

PRESS RELEASE

INTRALOT Launches "INTRALOT Academy" to Offer High Quality Training to its Customers

September 10th, 2020

INTRALOT is proud to announce the launch of INTRALOT Academy a brand new, contemporary training program aiming at providing valuable, hands-on knowledge of our products and services to our existing and new customers.

INTRALOT, as part of its services, offers to its customers tailor-made and targeted high quality trainings with remote and on-site learning courses, managed and ran by seasoned gaming professionals. The purpose of the Academy is to bring all customers up-to-date with the latest industry knowledge and trends, while offering them gaming market expertise, sector-specific skills, and hands-on experience. INTRALOT's training methodology is certified according to ISO 29993 and ISO 9001, enabling excellent quality and effectiveness.

"Customers are at the core of INTRALOT's strategy and our focus is to best address their evolving needs. In order to do so, we target at holistic approaches that combine our innovative technology with well trained professionals. Through INTRALOT Academy, we equip our customers with the skills required to further exploit the transformative power of our technology," said Dr. Chris Dimitriadis, INTRALOT Group CEO.

"As lifelong learning has become a business imperative, the foundation of an Academy is a true declaration of INTRALOT's dedication to our customers. Through our professional learning services, we aim to offer high quality training sessions by using state-of-the-art technologies and learning practices," said loannis Maniadakis, INTRALOT Group Chief Services Officer.

Those who will attend the INTRALOT Academy program will receive a set of tools, gain access to interactive demo environments, go through gamified courses, receive all necessary documentation and guidance from the Academy's instructors. Additionally, depending on their line of work within an operation, they will be able to design their own learning paths and study schedule. Upon successful completion, each trainee will receive a certificate of knowledge on INTRALOT's offering.

Currently offering more than 30 different courses, INTRALOT continuously extends and enhances its knowledge offering to the gaming industry.

About INTRALOT

INTRALOT, a publicly listed company established in 1992, is a leading gaming solutions supplier and operator active in 42 regulated jurisdictions worldwide. With a global workforce of approximately 3,800 employees in 2019, INTRALOT is committed to redefine innovation and quality of services in the lottery and gaming sector, while supporting operators in raising funds for good causes. Uniquely positioned to deliver state-of-the-art technology across geographies, the company has developed an advanced ecosystem that serves all verticals enabling the digital transformation of gaming operators and offering players an unparalleled gaming experience. INTRALOT has been awarded the prestigious Responsible Gaming Framework certification by the World Lottery Association and is certified under the WLA Security Control Standard. Visit us at www.intralot.com.

For more info: Mrs. Chryssa Amanatidou, Group Corporate Affairs Director

Phone: +30 2106156000, Fax: +30 2106106800, email: <u>press_office@intralot.com</u>