ENTERSOFT

Corporate Presentation Q4 & FY 2023

Software for ambitious enterprises

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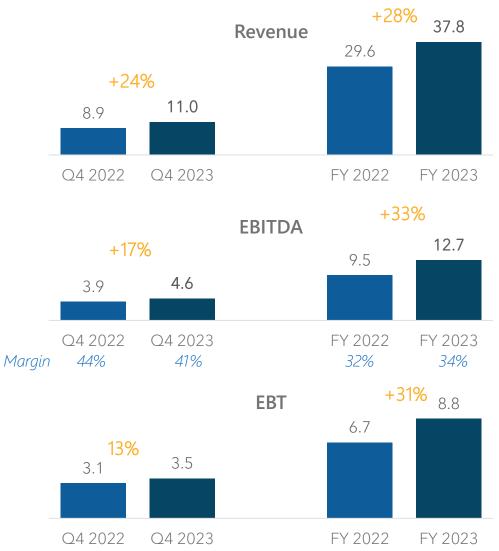
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Q4 & FY 2023 at a glance

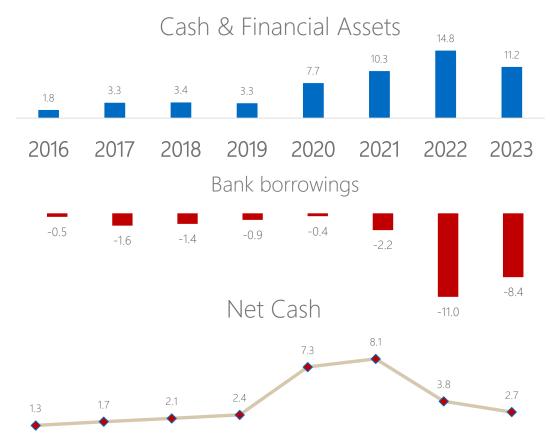
- Lower Revenue growth in Q4 due mainly to high comparison base of Q4 2023
- At Group level revenues increased 28% driven by increasing demand due to RRF as well acquisitions
- The acquisitions of CGSoft, SmartCV, SW Retailsoft and Infopower contributed
 9% growth whereas organic 19%
- 2023 was again a year of intense activity for the Group, with 4 acquisitions, new products launchings as well as internal restructuring and simplification
- Increased EBITDA margin compared to 2022

(amounts in millions €, Consolidated) Unaudited

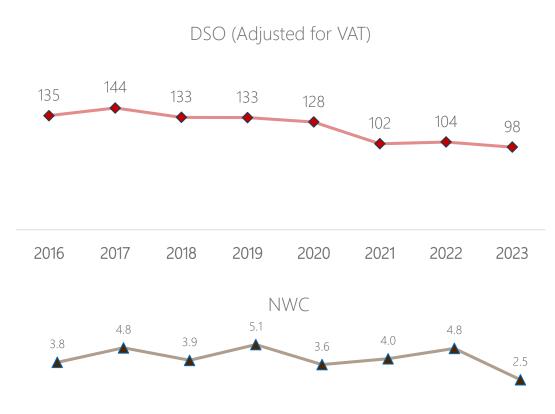




Liquidity remains strong



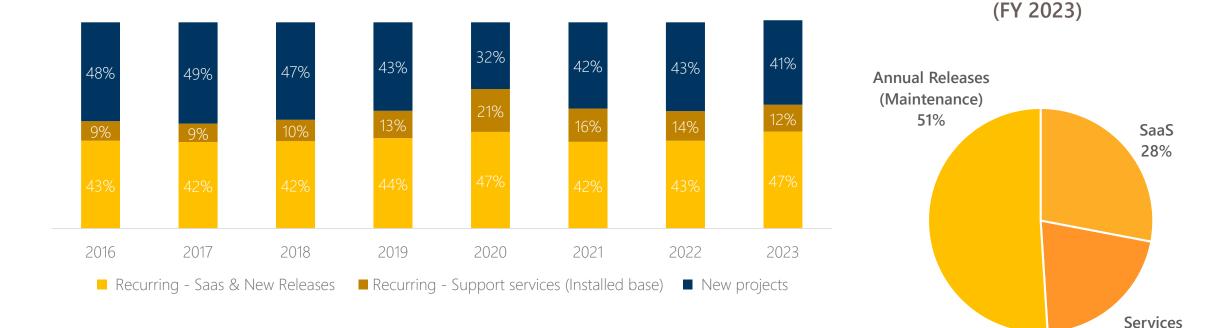
- Liquidity remains strong despite significant outlays for M&A (€5,9m) and dividends (€3m)
- Strong FCF generation capacity and very low leverage allows for more aggressive inorganic expansion mid term



