

XnetTrader

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Introduction to Xnet Trader

The application XNet Trader is a complete monitoring service for stock information in real time (price watch). It enables the user to directly insert and manage orders and trades of investors/end-users in the electronic trading system OASIS of ASE.

This new service daily, reliably and effectively brings the stock market developments to the user's computer screen, equipping the investor with a really dynamic tool for portfolio management and order integration, thus providing a range of services, such as:

1. Connection to stock markets (ASE, CSE, ATHENS DERIVATIVES EXCHANGE)
2. Direct Market Access (DMA)/Order Routing in real-time
3. Security and reliability in transactions
4. Personal Portfolio Management in real-time
5. Support of the new service from the Athens Stock Exchange

Installation

For installation instructions see the following sections:

[System requirements](#)

[Application Setup](#)

System requirements

The application runs on any modern system that supports Java version 7.1.51 and above. The application is based on Java Web Start and can be launched from all browsers or from the command line. Note that the browser does not play any other role beyond the initial selection (click) of a web link. The Java Web Start technology is supported by the following operating systems: Windows XP, Windows Vista, Windows 7, Windows 8, Windows Server 2008 (x86 versions and x64), Solaris (Sparc and Intel), Linux (any version, x86 and x64) and Mac OS X.

At least 1GB of free memory is recommended for the application, which means that, depending on other applications that could be running on the users workstation, the system recommended total memory is 3GB and above.

The application has initial disk space requirements of at least 200MB. During the execution of the application more space may be required for temporary file creation, PDF display, etc. Therefore, for optimal user experience, about 1GB of disk space is recommended for application execution.

The application works with all types of screens, however, for optimum user experience, we recommend using a 16x9 display (wide screen), of at least 17", with a resolution of at least 1600x900 or FullHD (1920x1080).

Depending on the number of securities being watched, the available Internet bandwidth recommended is at least 1Mbps. For optimum user experience DSL-2 connections with a wired terminal to the network is recommended.

Application Setup

With the Java Web Start technology that is used, the application is readily available online. No installation is required. The application starts by clicking a web link contained on a website, or directly from the command line of the system.

Each time it is run, the application is cached on disk (cache) so the next time it starts faster, without having to be downloaded again from the network.

The user does not need to update the application, because every time it starts, it automatically checks if the locally saved version is the most updated, otherwise, the latest version is automatically downloaded from the network. In this way the application always runs in the latest version available.

The application needs a local installation of Java version 7.1.51 or above. You can download the latest version of Java from the link <https://java.com/getjava>.

In order to run the application by clicking on a website link the Java Plugin must be enabled. If the activation of the Java Plugin is not desired, the application can run without it, by entering the following command to the system command line: `javaws [URL]`, where [URL] is the web link, or the application can run by creating a shortcut with the aforementioned command, on the user's desktop.

User Manual

[**Desktop \(dockable\)**](#)

[**Watching prices and markets**](#)

[**Technical Analysis Charts**](#)

[**Portfolio Manager**](#)

[**Price Ladder window and order entering**](#)

[**Order Ticket**](#)

[**Order Modification - Cancellation**](#)

[**Watching securities and orders in a spreadsheet**](#)

[**Order List window**](#)

[**Trade List window**](#)

[**Focus**](#)

[**Alerts**](#)

[**Reports**](#)

[**Contact / Support**](#)

[**Desktop \(dockable\)**](#)

The XNet Trader application is organized in display units called "desktops", where the various functional UI components ("Application Windows", or simply "windows") are placed. You can create various Desktops, and use these to organize related sets of information and functions. Any number of Desktops can be created and saved.

The "Application Windows" (the functional UI components of the application) are dockable, i.e., they can be dragged with the mouse and moved around a Desktop, so that they are "docked" to any of the four edges of the Desktop (top, bottom, left, right). Application Windows can also be floating, i.e., they can "float" inside a Desktop as if they were standalone windows. This is the default for all new Application Windows. Dragging an Application Window towards the center of the screen makes it float again.

For more information you can see:

[Setting up a Desktop by arranging Panes](#)

[Screens of application](#)

[Save a Desktop](#)

[Loading a saved desktop](#)

[Shortcut Buttons](#)

[Icons and their usage](#)

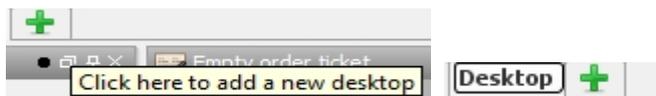
Setting up a Desktop by arranging Panes

In order to set up a Desktop, first create a new Application Window; by default the window will come up floating. Then, using the mouse, drag the window near any edge of the Desktop. A rectangle will appear indicating that the window will be placed there if you release the mouse button.

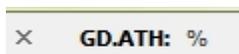
The above process can be repeated over and over, until all desired Application Windows are docked in place, forming the desired Desktop. The Panes can be resized at any time. Already-docked windows can also be moved around and docket to other edges, or turned again into floating ones.

When you exit of the application and connect again to it, the Desktops you have stored and the Application Windows therein appear exactly at the same position as the last time.

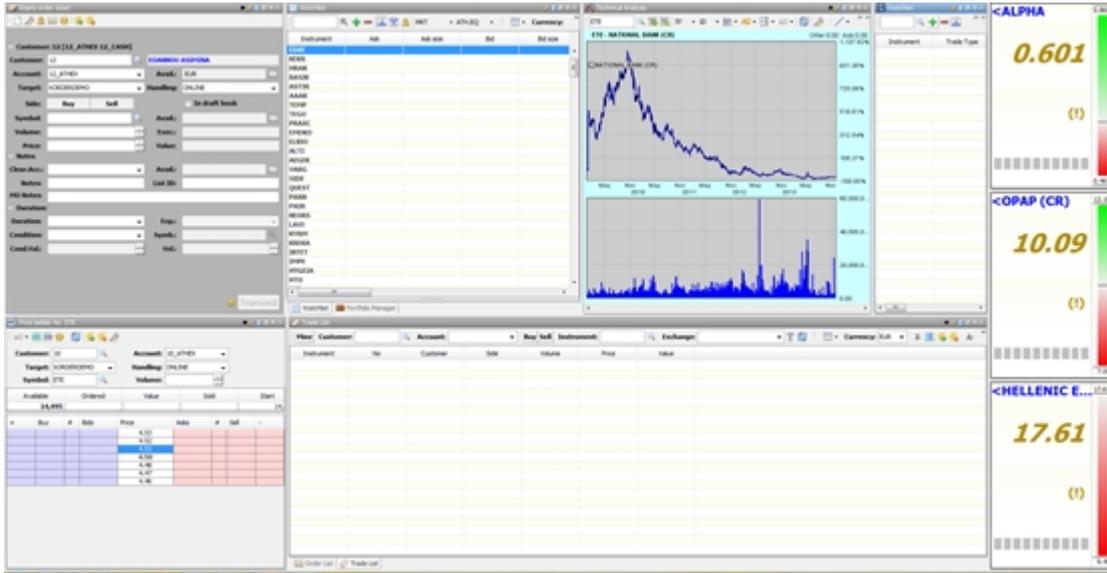
To create a new Desktop press the green cross located at the top of the main application's window and type in the name for your new Desktop. This creates an empty Desktop, where you can arrange Application Windows as explained above.



