

## Press Release

Athens, 18/05/2023

### Space Hellas: Cisco Lifecycle Services-Support Partner

Space Hellas is pleased to announce that it is the first Cisco partner in Greece to obtain the right to provide "Partner Lifecycle Services – Support", (PLS-Support) services.

By providing PLS-Support services, Space Hellas is given the opportunity to offer the same high level of support as Cisco's Solution Support services, expanding the range of its services to multi-vendor solutions and strengthening the relations with its customers.

The advantages of PLS-Support include the holistic handling of technical support requests and the improved provision of services with the direct interconnection of the support request management systems of Space Hellas and Cisco. Faster resolution of requests, giving priority to the management of PLS-Support support requests, and possibility of direct cooperation of Space Hellas with the manufacturer for the benefit of the customer.

The acquisition of "Partner Lifecycle Services - Support" proves the commitment of Space Hellas to provide high-quality services to its customers and its ability to respond to their needs, at every stage of the Cisco offered products life cycle.

The acquisition of PLS-Support is the result of the continuous training and high specialization of Space Hellas' staff in Cisco technologies and services and highlights its position as one of the most experienced and reliable golden partners in Greece.

#### About Space Hellas:

Space Hellas is a leading Digital Integrator and value-added Service Provider with an international presence in the ICT sector. It has been active since 1985 in the field of high technology with the aim of creating new data in the digital transformation journey of modern businesses and organizations. [www.space.gr](http://www.space.gr)

---

#### **Space Hellas S.A.**

Telecommunications, IT, Security Systems and Services – Provision of Security Services Private Enterprise  
312 Messogion Avenue, 153 41 Ag. Paraskevi, Athens, Greece – General Commercial Registry Number: 375501000

Classification ISO27001: Public

Space Hellas Press Office T: 210 6504293 e-mail: [press@space.gr](mailto:press@space.gr)