- Improved DSO thanks to increased focus, decrease in NWC attributed to closer M&A obligations (earn-outs)
- Very healthy customer base with minimal historic bad debts and no concentration/dependency on large accounts



Strong base of recurring revenue



- 22,3 million Euro recurring revenue in FY 2023 (59% of total) versus 16,7 million Euro in FY 2022 (57% of total)
- Increase of new projects and new clients due to organic growth forms the basis for stronger recurring revenues in the future



21%

Recurring revenue breakdown

Revenue breakdown by activity

Licenses	Significant growth due to acquisition of more new clients as well as increasing group cross selling synergies. Growth almost entirely	+23% 1.4 1.7	+44% 5.9 4.1
	organic	Q4 2022 Q4 2023	FY 2022 FY 2023
Annual Releases (Maintenance)	Growth due to price increases, high renewal rates, new clients maintenance added and impact from the acquisition of RetailSoft	+5% 2.7 2.8 Q4 2022 Q4 2023	+31% 8.7 11.4 FY 2022 FY 2023
Services	Growth driven by increasing demand from both new clients and installed base. Constrained by the lack of resources.	+17% 3.6 4.2 Q4 2022 Q4 2023	11.9 ^{+11%} 13.2 FY 2022 FY 2023
SaaS	Strategic decision to grow SaaS. Growth driven mainly from elnvoicing. Next year we expect similar trends due to the exclusive launch of all new products under this model	+78% 1.1 1.9 Q4 2022 Q4 2023	+60% 6.2 3.9 FY 2022 FY 2023



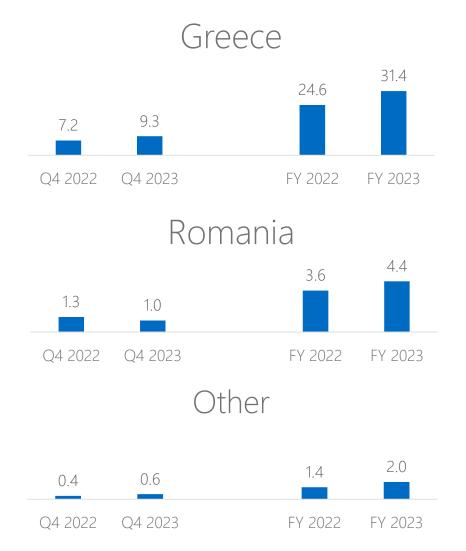
Geographies

- Greek **revenues** of 31,4 mil Euros corresponding to **28%** growth **YoY**.
- Following the acquisition of Bit Software, strong potential in the

Romanian market. Country will continue to be focus for Entersoft

outside Greece for the mid term. Other geographies steady and

profitable, but not currently a focal point





2024 outlook

For 2024 we expect growth to be mainly organic

- 1. Main Drivers for Organic Growth:
 - Growing number of new **clients** for all product lines driven by continuing digitization investment sentiment and available funding
 - Stronger and stronger demand for advanced **electronic invoicing**, due to new government initiatives (B2G, Retail & Payments)
 - Growing demand for Services
 - Full year of commercial activity for new products (Entersoft WorkLife HCM and Quickbiz)
- 2. Acquisitions
 - Positive revenue influence due to full year benefit of the 2023 acquisitions (Retailsoft, SmartCV, Infopower)
 - New entries in the Pipeline in Greece
 - New project to build pipeline in Romania within 2024



Business model



Entersoft Group at a glance

Entersoft Group designs and develops business software in the market of ERP, CRM, Retail, e-Invoicing, Enterprise Mobility for Field Sales/Service, Warehouse Management Systems (WMS), Human Capital Management (HCM) and Vertical Solutions. We aim for long term sustainable growth, technological leadership and an innovative way of dealing with business challenges in a changing economic



