
| Other OpEx   | (168.3) | (157.5) | +6.9%   | (341.4)   | (323.6)   | +5.5%    |
| Depreciation & Amortization  | (200.5) | (195.9) | +2.3%   | (395.5)   | (387.9)   | +2.0%    |
| Total Operating Expenses   | (824.7) | (857.5) | -3.8%   | (1,662.4) | (1,682.5) | -1.2%    |
| Total OpEx (ex- D&A, Impairments, VES & Restructuring Costs)   | (620.5) | (655.9) | -5.4%   | (1,261.0) | (1,287.1) | -2.0%    |
| EBITDA   | 342.5   | 346.6   | -1.2%   | 673.7     | 688.4     | -2.1%    |
| Pro forma EBITDA*  | 346.2   | 352.3   | -1.7%   | 679.6     | 695.9     | -2.3%    |
| Operating Profit/(Loss) before financial activities (EBIT)   | 142.0   | 150.7   | -5.8%   | 278.2     | 300.5     | -7.4%    |
| Interest Expense   | (46.0)  | (69.4)  | -33.7%  | (93.9)    | (137.5)   | -31.7%   |
| Interest Income  | 1.7     | 1.7     | -0.0%   | 3.2       | 4.9       | -34.7%   |
| FX differences, net  | 1.3     | 4.1     | -68.3%  | (0.1)     | 5.7       | -101.8%  |
| Dividend income  | -       | 0.3     | -       | 0.0       | 0.3       | -        |
| Gains/(Losses) from investments and financial assets - Impairment  | -       | 0.3     | -       | 0.1       | 60.9      | -99.8%   |
| Total Profit/(Loss) from financial activities  | (43.0)  | (63.0)  | -31.7%  | (90.7)    | (65.7)    | +38.1%   |
| Profit before income taxes (EBT)   | 99.0    | 87.7    | +12.8%  | 187.5     | 234.8     | -20.2%   |
| Income tax   | (27.3)  | (26.7)  | +2.2%   | (60.9)    | (1.9)     | +3105.3% |
| Profit for the period from continuing operations   | 71.7    | 61.0    | +17.5%  | 126.6     | 232.9     | -45.6%   |
| Profit for the period from discontinued operations attributed to the owners of the parent                                    | -       | 21.9    | -       | -         | 22.7      | -        |
| Owners of the parent   | 69.3    | 79.1    | -12.4%  | 125.1     | 246.6     | -49.3%   |
| Non-controlling interests  | 2.4     | 3.8     | -36.8%  | 1.5       | 9.0       | -83.3%   |
| Total Profit/(Loss) for the Period   | 71.7    | 82.9    | -13.5%  | 126.6     | 255.6     | -50.5%   |
| Profit/(Loss) from Continued Operations attributed to the owners of the parent Note: All figures adjusted to reflect only of | 69.3    | 57.2    | +21.1%  | 125.1     | 223.9     | -44.1%   |

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations – but HellasSat included in 6M'13)

\* Excluding the impact of Voluntary Retirement Programs and Restructuring Plans



# **EXHIBIT III – CONSOLIDATED STATEMENT OF CASH FLOWS**

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations)