You can delete a Desktop by pressing the **X** button located in the upper right corner of the application as shown below.



The following picture shows a Desktop with various Application Windows arranged in it.



Application windows

Inside a Desktop any Application Window can be placed. Below is a list of some of those windows:

Watchlist :On the watch list window you can watch securities, indices, derivatives, etc. that you wish, as well as their movement during the trade day

Technical Analysis :The application supports a wide range of charts and technical analysis tools, from which you can easily follow graphs for all securities and indices and conduct technical analysis. Technical analysis is the analysis of market information, such as market volumes and prices, to assess the future price movement taking into account the securities past and recent behavior. The past movement of the price is helpful in performing the analysis. The historical prices of a product are depicted in a diagram, divided into different time intervals. You can analyze data in diagrams of various time intervals so as to determine the entry and exit points for your trades.

Order Ticket :On the order ticket window you can enter buy and sell orders. The order ticket window ensures that the entered order data are ready for the order entry.

Price Ladder: On the price ladder window the user can watch the market depth in real time.

Order List: On the order list window you can watch the movement of orders.

Trade List: On the trade list window you can watch the movement of trades.

Portfolio Manager: From the the portfolio manager window the user can get information about his portfolios.

Focus: From the focus window the use can see a graphic depiction of a symbol's trades.

Intraday: You can see the intraday sales of the current trade day.

Save a Desktop

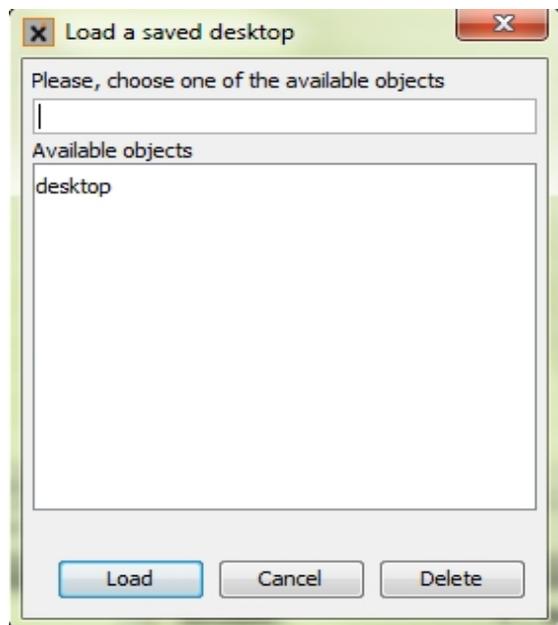
Once you have created a Desktop and arranged it as desired, you can store it in one of the following ways:

- ✓ From the main application menu (**XNet Trader → Save**)
- ✓ When disconnecting from the application, all Desktops are saved and the next time you

connect, the application will load the Desktops just as they were last time.

Loading a saved desktop

If you have created and saved a Desktop and afterwards you close it (by pressing the **X** button), the Desktop disappears. In order to make the Desktop re-appear, you can use the menu **XNet Trader** → **Open** → **Desktop** displayed the following window:



Select the Desktop that you want to load and click the **Load** button. The selected Desktop will appear. Furthermore, you can click on **Cancel** to cancel the load desktop operation, and you can use **Delete** to delete a saved desktop.

Shortcut Buttons

In all the Application Windows, you can use shortcut keys to quickly perform some predefined functions. Shortcuts keys are:

F1: display the help menu

F2: move the focus to the appropriate field to type

F3: search

F4: alternate between a buy order and a sell order, and also place a new order

F5: switch to another account

F6: edit order

F7: cancel order

F8: execute order or refresh the order ticket.

F9: display technical analysis chart

F10: display the details of the list-of-trades and the properties status of a symbol

F11: display the intraday trades of a symbol

F12: display the price ladder of a symbol

ESC: close a floating watchlist window

Ctrl+F11: hide/show the view management toolbar

Ctrl+F12: hide/show the window's title toolbar

Icons and their usage

: With this icon you can select the color group of the window that you want. Windows that are the same color group can synchronize symbols and products that are chosen on a window of the group.

: With this icon you can toggle the view management toolbar

: Use this icon to save current window settings as the default for this window type.

: Use this icon to toggle the floating state of a window

: Use this icon to toggle auto-hide

: Use this icon to can close a window

: Use this icon to create a new order based on the default

: Use this icon you can change the viewing settings

: Use this icon to cause order ticket data to remain after order entry or stop scrolling

: Use this icon to show details for a symbol

: Use this icon to submit an order without confirmation

: Use this icon to save the current window settings as the default for this window type

: Use this icon to delete the default settings for this window

: Use this icon to increase the size for grid font

: Use this icon to decrease the size for grid font

: Use this icon to create a detailed filter

: Use this icon to refresh the data shown on the current window

: Use this icon to change the title of this window

: Use this icon to show/hide totals

: With this icon to minimize/restore the top pane (ticker trades) of a Watchlist

: Use this icon to minimize/restore the bottom pane (portfolio) of a Watchlist

: Use this icon to select the columns to display

-  : Use this icon tool to search for symbols, investors etc.
-  : Use this icon to insert the symbol at the bottom of the grid
-  : Use this icon to delete the selected symbol
-  : Use this icon to load a saved Watchlist, Technical Analysis graph or a Desktop
-  : Use this icon to save a saved Watchlist, Technical Analysis graph or a Desktop
-  : Use this icon to load a saved configuration
-  : Use this icon to save a configuration
-  : Use this icon to link/unlink/watch and edit in a spreadsheet file
-  : Use this icon to set the main symbol of a chart
-  : Use this icon to add (overlay) a new symbol to a chart
-  : Use this icon to set the initial time scale of a chart
-  : Use this icon to select the time interval between chart points
-  : Use this icon to select the chart type
-  : Use this icon to select the cursor style for a chart
-  : Use this icon to select the Y axis type
-  : Use this icon to toggle display options on/off
-  : Use this icon to select a simple drawing tool
-  : Use this icon to select a complex drawing tool
-  : Use this icon to add annotations to your graph
-  : Use this icon to add shapes to your graph
-  : Use this icon to set up snapping to a graph
-  : Use this icon to pin the current tool
-  : Use this icon to add a study to a chart
-  : Use this icon add a study to the chart