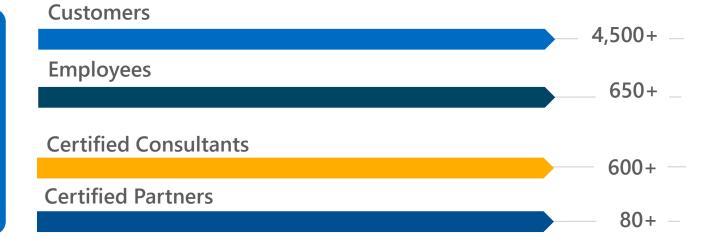
Market size focus

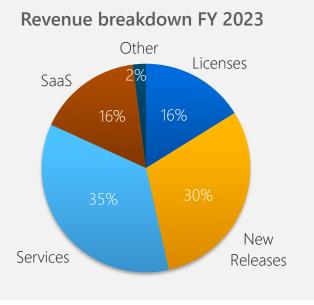
- Small
- Mid
- Large

Industries

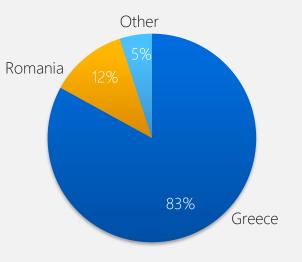
- Financial Institutions
- Construction
- Industrial Products
- Pharmaceuticals
- Cosmetics

- Wholesale Distributors
 - Retail Franchise
- ts Food & Drinks
 - Fashion
 - Furniture Wood