| Profit/(Loss) before tax from continuing operations  Adjustments for:  Depreciation, amortization and impairment Share-based payment Costs related to early retirement programs Provision for staff retirement indemnities Provision for youth account Write down of inventories Provisions Other provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received      | 95.9<br>0.4<br>5.7<br>3.1<br>0.8<br>(0.2)<br>20.3<br>0.1<br>(4.1)<br>(1.7)<br>(0.3)<br>(69.4<br>81.2)<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>(7.3) | Q3 '13  255.4  200.5 0.4 10.2 2.8 0.7 1.0 20.9 (0.2) 2.2 (2.2) (0.1) (154.3) 67.3 (47.2) 2.3 8.3 (57.8) (12.6) (7.2) (68.7) 6.8   | Q4 '13<br>(175.4)<br>254.1<br>2.0<br>254.7<br>1.4<br>1.5<br>3.9<br>20.8<br>6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8) | Q1'14 88.5  195.0 0.0 0.9 2.3 0.7 1.8 20.7 0.8 1.4 (1.5) 0.0 (0.1) 47.9 (88.6) (5.7) (16.2) (66.7) (26.6) (1.8) (85.1) (76.8)                              | 99.0 200.5 0.0 1.8 2.4 0.7 1.1 21.4 2.0 (1.3) (1.7) 0.0 0.0 46.0 (34.0) (10.6) (12.8) (10.6) (80.5) (5.0) (70.4)                              |
|---|---|---|---|--|---|
| Adjustments for:  Depreciation, amortization and impairment Share-based payment Costs related to early retirement programs Provision for staff retirement indemnities Provision for youth account Write down of inventories Provisions for doubtful accounts Other provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from Operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received | .95.9<br>0.4<br>5.7<br>3.1<br>0.8<br>(0.2)<br>20.3<br>0.1<br>(4.1)<br>(1.7)<br>(0.3)<br>(0.3)<br>69.4<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)          | 200.5<br>0.4<br>10.2<br>2.8<br>0.7<br>1.0<br>20.9<br>(0.2)<br>2.2<br>(2.2)<br>(0.1)<br>(154.3)<br>67.3<br>(47.2)<br>2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7) | 254.1<br>2.0<br>254.7<br>1.4<br>1.5<br>3.9<br>20.8<br>6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)                      | 195.0 0.0 0.9 2.3 0.7 1.8 20.7 0.8 1.4 (1.5) 0.0 (0.1) 47.9 (88.6) (5.7) (16.2) (66.7) (26.6) (1.8) (85.1)   | 200.5 0.0 1.8 2.4 0.7 1.1 21.4 2.0 (1.3) (1.7) 0.0 0.0 46.0 (34.0) (10.6) (12.8) (10.6) (80.5) (5.0) (70.4)                                   |
| Depreciation, amortization and impairment Share-based payment Costs related to early retirement programs Provision for staff retirement indemnities Provision for youth account Write down of inventories Provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from Operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 0.4<br>5.7<br>3.1<br>0.8<br>(0.2)<br>20.3<br>0.1<br>(4.1)<br>(0.3)<br>(0.3)<br>69.4<br>31.2)<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)                   | 0.4 10.2 2.8 0.7 1.0 20.9 (0.2) 2.2 (2.2) (0.1) (154.3) 67.3 (47.2) 2.3 8.3 (57.8) (12.6) (7.2) (67.9) (68.7)   | 2.0<br>254.7<br>1.4<br>1.5<br>3.9<br>20.8<br>6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)                               | 0.0<br>0.9<br>2.3<br>0.7<br>1.8<br>20.7<br>0.8<br>1.4<br>(1.5)<br>0.0<br>(0.1)<br>47.9<br>(88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1) | 0.0 1.8 2.4 0.7 1.1 21.4 2.0 (1.3) (1.7) 0.0 0.0 46.0 (34.0) (10.6) (12.8) (10.6) (80.5) (5.0) (70.4)   |
| Share-based payment Costs related to early retirement programs Provision for staff retirement indemnities Provision for youth account Write down of inventories Provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 0.4<br>5.7<br>3.1<br>0.8<br>(0.2)<br>20.3<br>0.1<br>(4.1)<br>(0.3)<br>(0.3)<br>69.4<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)                            | 0.4 10.2 2.8 0.7 1.0 20.9 (0.2) 2.2 (2.2) (0.1) (154.3) 67.3 (47.2) 2.3 8.3 (57.8) (12.6) (7.2) (67.9) (68.7)   | 2.0<br>254.7<br>1.4<br>1.5<br>3.9<br>20.8<br>6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)                               | 0.0<br>0.9<br>2.3<br>0.7<br>1.8<br>20.7<br>0.8<br>1.4<br>(1.5)<br>0.0<br>(0.1)<br>47.9<br>(88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1) | 0.0 1.8 2.4 0.7 1.1 21.4 2.0 (1.3) (1.7) 0.0 0.0 46.0 (34.0) (10.6) (12.8) (10.6) (80.5) (5.0) (70.4)   |
| Costs related to early retirement programs Provision for staff retirement indemnities Provision for youth account Write down of inventories Provisions for doubtful accounts Other provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 5.7<br>3.1<br>0.8<br>(0.2)<br>20.3<br>0.1<br>(4.1)<br>(1.7)<br>(0.3)<br>(0.3)<br>69.4<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>(7.3)                 | 10.2 2.8 0.7 1.0 20.9 (0.2) 2.2 (2.2) (0.1) (154.3) 67.3 (47.2) 2.3 8.3 (57.8) (12.6) (7.2) (67.9) (68.7)   | 254.7<br>1.4<br>1.5<br>3.9<br>20.8<br>6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)                                      | 0.9 2.3 0.7 1.8 20.7 0.8 1.4 (1.5) 0.0 (0.1) 47.9 (88.6) (5.7) (16.2) (66.7) (26.6) (1.8) (85.1)   | 1.8 2.4 0.7 1.1 21.4 2.0 (1.3) (1.7) 0.0 0.0 46.0 (34.0) (10.6) (12.8) (10.6) (80.5) (5.0) (70.4)   |
| Provision for staff retirement indemnities Provision for youth account Write down of inventories Provision for doubtful accounts Other provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings) Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 3.1<br>0.8<br>(0.2)<br>20.3<br>0.1<br>(4.1)<br>(1.7)<br>(0.3)<br>(0.3)<br>69.4<br>31.2)<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)                        | 2.8 0.7 1.0 20.9 (0.2) 2.2 (2.2) (0.1) (154.3) 67.3 (47.2) 2.3 8.3 (57.8) (12.6) (7.2) (67.9) (68.7)  | 1.4<br>1.5<br>3.9<br>20.8<br>6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)   | 2.3<br>0.7<br>1.8<br>20.7<br>0.8<br>1.4<br>(1.5)<br>0.0<br>(0.1)<br>47.9<br>(88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)               | 2.4<br>0.7<br>1.1<br>21.4<br>2.0<br>(1.3)<br>(1.7)<br>0.0<br>0.0<br>46.0<br>(34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4) |
| Write down of inventories Provision for doubtful accounts Other provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings) Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from Operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 0.8<br>(0.2)<br>20.3<br>0.1<br>(4.1)<br>(1.7)<br>(0.3)<br>(0.3)<br>69.4<br>(7.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>(7.3)                               | 0.7 1.0 20.9 (0.2) 2.2 (2.2) (0.1) (154.3) 67.3 (47.2) 2.3 8.3 (57.8) (12.6) (7.2) (67.9) (68.7)  | 1.5<br>3.9<br>20.8<br>6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)  | 0.7<br>1.8<br>20.7<br>0.8<br>1.4<br>(1.5)<br>0.0<br>(0.1)<br>47.9<br>(88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)                      | 0.7 1.1 21.4 2.0 (1.3) (1.7) 0.0 0.0 46.0 (34.0) (10.6) (12.8) (10.6) (80.5) (5.0) (70.4)   |
