ATHEXGROUP STATUS

SERVICE REGISTRATION GUIDE

Document Management

Document		
Document	:	ATHEXGROUP STATUS_Guidelines v0.04
Issued by	:	Members Support & Network Management Unit

Revision History

Issue	Date	Description
0.02	25/10/2023	First version
0.03	25/11/2023	Second version- Updated Teams instructions
0.04	06/12/2023	Third version- RSS & Atom links included

Contents

1. Introduction

The new service regarding ATHEXGroup Status offers flexibility to members by allowing them to choose the channel through which they will receive information in cases of technical malfunctions.

Registration to the service could be done through the following communication channels:

- **Slack**
- **Microsoft Teams**
- **RSS**
- **Atom**
- **API**

In the following chapters is provided information for the registration to the preferred communication channel from https://status.athexgroup.gr/ by choosing the tab "**Get updates**"
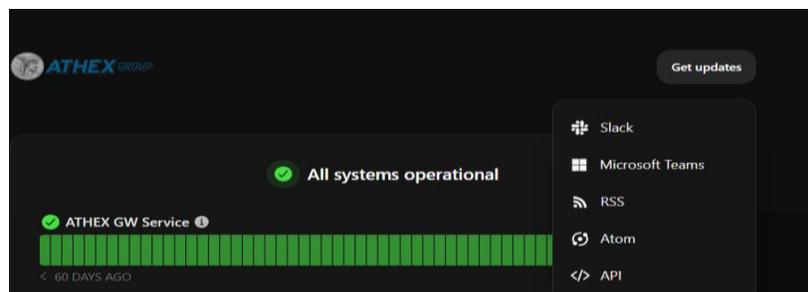
2. Get information about ATHEXGroup Status via RSS / Atom Feeds

Insert the relative RSS / Atom URLs to your preferred client. Please note that by this way you will receive all status updates and you can't choose specific components.

- **RSS** → status.athexgroup.gr/history.rss
- **Atom** → status.athexgroup.gr/history.atom

3. Get information about ATHEXGroup status via Teams

In order to create your Webhook URL you must first create a new channel at the Teams application and then follow the below instructions:

To add an **Incoming Webhook** to a Teams channel, follow these steps:

1. Open the channel in which you want to add the webhook and select ••• from the upper-right corner.
2. Select **Connectors** from the dropdown menu. *(see following print screen)*
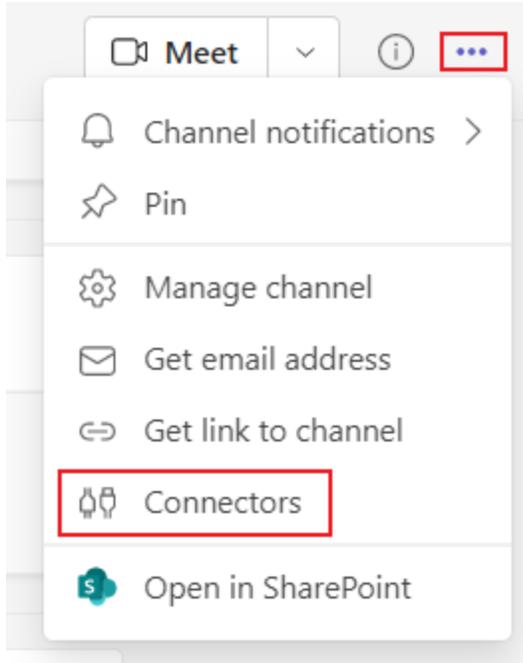
3. Search for **Incoming Webhook** and select **Configure**.
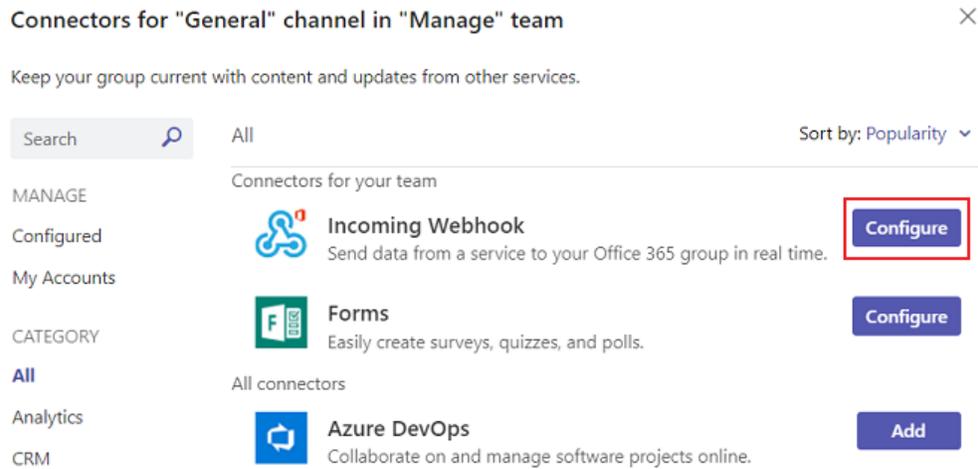
4. Provide a name and upload an image for your webhook if necessary.
5. Select **Create**. *(see following print screen)*