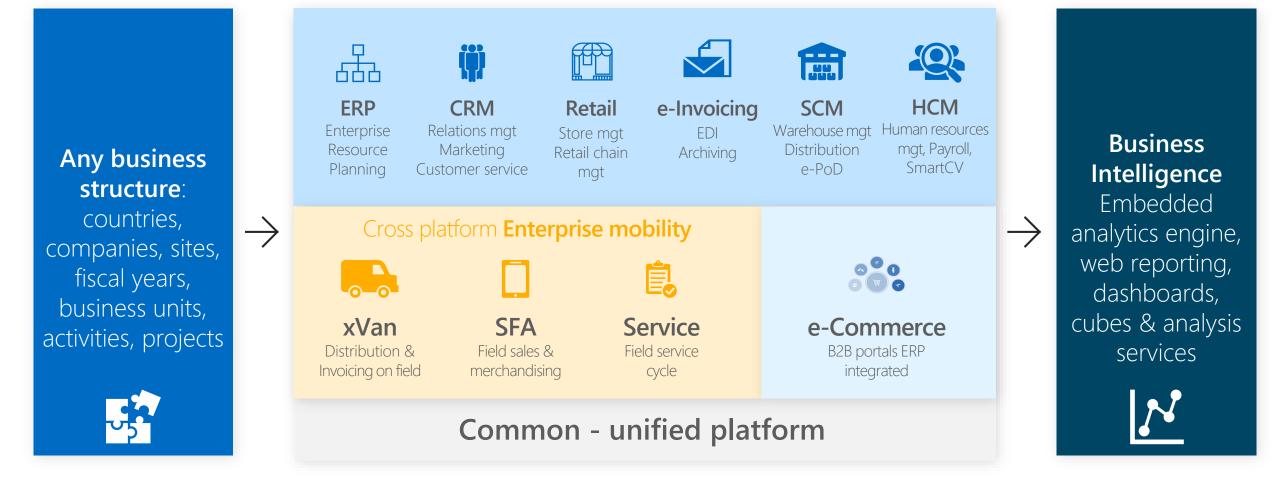


Revenue by geography FY 2023





Wide product range

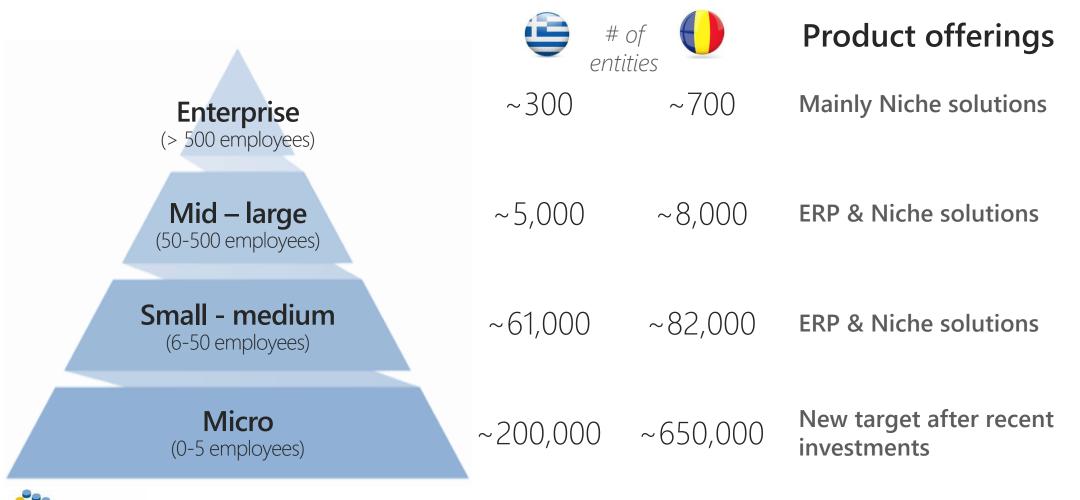




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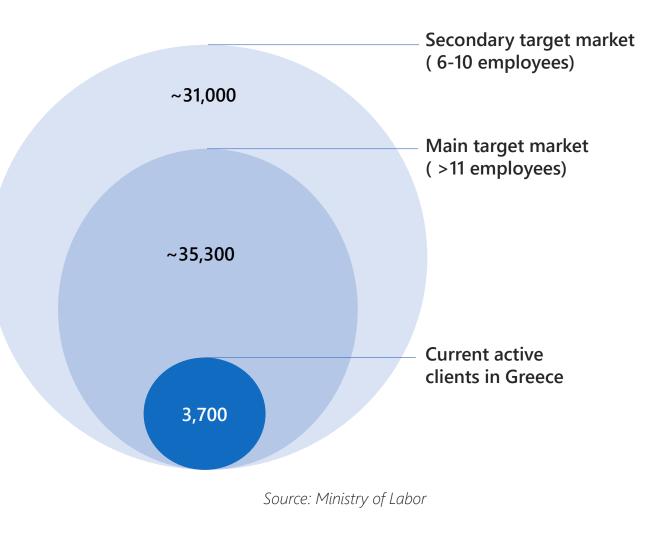
Market segmentation (in main geographies)

Greece and Romania represent ~95% of earned revenue at present



Strong opportunity for continued growth in ERP customers

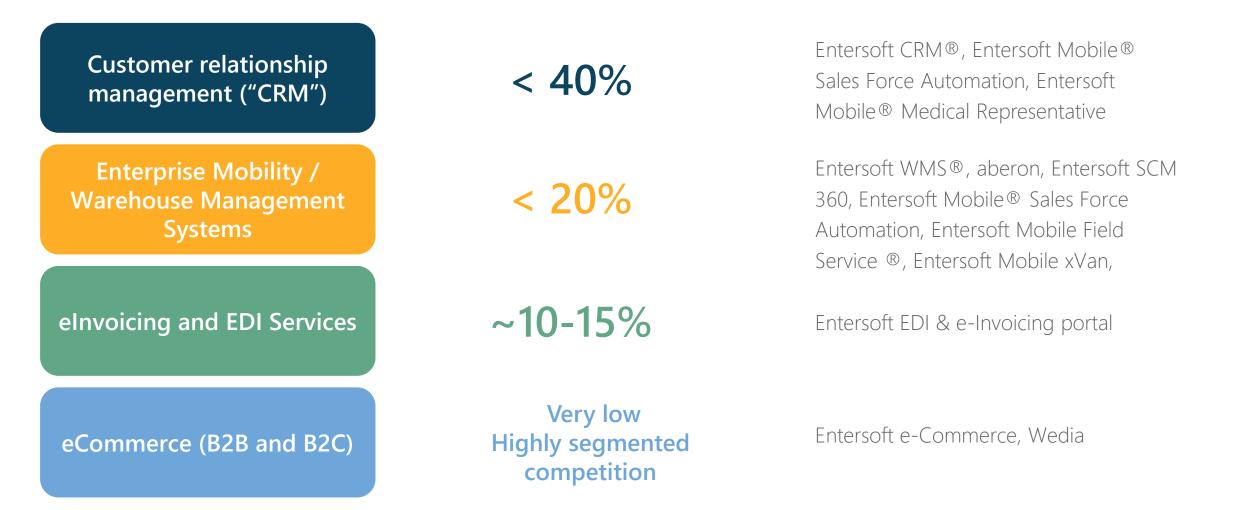
- Active clients in Greece around **4,000**
- Main target market includes **35,300** Small, medium and Large companies with >11 people personnel
- Secondary target market includes around
 31,000 with 6-10 people
- ~25% of the above have ERP software from small non-competitive local vendors and custom solutions
- More than 50% of them have outdated ERP software and cannot exploit new technologies such as Cloud, Mobility, IoT, etc. (Replacement Market)





Penetration remains low in Niche software products

Industry adoption rate





Our solutions

Continued expansion of B2B elnvoice & EDI adoption

e-Invoicing: B2B exchange of electronic invoices, without paper, courier and archiving costs. Not compulsory yet but gaining increased attention in medium and large businesses

e-Archiving: Cloud-based electronic archiving of all business documents (added value service)

Social Business Networking: Easy and continuous expansion to invoice recipients through Entersoft's largest e-Invoicing network of interconnected commercial partners