| Write down of inventories Provision for doubtful accounts Other provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings) Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from Operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | (0.2)<br>20.3<br>0.1<br>(4.1)<br>(1.7)<br>(0.3)<br>(0.3)<br>69.4<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>(7.3)                                      | 1.0<br>20.9<br>(0.2)<br>2.2<br>(2.2)<br>(0.1)<br>(154.3)<br>67.3<br>(47.2)<br>2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)                                       | 3.9 20.8 6.7 1.2 (1.7) 0.0 (1.7) 44.2 214.2 5.6 65.0 143.6 (138.9) (85.9) (7.1) (35.8)  | 1.8 20.7 0.8 1.4 (1.5) 0.0 (0.1) 47.9 (5.7) (16.2) (66.7) (26.6) (1.8) (85.1)  | 1.1<br>21.4<br>2.0<br>(1.3)<br>(1.7)<br>0.0<br>0.0<br>46.0<br>(34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)               |
| Other provisions Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 20.3<br>0.1<br>(4.1)<br>(1.7)<br>(0.3)<br>(0.3)<br>69.4<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>(7.3)   | 20.9<br>(0.2)<br>2.2<br>(2.2)<br>(0.1)<br>(154.3)<br>67.3<br>(47.2)<br>2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)  | 20.8<br>6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br><b>214.2</b><br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)   | 20.7<br>0.8<br>1.4<br>(1.5)<br>0.0<br>(0.1)<br>47.9<br>(88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)                                    | 21.4<br>2.0<br>(1.3)<br>(1.7)<br>0.0<br>0.0<br>46.0<br>(34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)                      |
| Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 0.1 (4.1) (1.7) (0.3) (0.3) 69.4 <b>81.2)</b> (1.0) 53.0) 22.8 (7.3) (7.3) 73.7) 14.7) 26.7   | (0.2) 2.2 (2.2) (0.1) (154.3) 67.3 (47.2) 2.3 8.3 (57.8) (12.6) (7.2) (67.9) (68.7)   | 6.7<br>1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br><b>214.2</b><br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)   | 0.8 1.4 (1.5) 0.0 (0.1) 47.9 (88.6) (5.7) (16.2) (66.7) (26.6) (1.8) (85.1)  | 2.0<br>(1.3)<br>(1.7)<br>0.0<br>0.0<br>46.0<br>(34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)                              |
| Foreign exchange differences, net Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | (4.1)<br>(1.7)<br>(0.3)<br>(0.3)<br>69.4<br><b>31.2)</b><br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>73.7)<br>14.7)<br>26.7                                      | 2.2<br>(2.2)<br>(0.1)<br>(154.3)<br>67.3<br>(47.2)<br>2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)   | 1.2<br>(1.7)<br>0.0<br>(1.7)<br>44.2<br><b>214.2</b><br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)  | 1.4 (1.5) 0.0 (0.1) 47.9 (88.6) (5.7) (16.2) (66.7) (26.6) (1.8) (85.1)  | (1.3)<br>(1.7)<br>0.0<br>0.0<br>46.0<br>(34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)                                     |
| Interest income Dividend income (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | (1.7)<br>(0.3)<br>(0.3)<br>69.4<br><b>31.2)</b><br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>73.7)<br>14.7)<br>26.7   | (2.2)<br>(0.1)<br>(154.3)<br>67.3<br>(47.2)<br>2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)  | (1.7)<br>0.0<br>(1.7)<br>44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)  | (1.5)<br>0.0<br>(0.1)<br>47.9<br>(88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)  | (1.7)<br>0.0<br>0.0<br>46.0<br>(34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)  |
| (Gains) / Losses from investments and financial assets - Impairments Interest expense  Working capital adjustments  Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | (0.3)<br>(0.3)<br>(0.3)<br>69.4<br><b>31.2)</b><br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>14.7)<br>26.7   | (0.1)<br>(154.3)<br>67.3<br>(47.2)<br>2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)   | 0.0<br>(1.7)<br>44.2<br><b>214.2</b><br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)  | 0.0<br>(0.1)<br>47.9<br>(88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)   | 0.0<br>0.0<br>46.0<br>(34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)   |
| assets - Impairments Interest expense  Working capital adjustments  Decrease/(increase) in inventories  Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus):  Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions  Interest and related expenses paid (Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets  Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | (0.3)<br>69.4<br>81.2)<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>73.7)<br>14.7)<br>26.7  | (154.3)<br>67.3<br>(47.2)<br>2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)  | (1.7) 44.2 214.2 5.6 65.0 143.6 (138.9) (85.9) (7.1) (35.8)   | (0.1)<br>47.9<br>(88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)  | 0.0<br>46.0<br>(34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)  |
| Interest expense  Working capital adjustments  Decrease/(increase) in inventories  Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus):  Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions  Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 69.4<br>(1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>14.7)<br>26.7  | 67.3<br>(47.2)<br>2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)   | 44.2<br>214.2<br>5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)   | 47.9 (88.6) (5.7) (16.2) (66.7) (26.6) (1.8) (85.1)  | 46.0 (34.0) (10.6) (12.8) (10.6) (80.5) (5.0) (70.4)  |
| Working capital adjustments  Decrease/(increase) in inventories  Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus):  Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | (1.2)<br>(1.0)<br>(53.0)<br>(22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>(73.7)<br>(14.7)<br>(26.7   | (47.2) 2.3 8.3 (57.8) (12.6) (7.2) (67.9) (68.7)  | 5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)  | (88.6)<br>(5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)   | (34.0)<br>(10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)   |
| Decrease/(increase) in inventories Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus): Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | (1.0)<br>53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>73.7)<br>14.7)<br>26.7   | 2.3<br>8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)   | 5.6<br>65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)  | (5.7)<br>(16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)   | (10.6)<br>(12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)   |