 : Use this icon to acknowledge all done-for-day orders

 : Use this icon to clear all acknowledgements for done-for-days orders

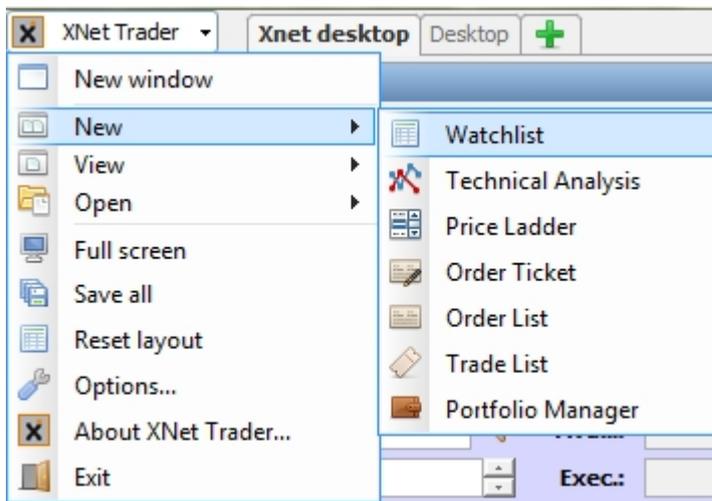
 : Use this icon to hide previously acknowledged done-for-day or canceled orders

 : Use this icon to highlight canceled orders using a distinctive background color

 : Use this icon to highlight done-for-day orders using a distinctive background color

Watching prices and markets

You can watch the prices and markets from the menu **XNet Trader** → **New** → **Watchlist**



For watching prices and symbols see the following sections:

[Watching symbols](#)

[Searching for symbols](#)

[Search symbols under market and type](#)

[Watching based on market, instrument type and filters](#)

[Market Statistics](#)

[Save the watchlist window](#)

[Load a saved Watchlist window](#)

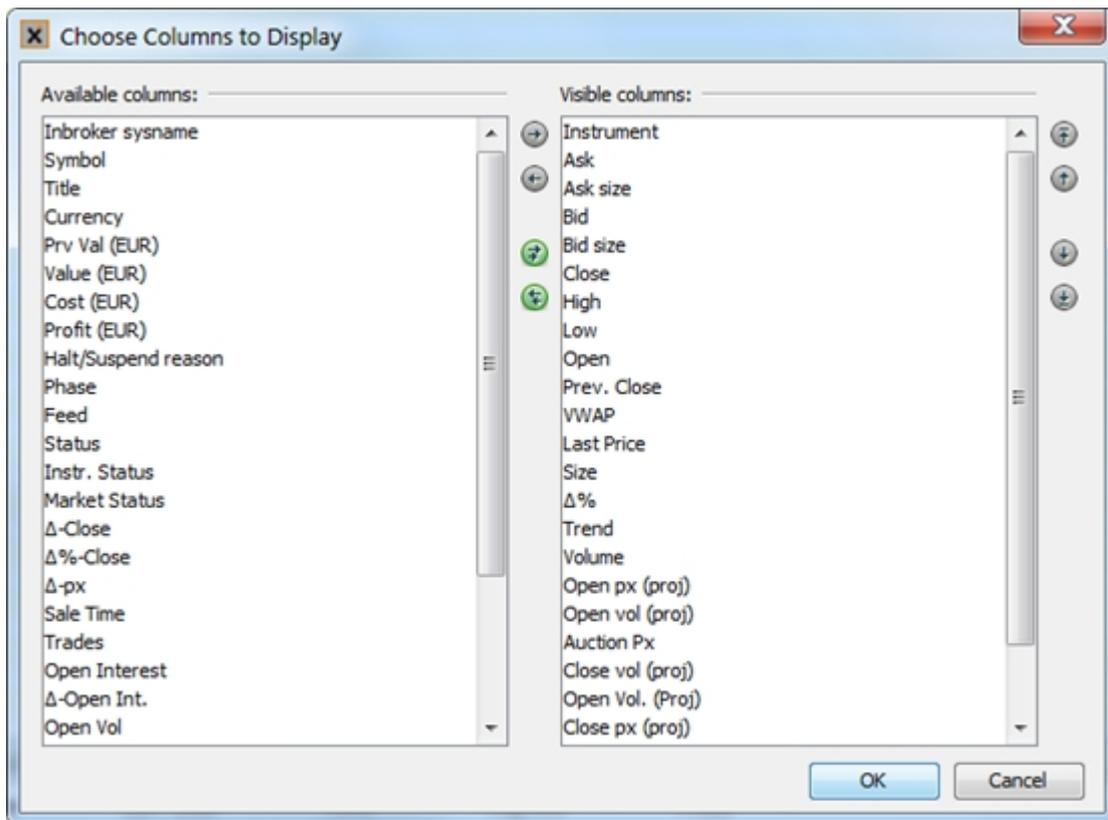
Watching symbols

From the Watchlist window you can watch price updates for one or more symbols (securities, indexes, derivatives, etc.)