6. Copy and save the unique webhook URL present in the dialog. The URL maps to the channel and you can use it to send information to Teams.
7. Select **Done**.

The webhook is now available in the Teams channel.

Then paste the **webhook URL** to the relative INSTATUS field. Choose if you want to receive *all status updates* or only *specific components* and then click *Subscribe*. (*see following print screen*)
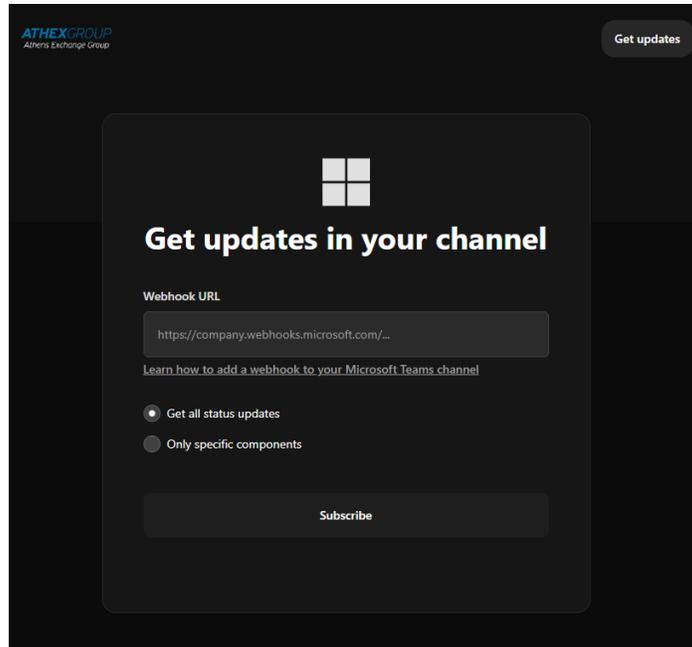
4. Get information about ATHEXGroup status via Slack

Choose if you want to receive *all status updates* or *only specific components* and then click *Get updates* on Slack.
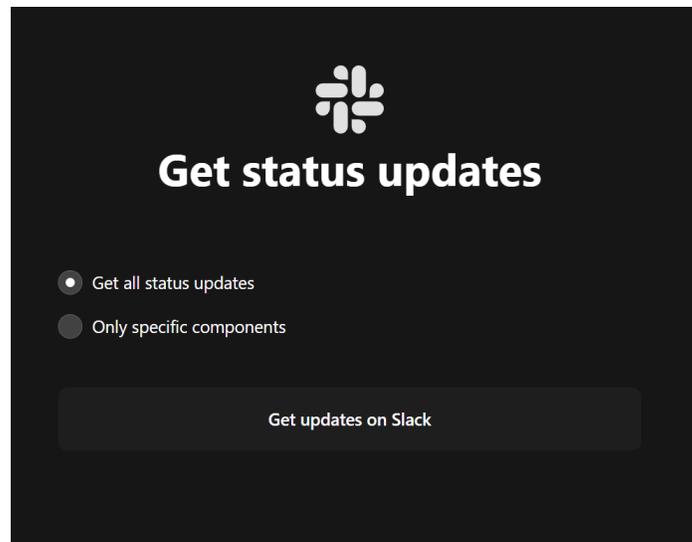
Select the Slack workspace you created to receive status updates and click *submit*.

To create a Slack workspace please refer at the following link:

https://slack.com/help/articles/206845317-Create-a-Slack-workspace

Request to install   **Review permissions**

Request to install

This app requires permissions that must be reviewed by an App Manager before you can install it.

Add a message for your App Managers

Help your App Managers understand more about your request.

Cancel   Submit