| Decrease/(increase) in accounts receivable (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus):  Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 53.0)<br>22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>73.7)<br>14.7)<br>26.7  | 8.3<br>(57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)  | 65.0<br>143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)   | (16.2)<br>(66.7)<br>(26.6)<br>(1.8)<br>(85.1)  | (12.8)<br>(10.6)<br>(80.5)<br>(5.0)<br>(70.4)   |
| (Decrease)/increase in liabilities (except borrowings)  Plus/(Minus):  Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid Income taxes paid Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 22.8<br>(7.3)<br>(7.3)<br>(7.3)<br>73.7)<br>14.7)<br>26.7   | (57.8)<br>(12.6)<br>(7.2)<br>(67.9)<br>(68.7)   | 143.6<br>(138.9)<br>(85.9)<br>(7.1)<br>(35.8)   | (66.7)<br>(26.6)<br>(1.8)<br>(85.1)  | (10.6)<br>(80.5)<br>(5.0)<br>(70.4)   |
| Plus/(Minus):     Payment for Early Retirement Programs & voluntary leave scheme     Payment of staff retirement indemnities and youth     account, net of employees' contributions     Interest and related expenses paid     Income taxes paid     Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest     Purchase of financial assets     Sale or maturity of financial assets     Repayments of loans receivable     Return of capital invested in subsidiaries / investments     Purchase of property, plant and equipment and     intangible assets     Decrease/(increase) in restricted cash     Proceeds from disposal of subsidiaries / investments, net of cash     disposed     Interest received   | (7.3)<br>(7.3)<br>73.7)<br>14.7)<br>26.7  | (12.6)<br>(7.2)<br>(67.9)<br>(68.7)   | (138.9)<br>(85.9)<br>(7.1)<br>(35.8)  | (26.6)<br>(1.8)<br>(85.1)  | (80.5)<br>(5.0)<br>(70.4)   |
| Payment for Early Retirement Programs & voluntary leave scheme Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid ( Income taxes paid ( Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | (7.3)<br>73.7)<br>14.7)<br>26.7   | (7.2)<br>(67.9)<br>(68.7)   | (85.9)<br>(7.1)<br>(35.8)   | (1.8)<br>(85.1)  | (5.0)<br>(70.4)   |
| Payment of staff retirement indemnities and youth account, net of employees' contributions Interest and related expenses paid (Income taxes paid (Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | (7.3)<br>73.7)<br>14.7)<br>26.7   | (7.2)<br>(67.9)<br>(68.7)   | (85.9)<br>(7.1)<br>(35.8)   | (1.8)<br>(85.1)  | (5.0)<br>(70.4)   |
| account, net of employees' contributions Interest and related expenses paid Income taxes paid (Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 73.7)<br>14.7)<br>26.7  | (67.9)<br>(68.7)  | (7.1)<br>(35.8)   | (85.1)   | (70.4)  |
| Income taxes paid  Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets Purchase of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets  Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 14.7)<br>26.7   | (68.7)  | (35.8)  |  |   |
| Net cash flows from operating activities of discontinued operations  Net Cash Flows from Operating Activities  Acquisition of non-controlling interest Purchase of financial assets  Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets  Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 26.7  |   |   | (76.8)   | (42.0)  |
| Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   |   | 6.8   |   | (, 0.0)  | (12.8)  |
| Acquisition of non-controlling interest Purchase of financial assets Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 69.3  |   | 0.0   | 0.0  | 0.0   |
| Purchase of financial assets  Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  |   | 207.8   | 358.2   | 79.5   | 169.2   |
| Purchase of financial assets  Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 0.0   | 0.0   | (10.2)  | 0.0  | 0.0   |
| Sale or maturity of financial assets Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 26.4)   | 0.0   | 0.0   | 0.0  | 0.0   |
| Repayments of loans receivable Return of capital invested in subsidiaries / investments Purchase of property, plant and equipment and intangible assets Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | 51.4  | 78.2  | 0.0   | 0.0  | 12.4  |
| Purchase of property, plant and equipment and intangible assets  Decrease/(increase) in restricted cash  Proceeds from disposal of subsidiaries / investments, net of cash disposed  Interest received  | 2.6   | 2.6   | 2.9   | 2.8  | 3.2   |
| intangible assets  Decrease/(increase) in restricted cash  Proceeds from disposal of subsidiaries / investments, net of cash disposed  Interest received  | 1.0   | 0.0   | 0.0   | 0.0  | 0.0   |
| Decrease/(increase) in restricted cash Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received   | E2 (1)  | (100 E)   | (152.1)   | (122.4)  | (1E7 E)   |
| Proceeds from disposal of subsidiaries / investments, net of cash disposed Interest received  | 52.0)   | (108.5)   | (153.1)   | (123.4)  | (157.5)   |
| disposed Interest received  | (2.0)   | 36.9  | 0.4   | 0.8  | 0.0   |
| Interest received   | 208.4   | 570.7   | (12.7)  | 0.0  | (2.2)   |
|   |   |   |   |  |   |
|   | 0.9   | 1.0   | 8.1   | 1.0  | 1.3   |
| Dividends received  Net cash flows from investing activities of discontinued operations (   | 0.3   | 0.1<br>(4.8)  | 0.0<br>0.0  | 0.0<br>0.0   | 0.0<br>0.0  |
|   | 14.4)<br><b>0.2)</b>  | 576.2   | (164.6)   | (118.8)  | (142.8)   |
| Acquisition of treasury shares  | 0.0   |   |   | (58.6)   | 25.7  |
| Proceeds from loans granted and issued  | 0.0   | 0.0<br>357.5  | (6.0)<br>0.0  | (0.0)  | (0.0)   |
| _   | 48.6)   | (713.2)   | (444.7)   | (0.0)  | (407.8)   |
| Dividends paid to Company's owners  | •   | 0.0   |   |  |   |
| Net cash flows from financing activities of discontinued operations   | (0.9)<br>(3.8)  | 0.0   | 0.0<br>0.0  | (0.4)<br>0.0   | (0.1)   |
|   | (3.8)<br>(3.3)  | (355.7)   | <b>(450.7)</b>  | <b>(59.9)</b>  | (382.2)   |
|   |   |   |   |  |   |
|   | 4.2)  | 428.3   | (257.1)   | (99.2)   | (355.8)   |
|   | 004 -   | 1,278.3   | 1,707.2   | 1,444.3  | 1,344.3   |
| Net foreign exchange differences  | 391.5   | 0.6   | (5.8)   | (0.8)<br>0.0   | 7.5   |
|   | 1.0   |   | ^ ^   | [11]   | 0.0   |
| Cash and Cash Equivalents at the end of the period 1,1  | 1.0<br>84.7)  | 0.0   | 0.0   |  |   |
| OTE Group's total liquidity (Cash & Other Financial assets) 1,2   | 1.0   |   | 0.0<br><b>1,444.3</b><br><i>1,460.8</i>   | 1,344.3<br>1,361.3   | 996.0<br>1,000.4  |