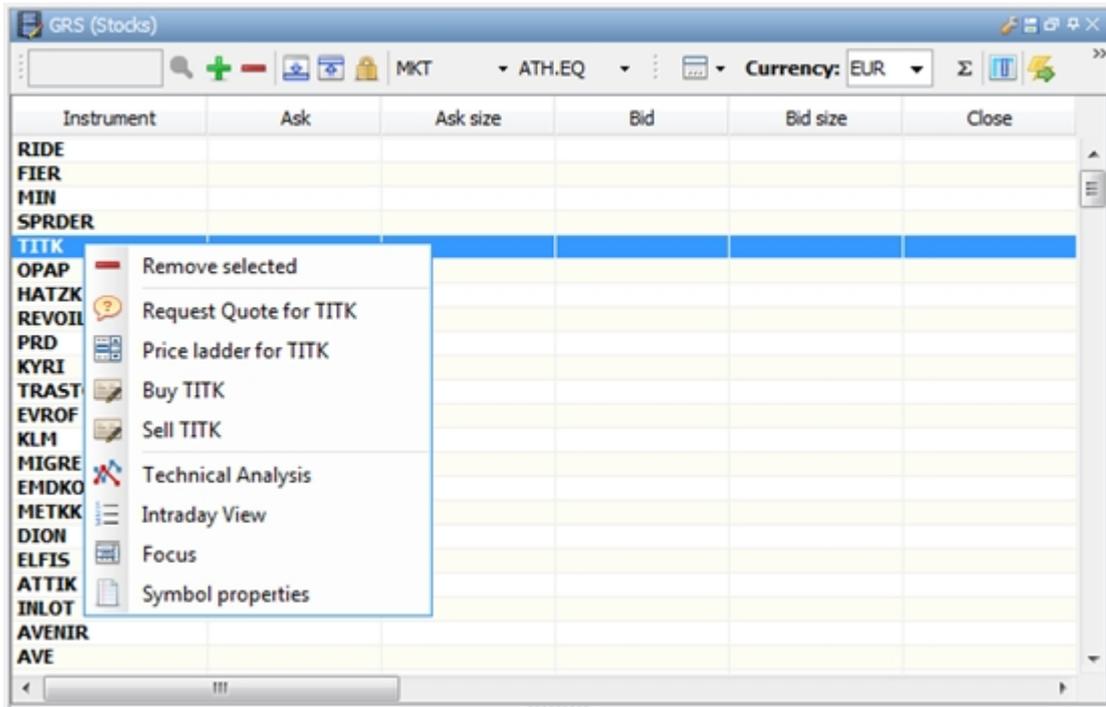
Instrument	Ask	Ask size	Bid	Bid size	Close	High
BELA	11.95	12,693	11.94	4,317		12
DROUK	1.67	1,800				
EDRIP						
ELBA	1.88	497	1.85	3,895		1
ELTRK	1.62	299	1.48	299		1
EPIL	0.297	1,999	0.28	3,091		0..
ETE	4.48	7,869	4.47	27,740		4
FIDO						
FIER	0.133	484	0.118	200		
FLEXO	3.03	739	2.93	80		3
HTO	9.10	3,712	9.09	5,740		9
HYGEIA	0.45	6,224	0.446	970		0..
HYGEIAR						
IATR	0.82	59,418	0.817	100		0..
IMPE						
KANAK	1.87	1,110	1.86	50		1
KARTZ	4.60	200	4.52	200		4
KRI	2.08	217	2.07	1		2
KYRI	0.799	230	0.711	100		0
MIG	0.435	5,625	0.434	24,826		0..
MOH	8.20	1,996	8.18	911		8

After having added some symbols to a Watchlist window, you can:

- Delete symbols from the Watchlist by clicking on 
- Hide or restore the trades ticker pane by clicking on 
- Hide or restore the portfolio pane by clicking on 
- Lock scrolling of ticker values by clicking on 
- To select an instrument group click on . A list of instrument groups will appear, allowing you to select the group that you wish to watch.
- The financial market selection list defines the financial market of the instrument group being watched. If you want to switch to another market you can select one from the list.
- To rename a Watchlist window click on the  icon.
- To change the currency click on . A list will appear allowing you to select another currency.
- To display /hide the totals at the bottom of the Watchlist window click .
- To add/remove the displayed columns to a Watchlist window, click on the  icon. A list of the available and visible columns will appear. You can choose a column from the available columns and make it visible by clicking on the  icon. You can choose a column from the visible ones and remove it by clicking on the  icon. You can use the  or  icons to make all columns visible or remove all visible columns, respectively.

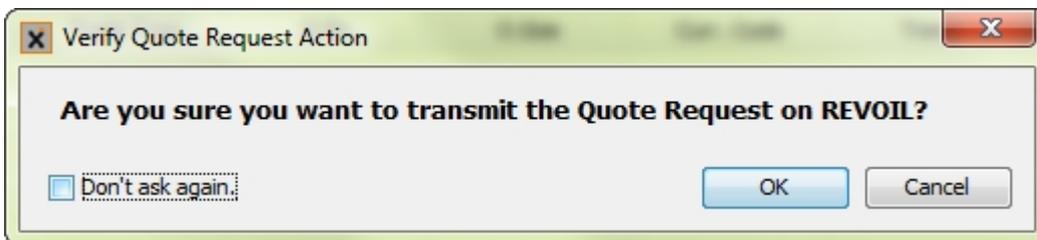


- You can save the current Watchlist as the default Watchlist by clicking on the  icon
- You can delete the default Watchlist settings by clicking on the  icon
- You can load a saved Watchlist by clicking on the  icon.
- You can save the current Watchlist by clicking on the  icon.
- You can open a saved Watchlist configuration with this icon 
- You can save the configuration of the current Watchlist window 
- You can increase the grid font size by clicking on the icon 
- You can delete the grid font size by clicking on the icon 
- You can change the appearance of the Watchlist window by clicking on the  icon
- You can watch symbols on a spreadsheet file by clicking on the  icon. You can also edit the spreadsheet file.



By right-clicking on a symbol in a Watchlist window, the following actions are possible:

- ✓ **Remove:** deletes the selected symbol
- ✓ **Request Quote :** Sends a quote request to the trading system.



A verification message appears and by pressing OK you complete the transaction to the trading system.



A confirmation message appears with the results of the transaction.

- ✓ **Price Ladder:** displays a Price Ladder window for the selected symbol
- ✓ **Buy equity:** displays a "buy" Order Ticket window for the selected symbol
- ✓ **Sell equity:** displays a "sell" Order Ticket window for the selected symbol

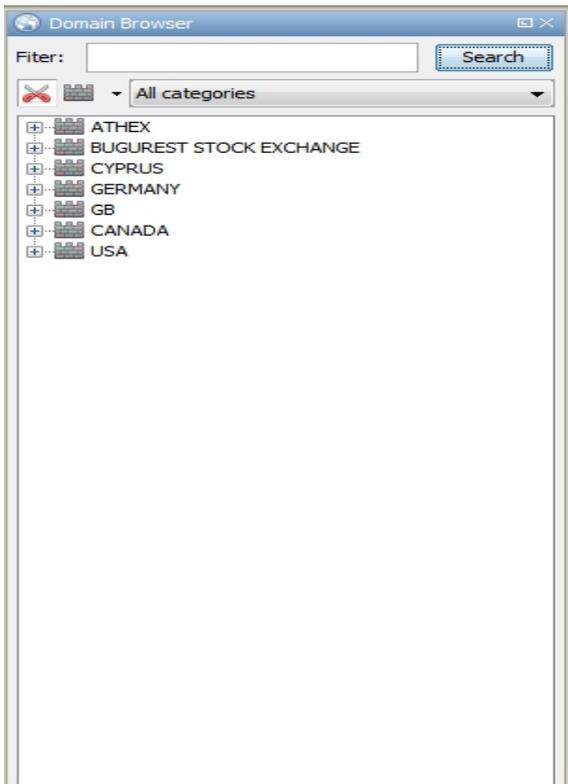
- ✓ **Technical Analysis:** displays a Technical Analysis window for the selected symbol
- ✓ **View intraday:** displays intraday information for the selected symbol, including buy/sell side, trade type, time, price, quantity, and phase of trade.
- ✓ **View Focus:** displays the Focus window (shows price difference using a color code of red for a downwards change, green for an upwards change and gray for no change)
- ✓ **Symbol properties :** displays a window showing details for the selected symbol

