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RESOLUTION 8

"Electronic information services (2-factor authentication) to facilitate investor access to electronic services of ATHEXCSD"

Codified to include the decision dated 31/08/2020 of the Board of Directors.

THE BOARD OF DIRECTORS OF THE HELLENIC CENTRAL SECURITIES DEPOSITORY S.A. (ATHEXCSD)

(Meeting 301/27.04.2020)

Having regard to the provision of article 23 of the Operating Rules of the Dematerialized Securities System (decision 3/304/10.6.2004 of the Hellenic Capital Market Commission, Government Gazette B' 901/16.6.2004) (hereinafter the "Rulebook"), as in force, and the need to facilitate the use by investors of electronic services providing information on their Investor Share and Operator Account balances through the adoption of advanced security methods,¹

HEREBY RESOLVES AS FOLLOWS:

Scope²

1. Chapter 1 of this Resolution sets out the terms and conditions governing the operation by ATHEXCSD of the "2-factor authentication" process to facilitate investor access to the electronic services of ATHEXCSD, particularly the provision by ATHEXCSD of information on their Investor Share and Operator Account balances.
2. Chapter II stipulates the transitional arrangements and entry into force of this Resolution.

CHAPTER I^{3 4}

PROVISION OF ELECTRONIC INFORMATION TO INVESTORS USING THE 2-FACTOR AUTHENTICATION PROCESS

1. Terms of use of the process

1. This Chapter sets out the terms and conditions governing the operation by ATHEXCSD of the "2-factor authentication" process to facilitate investor access to the electronic services of ATHEXCSD, particularly the provision by ATHEXCSD of information on their Investor Share and Operator Account balances, as well as information on corporate actions and general meetings of Issuers, or to other electronic services in general.

2. In the framework and for the purpose of providing electronic information to investors in accordance with par. 1, as specifically carried out through the AXIAweb service and in accordance with the terms thereof as posted by ATHEXCSD on its website (www.athexgroup.gr) or through any related service of ATHEXCSD, the possibility is granted to investors, at the electronic request of the latter, to be given direct access by ATHEXCSD to the balance (status) of their Investor Shares and Operator Accounts in accordance with the following specific terms.

3. The granting of access is subject to successful completion of the investor's "2-factor authentication", a process that is performed by ATHEXCSD. To perform the aforesaid process, ATHEXCSD checks the investor's details (mobile phone number, email address, Investor Share Code Number [ISCN] and full name). In the framework of using the aforesaid process, the investor activates his/her account by means of an email message, chooses the account password, which he/she then authenticates by means of a one-time password sent to his/her mobile phone, thereby confirming his/her identity.

4. After confirmation of his/her identity in accordance with par. 3, ATHEXCSD grants direct access to the investor in accordance with the above.⁵

2. Publication of technical manuals

1. ATHEXCSD makes available technical manuals on the use of AXIAweb or related services which are provided through the special "2-factor authentication" process.

CHAPTER II⁶

FINAL PROVISIONS

1. Transitional arrangements

Applications for the provision of data through AXIAweb or another related service provided and announced by ATHEXCSD are submitted in accordance with the procedure set out in Chapter I hereof, without prejudice to the emergency measures of Legislative Acts that have been adopted to address the consequences of the risks posed by the spread of the COVID-19 coronavirus and until such measures have been lifted.

2. Publication – Entry into Force

1. This Resolution shall be posted on the website www.athexgroup.gr.
2. This Resolution shall enter into force as of its posting, i.e. as of 27.4.2020.

¹ *The preamble and title of this Resolution were replaced as above in accordance with meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD with effect as of 31.8.2020.*

² *The Scope of this Resolution was replaced as above in accordance with meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD with effect as of 31.8.2020. The provision by ATHEXCSD of the data provision service to Issuers in order to facilitate the identity checks of shareholders for their participation in general meetings from a remote location, as regulated by the Resolution, as of 31.8.2020 is provided by ATHEXCSD in accordance with the provisions of par. 5, article 26 of the Rulebook and the relevant procedures of ATHEXCSD (meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD).*

³ *Chapter II is renumbered as above to Chapter I in accordance with meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD with effect as of 31.8.2020. The Chapter under the heading “CHAPTER I PROVISION OF DATA BY OPERATORS TO ATHEXCSD IN CONNECTION WITH OPERATOR ACCOUNTS OF THEIR CLIENTS' INVESTOR SHARES” of the Resolution was repealed as of 31.08.2020 in accordance with meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD and the terms governing the provision of the service will be determined from that date onwards by the procedures of ATHEXCSD in accordance with par. 5, article 26 of the Rulebook (meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD).*

Any details of beneficiaries of Investor Shares which were present prior to 31.08.2020 in the records of ATHEXCSD and provided by Operators according to the terms of Chapter I, as repealed in accordance with the above, shall be entered in the DSS as details of Investor Shares of beneficiaries pursuant to articles 4 and 5 of the Rulebook on the basis of the formats and technical procedures of ATHEXCSD. In the same manner, ATHEXCSD will record the details of beneficiaries of Investor Shares which are provided to it by Operators for the purposes of implementing the provisions of par. 5, article 6 of the Rulebook.

⁴ *The Chapter under the heading “CHAPTER II SERVICE TO FACILITATE THE IDENTIFICATION OF SHAREHOLDERS FOR REMOTE GENERAL MEETINGS (“SERVICE”) of the Resolution was repealed as of 31.08.2020 in accordance with meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD and the terms governing provision of the service from that date onwards will be determined by the procedures of ATHEXCSD in accordance with par. 5, article 26 of the Rulebook (meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD).*

⁵ *Paragraphs 3 and 4 are replaced as above in accordance with meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD with effect as of 31.8.2020.*

⁶ *Chapter IV of the Resolution is renumbered as Chapter II and par. 1 thereof is replaced as above in accordance with meeting no. 305/31.8.2020 of the Board of Directors of ATHEXCSD with effect as of 31.8.2020.*