# **EXHIBIT IV – GROUP REVENUES**

| (€ mn)                                    | Q2 '14 | Q2 '13  | Change | 6M '14  | 6M '13  | Change |
|---|--------|---------|--------|---------|---------|--------|
|   |        |         |        |         |         |        |
| - Retail Fixed Services Revenues          | 308.0  | 318.5   | -3.3%  | 614.8   | 639.1   | -3.8%  |
| - Wholesale Fixed Services Revenues       | 135.3  | 143.6   | -5.8%  | 287.7   | 273.9   | +5.0%  |
| - Other Revenues (Fixed Business)         | 77.1   | 72.4    | +6.5%  | 155.6   | 142.8   | +9.0%  |
| <b>Total Revenues from Fixed Business</b> | 520.4  | 534.5   | -2.6%  | 1,058.1 | 1,055.8 | +0.2%  |
| - Service Revenues                        | 346.7  | 375.5   | -7.7%  | 691.0   | 734.6   | -5.9%  |
| - Handset Revenues                        | 54.7   | 58.3    | -6.2%  | 109.4   | 109.3   | +0.1%  |
| - Other (Mobile)                          | 4.4    | 4.7     | -6.4%  | 8.0     | 9.5     | -15.8% |
| Total Revenues from Mobile                |        |         |        |         |         |        |
| Business                                  | 405.8  | 438.5   | -7.5%  | 808.4   | 853.4   | -5.3%  |
| Other Revenues                            | 24.4   | 29.5    | -17.3% | 47.8    | 59.5    | -19.7% |
| Total Revenues                            | 950.6  | 1,002.5 | -5.2%  | 1,914.3 | 1,968.7 | -2.8%  |