At the bottom of the Watchlist window a trade ticker pane is shown, as in the picture below :

Instrument	Trade Type	O.Px	O.Size	Curr. Code	Trend	Msg time	Phase
ALPHA	Main Board	11.98	100	EURO	-	13:32:56.27	Continuous
ETE	Main Board	2.85	1	EURO	-	13:33:22.58	Pre-Call
ALPHA	Main Board	11.98	10	EURO	-	13:33:24.82	Continuous
ETE	Main Board	2.87	10	EURO	-	13:33:38.43	Continuous
ETE	Main Board	2.87	1	EURO	-	13:34:54.61	Continuous
ETE	Main Board	2.87	67	EURO	-	13:36:14.79	Continuous
ETE	Main Board	2.87	43	EURO	-	13:36:14.79	Continuous
ETE	Main Board	2.87	110	EURO	-	13:36:16.92	Continuous
ETE	Main Board	2.87	25	EURO	-	13:36:18	Continuous
ETE	Main Board	2.87	85	EURO	-	13:36:18	Continuous
ETE	Main Board	2.87	110	EURO	-	13:36:20.86	Continuous

Searching for symbols

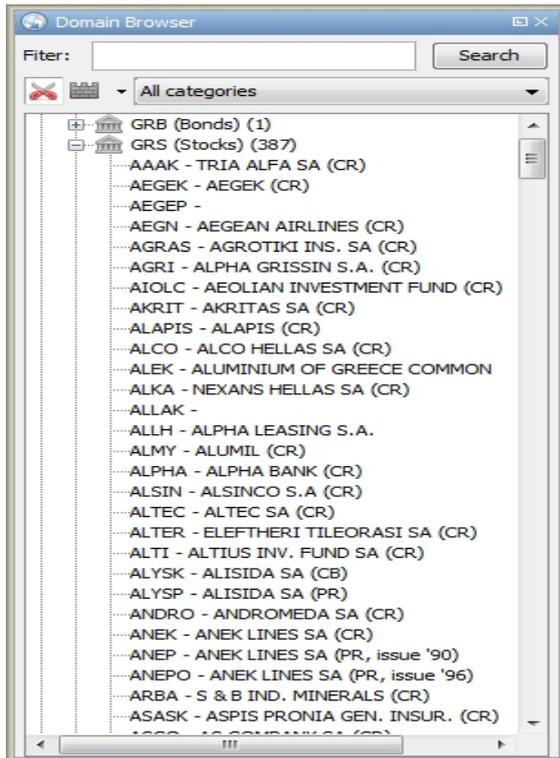
To search for a symbol (for the Watchlist window, or any other window), go to the main Menu **XNet Trader → View → Domain Browser**



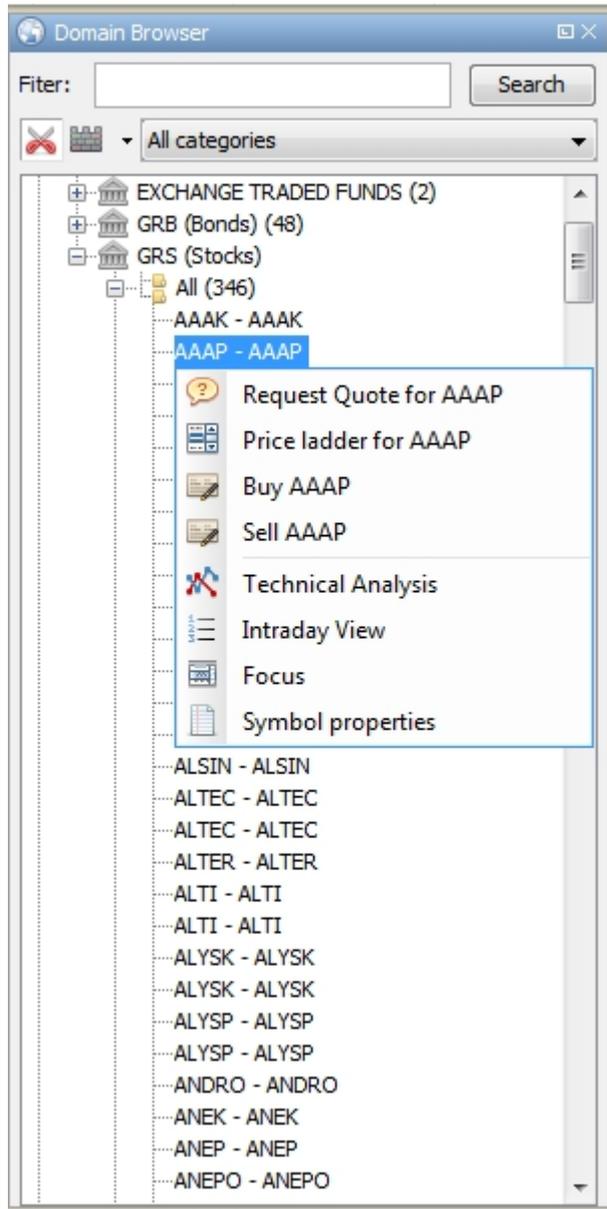
The above window is displayed, which shows markets and their symbols in a tree layout. By clicking on the '+' in front of a market a second-level view shows the available instrument types, e.g.:



Clicking on the '+' in front of a category expands it into an alphabetical list of symbols.



By selecting a symbol and right-clicking on it the following options exist:



Request Quote: Sends a quote request to the trading system.