SaaS Billing model is Pay Per Transaction

Number of new clients and documents exchanged increases

New opportunity for elnvoicing in Retail. A few deals already signed beginning of this year with large Retailers



55,000 + Commercial Partners

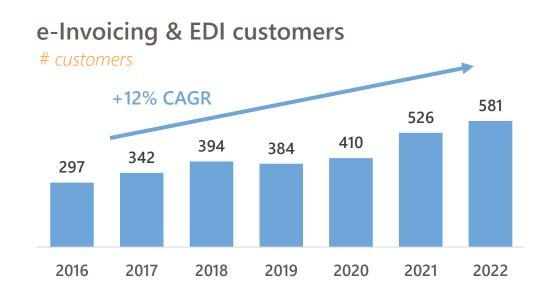


18,000,000 documents annually



12 countries







Algorithm for continuous Growth & Profitability



- Grow ERP to new medium and large clients based on **differentiation** of:
- Extended product functionality
- ★ State of the art technologies (e.g. Cloud)
- 🖈 Quality of services
- ✿ Quality of references in all verticals
- Grow ERP to new smaller clients using **SaaS** commercial policy



Extend market share with **niche** solutions to clients without Entersoft ERP (Mobile CRM, WMS, elnvoicing, eCommerce)



Continue **acquisitions** of smaller companies with niche products and/or quality clientele (mainly medium and large companies)



Upsell-Cross sell solutions to all existing clients of both Entersoft and acquired companies



Repeat the same strategy in other countries especially Romania



Strong track record of accretive acquisitions

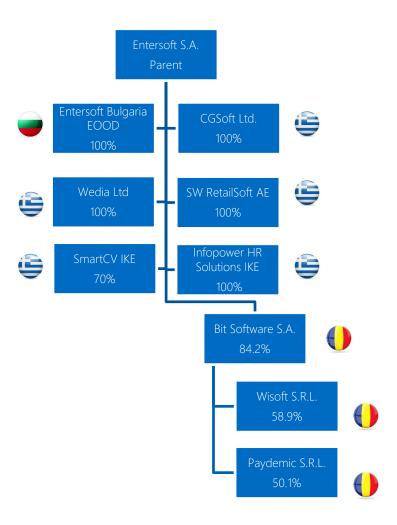




Appendix



Entersoft Group Structure



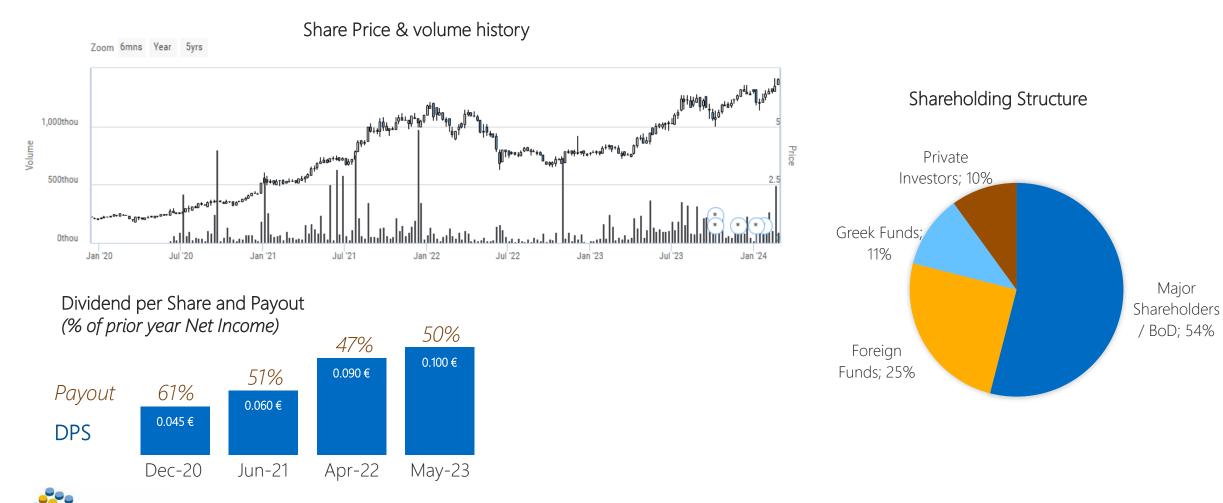
All entities are subject to full consolidation in accordance with prevailing accounting standards



Share Information

VTERSOFT

Total Shareholder Return of 614% (as of Feb-2024) since joining the main market (Mar-2020), 72% compounded annual return in the same period



THANK YOU!

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