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations – but HellasSat included in 6M'13)



# **EXHIBIT V - SEGMENT REPORTING (Q2 2014)**

|   | OTE SA  | Cosmote<br>Group | RomTelecom | All Other | Adjust.<br>&<br>Elimin. | Group<br>Consolidated |
|---|---------|------------------|------------|-----------|-------------------------|-----------------------|
| Fixed Business:   |         |                  |            |           |                         |                       |
| Retail Services Revenues                                | 216.3   | 0.0              | 91.0       | 0.8       | (0.1)                   | 308.0                 |
| Wholesale Services Revenues                             | 79.6    | 0.0              | 27.8       | 57.2      | (29.3)                  | 135.3                 |
| Other Revenues (Fixed Business)                         | 51.4    | 4.2              | 22.5       | 4.4       | (5.4)                   | 77.1                  |
| Total Revenues from Fixed<br>Business                   | 347.3   | 4.2              | 141.3      | 62.4      | (34.8)                  | 520.4                 |
| Mobile Business:  |         |                  |            |           |                         |                       |
| Service Revenues  | 0.0     | 353.3            | 1.0        | 0.0       | (7.6)                   | 346.7                 |
| Handset Revenues  | 3.9     | 59.3             | 0.4        | 0.0       | (8.9)                   | 54.7                  |
| Other Mobile Revenues                                   | 0.0     | 12.4             | 0.4        | 0.0       | (8.4)                   | 4.4                   |
| Total Revenues from Mobile<br>Business                  | 3.9     | 425.0            | 1.8        | 0.0       | (24.9)                  | 405.8                 |
| Other Revenues  | 20.6    | 1.1              | 6.6        | 37.4      | (41.3)                  | 24.4                  |
| Total Revenues  | 371.8   | 430.3            | 149.7      | 99.8      | (101.0)                 | 950.6                 |
| Other Operating Income/(expense)                        | 0.4     | 0.8              | 15.0       | 1.1       | (1.2)                   | 16.1                  |
| Interconnection & Roaming Costs                         | (31.6)  | (30.0)           | (24.2)     | (46.6)    | 30.1                    | (102.3)               |
| Provision for doubtful accounts                         | (5.0)   | (13.4)           | (3.0)      | 0.0       | 0.0                     | (21.4)                |
| Personnel Costs   | (82.8)  | (40.0)           | (25.6)     | (22.8)    | (8.9)                   | (180.1)               |
| Cost of Early Retirement Programs                       | 0.0     | (1.0)            | (0.8)      | 0.0       | 0.0                     | (1.8)                 |
| Commission Costs  | (1.9)   | (41.7)           | (3.1)      | 0.0       | 10.1                    | (36.6)                |
| Device Costs  | (8.8)   | (55.3)           | (6.7)      | (0.4)     | 9.3                     | (61.9)                |
| Maintenance & Repairs                                   | (14.2)  | (8.8)            | (5.6)      | (0.2)     | 5.1                     | (23.7)                |
| Marketing   | (6.5)   | (19.4)           | (2.3)      | (0.1)     | 0.2                     | (28.1)                |
| Other OpEx  | (83.8)  | (75.7)           | (49.3)     | (15.8)    | 56.3                    | (168.3)               |
| Total OpEx (ex-Depreciation)                            | (234.6) | (285.3)          | (120.6)    | (85.9)    | 102.2                   | (624.2)               |
| EBITDA (Reported)                                       | 137.6   | 145.8            | 44.1       | 15.0      |                         | 342.5                 |
| EBITDA margin (Reported)                                | 37.0%   | 33.9%            | 29.5%      | 15.0%     |                         | 36.0%                 |
| Total Opex (ex Depreciation, VES & Restructuring costs) | (234.6) | (282.4)          | (119.8)    | (85.9)    | 102.2                   | (620.5)               |
| EBITDA (Pro Forma)*                                     | 137.6   | 148.7            | 44.9       | 15.0      | 0.0                     | 346.2                 |
| Pro Forma EBITDA margin                                 | 37.0%   | 34.6%            | 30.0%      | 15.0%     |                         | 36.4%                 |
| Depreciation & Amortization                             | (68.8)  | (85.3)           | (39.7)     | (6.7)     | 0.0                     | (200.5)               |
|   |         |                  |            |           |                         |                       |

<sup>\*</sup>Excluding impact of Voluntary Retirement Programs and Restructuring Plans

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations)