Price Ladder: displays a Price Ladder window for the selected symbol

Buy: displays a "buy" Order Ticket window for the selected symbol

Sell: displays a "sell" Order Ticket window for the selected symbol

Technical Analysis: displays a Technical Analysis window for the selected symbol

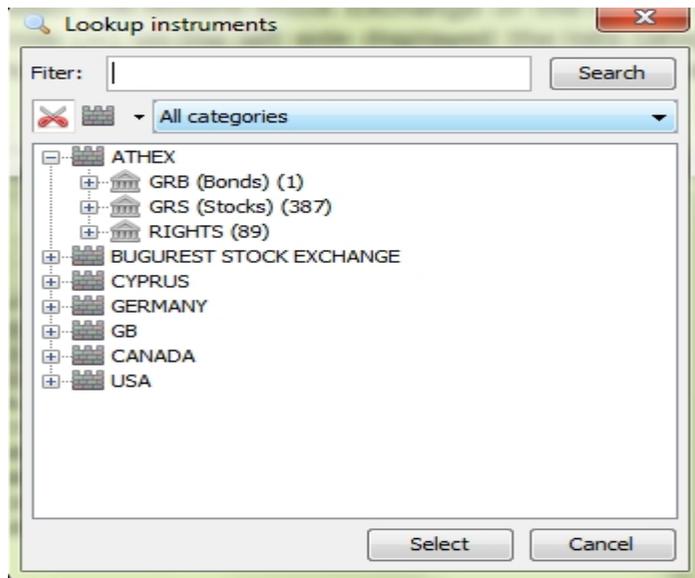
View Intraday: displays intraday information for the selected symbol, including buy/sell side, trade type, time, price, quantity, and phase of trade.

View Focus: displays the Focus window (shows price difference using a color code of red for a downwards change, green for an upwards change and gray for no change)

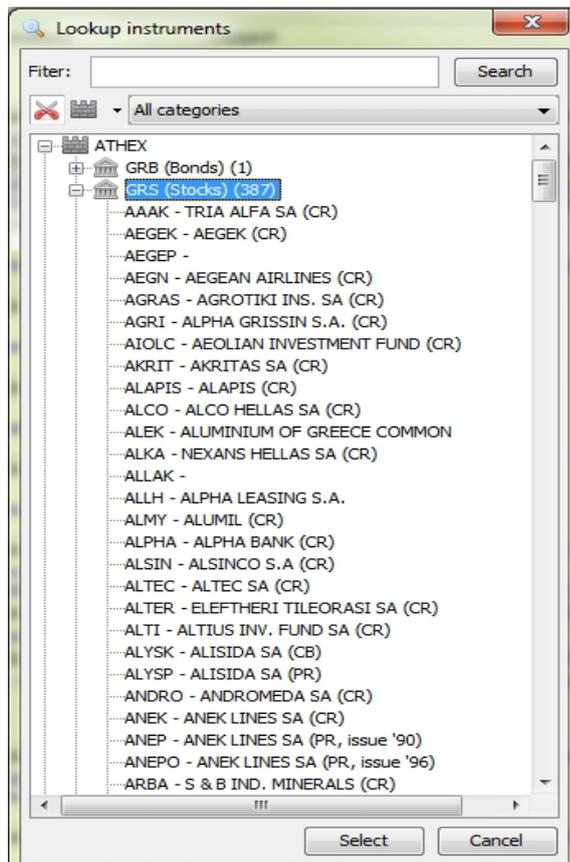
Symbol Properties: displays a window showing details for the selected symbol

[Search symbols under market and type](#)

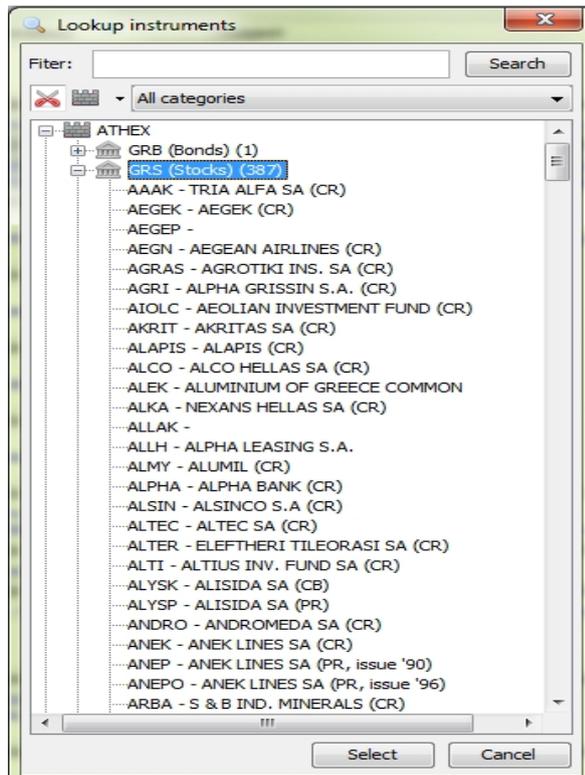
You can follow the steps below to add symbols to a Watchlist window :



- Click on the '+' on the left of the desired instrument type (e.g. Stocks); a list of all the available symbols of that type will appear:

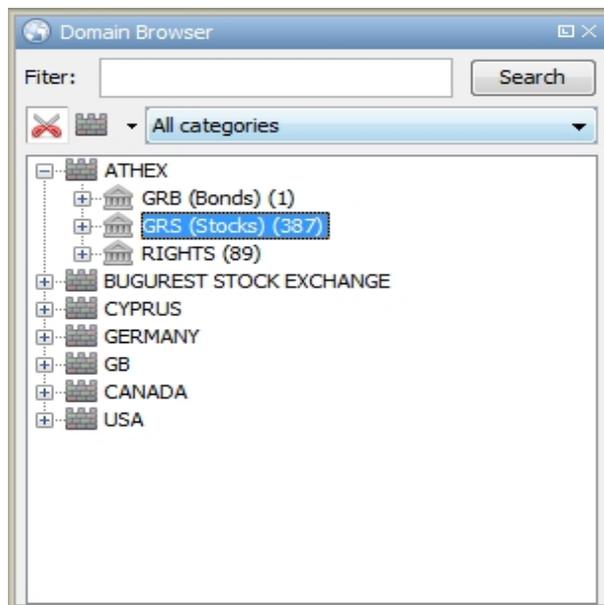


- Select the desired symbol; the procedure is the same for any other market.



- Having selected a stock, click on the + icon in the Watchlist window to add it to the watchlist.