# **EXHIBIT V - SEGMENT REPORTING (Q2 2013)**

|   | OTE SA  | Cosmote<br>Group | RomTelecom | All<br>Other | Adjust.<br>&<br>Elimin. | Group<br>Consolidated |
|---|---------|------------------|------------|--------------|-------------------------|-----------------------|
| Fixed Business:   |         |                  |            |              |                         |                       |
| Retail Services Revenues                                | 221.7   | 0.0              | 96.1       | 0.9          | (0.2)                   | 318.5                 |
| Wholesale Services Revenue                              | 83.1    | 0.0              | 25.1       | 66.2         | (30.8)                  | 143.6                 |
| Other Revenues (Fixed Business)                         | 54.9    | 0.0              | 19.1       | 3.8          | (5.4)                   | 72.4                  |
| Total Revenues from Fixed<br>Business                   | 359.7   | 0.0              | 140.3      | 70.9         | (36.4)                  | 534.5                 |
| Mobile Business:  |         |                  |            |              |                         |                       |
| Service Revenues  | 0.0     | 386.7            | 1.4        | 0.0          | (12.6)                  | 375.5                 |
| Handset Revenues  | 3.8     | 60.7             | 0.4        | 0.0          | (6.6)                   | 58.3                  |
| Other Mobile Revenues                                   | 0.0     | 12.7             | 0.4        | 0.0          | (8.4)                   | 4.7                   |
| Total Revenues from Mobile<br>Business                  | 3.8     | 460.1            | 2.2        | 0.0          | (27.6)                  | 438.5                 |
| Other Revenues  | 24.4    | 3.1              | 6.2        | 33.8         | (38.0)                  | 29.5                  |
| Total Revenues  | 387.9   | 463.2            | 148.7      | 104.7        | (102.0)                 | 1,002.5               |
| Other income/(expense) net                              | 0.8     | 0.3              | 4.3        | 1.0          | (0.7)                   | 5.7                   |
| Interconnection & Roaming Costs                         | (34.0)  | (35.5)           | (22.0)     | (52.1)       | 35.3                    | (108.3)               |
| Provision for doubtful accounts                         | (4.4)   | (12.9)           | (2.9)      | 0.0          | (0.1)                   | (20.3)                |
| Personnel Costs   | (115.2) | (42.5)           | (29.8)     | (18.9)       | (3.8)                   | (210.2)               |
| Cost of Early Retirement Programs                       | 0.0     | (4.2)            | (1.4)      | (0.1)        | 0.0                     | (5.7)                 |
| Commission Costs  | (2.5)   | (46.3)           | (3.0)      | (0.2)        | 10.1                    | (41.9)                |
| Device Costs  | (7.1)   | (56.9)           | (5.7)      | (0.4)        | 6.6                     | (63.5)                |
| Maintenance & Repairs                                   | (11.8)  | (8.5)            | (6.9)      | (0.2)        | 3.5                     | (23.9)                |
| Marketing   | (6.5)   | (21.0)           | (3.2)      | (0.1)        | 0.5                     | (30.3)                |
| Other OpEx  | (74.4)  | (73.6)           | (44.6)     | (16.0)       | 51.1                    | (157.5)               |
| Total OpEx (ex-Depreciation)                            | (255.9) | (301.4)          | (119.5)    | (88.0)       | 103.2                   | (661.6)               |
| EBITDA (Reported)                                       | 132.8   | 162.1            | 33.5       | 17.7         | 0.5                     | 346.6                 |
| EBITDA margin (Reported)                                | 34.2%   | 35.0%            | 22.5%      | 16.9%        | -0.5%                   | 34.6%                 |
| Total Opex (ex Depreciation, VES & Restructuring costs) | (255.9) | (297.2)          | (118.1)    | (87.9)       | 103.2                   | (655.9)               |
| EBITDA (Pro Forma)*                                     | 132.8   | 166.3            | 34.9       | 17.8         | 0.5                     | 352.3                 |
| Pro Forma EBITDA margin                                 | 34.2%   | <i>35.9%</i>     | 23.5%      | 17.0%        | -0.5%                   | 35.1%                 |
| Depreciation & Amortization                             | (74.9)  | (88.1)           | (26.5)     | (7.6)        | 1.2                     | (195.9)               |
| EBIT  | 57.9    | 74.0             | 7.0        | 10.1         | 1.7                     | 150.7                 |
|   |         |                  |            |              |                         |                       |

\* Excluding impact of Voluntary Retirement Programs and Restructuring Plans

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations)