If you want to add a whole instrument type to a Watchlist window, follow these steps:
From the main menu go to **Market Order** → **View** → **Domain browsers** to display the tree view of known symbols



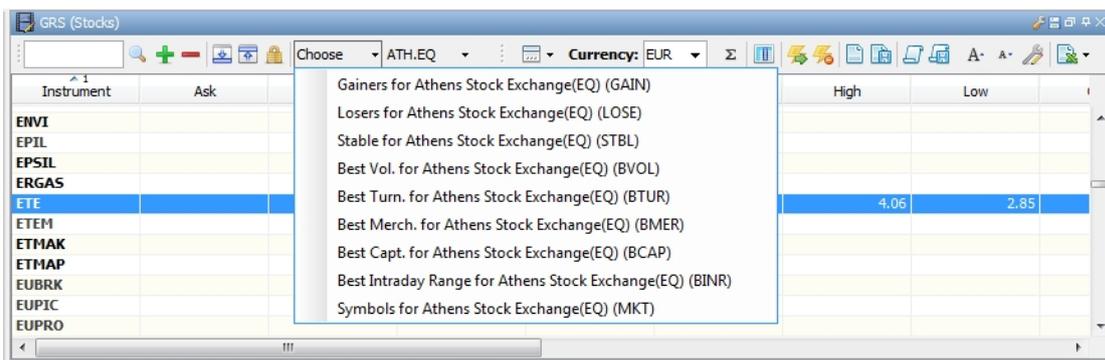
Select a category and then drag-and-drop it from the Domain Browser window onto the Watchlist window.

Watching based on market, instrument type and filters

You can watch symbols based on the market to which they belong, on their instrument type and on specific performance- or tendency-related filters. In a Watchlist window go to the menu and click on **Choose** and then **ATH.EQ**. A list of the available markets appears:

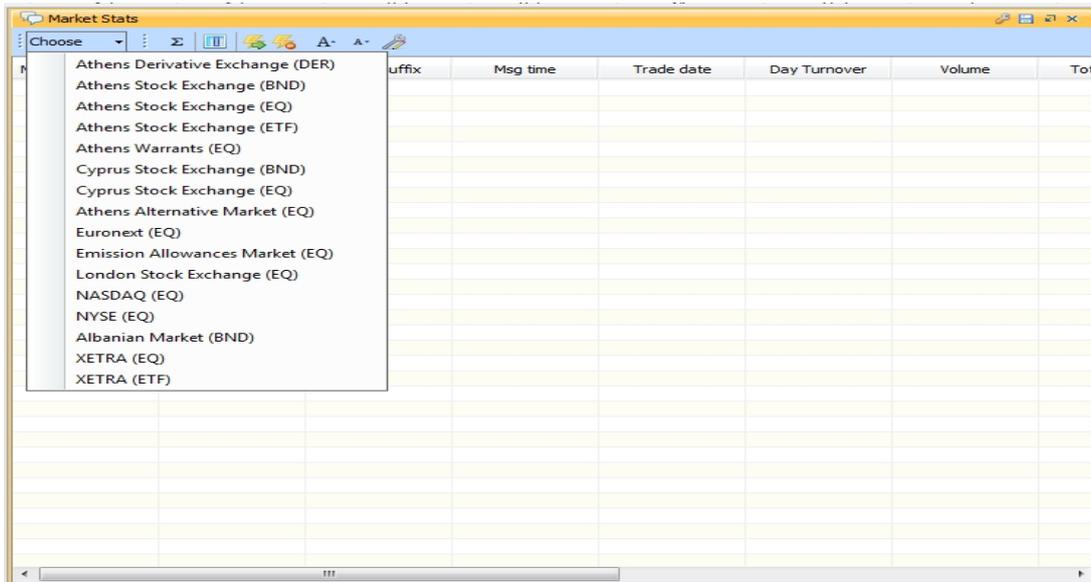


After selecting the market that you want to watch, click on Select and a list of performance-based filters will appear:



The categories of securities are as follows:

- **Gainers for Athens Stock Exchange(EQ)**: displays the symbols with the best price difference from previous close price (D%).
- **Losers for Athens stock Exchange(EQ)**: displays the symbols with the worst price difference from previous close price (D%)
- **Stable for Athens stock Exchange(EQ)**: displays the symbols with a stable price difference from previous close price (D%)
- **Best Vol. for Athens Stock Exchange(EQ)**: displays the best-performing symbols based on volume



Once you have selected the market(s) for which you want to display statistics, the following information is displayed on the Market Stats window:

Market Name	Instr. Suffix	Msg time	Trade date	Day Turnover	Volume	Market Status	Mark.Capitalizati.	Total trans.	N
Athens Derivat...	DER	09:00:42	20-11-2013	0.00	0	Open	0.00	0	
Athens Stock Ex...	BND		20-11-2013	0.00	0	Closed	164,237,167,27...	0	
Athens Stock Ex...	EQ		20-11-2013	0.00	0	Closed	126,717,875,06...	0	
Athens Stock Ex...	ETF		20-11-2013	0.00	0	Closed	20,902,261.37	0	
Athens Warrants	EQ		20-11-2013	0.00	0	Closed	0.00	0	
Cyprus Stock Ex...	BND		20-11-2013	0.00	0	Closed	27,027,945,820...	0	
Athens Alternat...	EQ		20-11-2013	0.00	0	Closed	227,513,648.10	0	
Cyprus Stock Ex...	EQ		20-11-2013	0.00	0	Closed	60,575,287,765...	0	
Euronext	EQ	08:46:48	20-11-2013	485,431,792.02	39,161,481	Open	0.00	70,827	
London Stock Ex...	EQ	08:59:55	20-11-2013	44,378,478,215...	227,689,974	Open	0.00	89,019	
NASDAQ	EQ		20-11-2013	0.00	0	Closed	0.00	0	
NYSE	EQ		20-11-2013	0.00	0	Closed	0.00	0	
Albanian Market	BND		20-11-2013	0.00	0	Closed	0.00	0	
XETRA	EQ		20-11-2013	0.00	0	Closed	0.00	0	
XETRA	ETF		20-11-2013	0.00	0	Closed	0.00	0	

To display the totals at the bottom of the window select the 

To add or remove information in the statistics window select the icon 

To save the settings as default settings for the "Market Stats" window select the icon 

To delete the default "Market Stats" settings select the icon 

To increase the size for "Grid Font" select the icon 

To decrease the size for "Grid Font" select the icon 

To change the appearance of the window market statistics select the icon 

To toggle the Viewer Management toolbar select the icon 

To save the settings as default settings for the "Market Stats" window select the icon 