# **EXHIBIT VI- MOBILE OPERATIONS**

| (€ mn)   | Q2 '14  | Q2 '13  | Change  | 6M '14  | 6M '13  | Change |
|--|---------|---------|---------|---------|---------|--------|
| Revenues:  |         |         |         |         |         |        |
| - Service Revenues                                       | 353.3   | 386.7   | -8.6%   | 707.0   | 753.2   | -6.1%  |
| - Handset Revenues                                       | 59.3    | 60.7    | -2.3%   | 118.4   | 115.4   | +2.6%  |
| - Other  | 17.7    | 15.8    | +12.0%  | 33.5    | 30.0    | +11.7% |
| Total Revenues   | 430.3   | 463.2   | -7.1%   | 858.9   | 898.6   | -4.4%  |
| Other income/(expense) net                               | 0.8     | 0.3     | +166.7% | 1.2     | 3.1     | -61.3% |
| Operating Expenses:                                      |         |         |         |         |         |        |
| Interconnection & Roaming Costs                          | (30.0)  | (35.5)  | -15.5%  | (71.6)  | (70.8)  | +1.1%  |
| Provision for doubtful accounts                          | (13.4)  | (12.9)  | +3.6%   | (26.1)  | (27.1)  | -3.8%  |
| Personnel Costs  | (40.0)  | (42.5)  | -5.9%   | (79.6)  | (85.9)  | -7.3%  |
| Cost of Early Retirement Programs                        | (1.0)   | (4.2)   | -76.2%  | (1.2)   | (4.2)   | -71.4% |
| Commission Costs   | (41.7)  | (46.3)  | -9.9%   | (82.2)  | (94.8)  | -13.3% |
| Device Costs   | (55.3)  | (56.9)  | -2.8%   | (110.4) | (105.9) | +4.2%  |
| Maintenance & Repairs                                    | (8.8)   | (8.5)   | +3.5%   | (17.9)  | (16.5)  | +8.5%  |
| Marketing  | (19.4)  | (21.0)  | -7.6%   | (36.3)  | (37.7)  | -3.7%  |
| Other OpEx   | (75.7)  | (73.6)  | +2.9%   | (151.1) | (146.3) | +3.3%  |
| Total Operating Expenses (ex- Depreciation)              | (285.3) | (301.4) | -5.4%   | (576.4) | (589.2) | -2.2%  |
| Total OpEx (ex- Depreciation, VES & Restructuring Costs) | (282.4) | (297.2) | -5.0%   | (572.0) | (585.0) | -2.2%  |
| EBITDA   | 145.8   | 162.1   | -10.0%  | 283.7   | 312.5   | -9.2%  |
| as % of Revenues   | 33.9%   | 35.0%   | -1.1pp  | 33.0%   | 34.8%   | -1.8pp |
| Pro forma EBITDA*  | 148.7   | 166.3   | -10.6%  | 288.1   | 316.7   | -9.0%  |
| as % of Revenues   | 34.6%   | 35.9%   | -1.3pp  | 33.5%   | 35.2%   | -1.7pp |
| Depreciation & Amortization                              | (85.3)  | (88.1)  | -3.2%   | (168.4) | (177.7) | -5.2%  |
| Operating Profit before financial activities (EBIT)      | 60.5    | 74.0    | -18.2%  | 115.3   | 134.8   | -14.4% |

<sup>\*</sup>Excluding impact of Voluntary Retirement Programs and Restructuring Plans

Note: All figures adjusted to reflect only continuing operations (Bulgarian operations treated as discontinued operations)



# **EXHIBIT VII - OPERATIONAL HIGHLIGHTS**

|  | Jun 30, 2014 | Jun 30, 2013  | Change |
|--|--------------|---------------|--------|
| Fixed Line Operations, Greece                    |              |               |        |
| PSTN connections                                 | 2,463,617    | 2,633,471     | -6.4%  |
| ISDN connections (BRA & PRA)                     | 345,158      | 374,534       | -7.8%  |
| Other (MSAN)                                     | 11,702       | 0             | -      |
| OTE access line connections (incl. WLR)          | 2,820,477    | 3,008,005     | -6.2%  |
| Of which Wholesale line rental (WLR) connections | 40,907       | <i>54,645</i> | -25.1% |
| OTE Retail access line connections (ex-WLR)      | 2,779,570    | 2,953,360     | -5.9%  |
| Total OTE Broadband active subscribers           | 1,335,120    | 1,259,110     | +6.0%  |
| OTE Broadband active retail subscribers          | 1,309,679    | 1,233,690     | +6.2%  |
| OTE TV Subscribers (IPTV & Satellite)            | 295,845      | 174,964       | +69.1% |
| Unbundled local loops (active)                   | 1,969,577    | 1,848,622     | +6.5%  |
| Employees  | 6,869        | 8,728         | -21.3% |
|  |              |               |        |
| Fixed Line Operations, Romania                   |              |               |        |
| Voice Telephony lines (Incl. CDMA)               | 2,191,342    | 2,285,819     | -4.1%  |
| Broadband subscribers(Incl. CDMA BB)             | 1,244,563    | 1,225,832     | +1.5%  |
| TV subscribers (DTH, IPTV & Cable)               | 1,384,100    | 1,295,888     | +6.8%  |
| Employees  | 6,625        | 7,233         | -8.4%  |
| Mobile Operations                                |              |               |        |
| Mobile subscribers, Greece                       | 7,397,302    | 7,601,797     | -2.7%  |
| Mobile subscribers, Albania                      | 2,065,572    | 1,928,483     | +7.1%  |
| Mobile subscribers, Romania                      | 5,996,059    | 6,033,695     | -0.6%  |
| Employees (ex-Bulgaria)                          | 6,056        | 6,239         | -2.9%  |