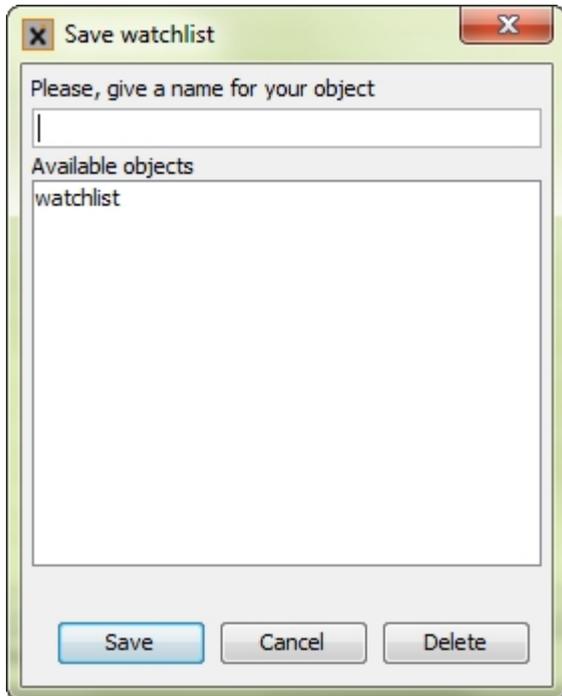
To toggle floating select the icon 

To close the Markets Stats Window selects the icon 

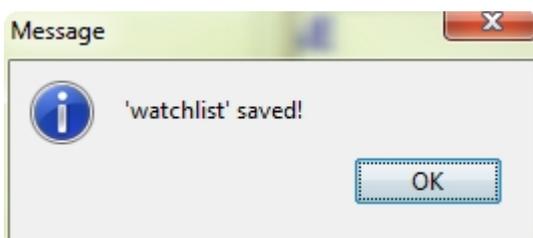
Save the watchlist window

Once you have created a watchlist with the symbols that you want you can save this as described below :

In the watch list Window click on the icon  then the following window appears:

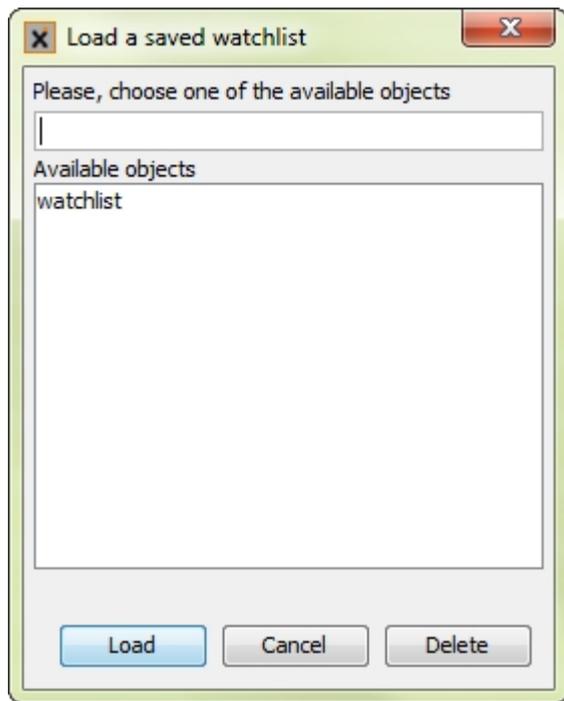


Give the name that you want your watchlist to be saved as and press the **save** button. A confirmation message is displayed, press the **OK** button and the watchlist has been stored. You can also delete the saved watchlist window with the **Delete** button.



Load a saved Watchlist window

If you have created and saved a watchlist with the symbols that you want to watch, and you want to restore your watchlist window, go to the menu **XNet Trader** → **Open** → **Watchlist** and choose the watchlist from the follow window that appears:



Press the Load button and the watchlist will be displayed on your screen. You can also delete a watchlist with Delete.

Technical Analysis Charts

The application supports a wide range of charts and technical analysis tools.

For Technical Analysis Charts see the follow sections :

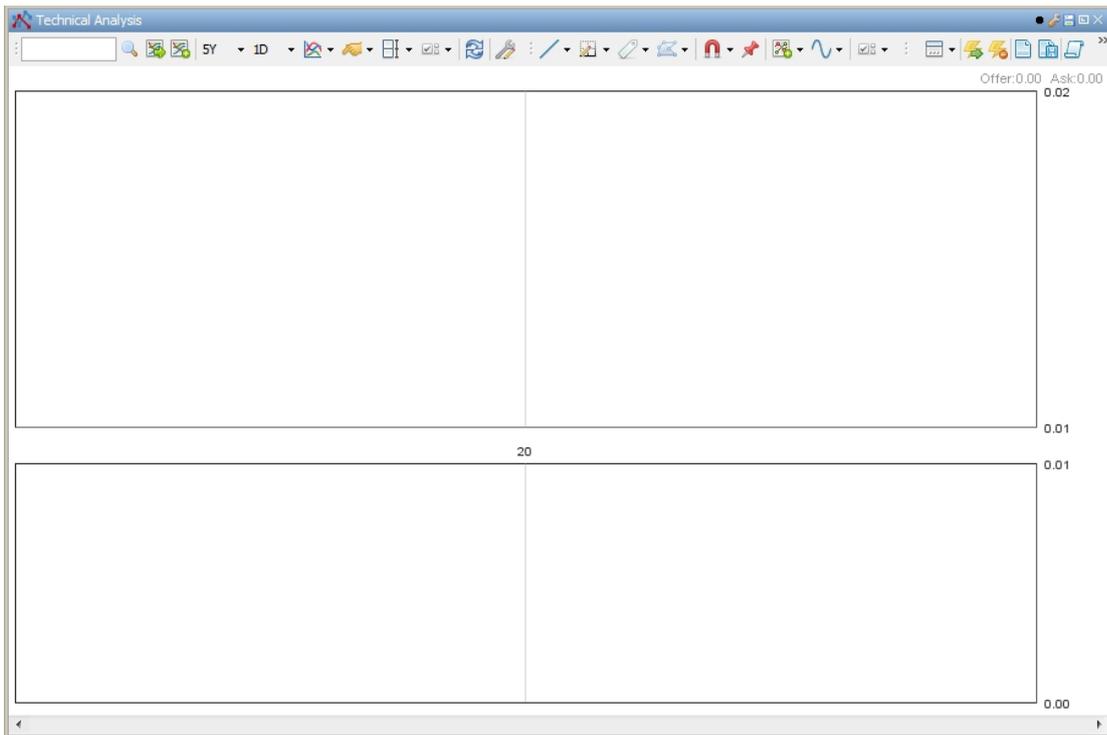
[Creating Technical Analysis Charts](#)

[Save a Technical Analysis Chart](#)

[Load a saved Chart of Technical Analysis](#)

Creating Technical Analysis Charts

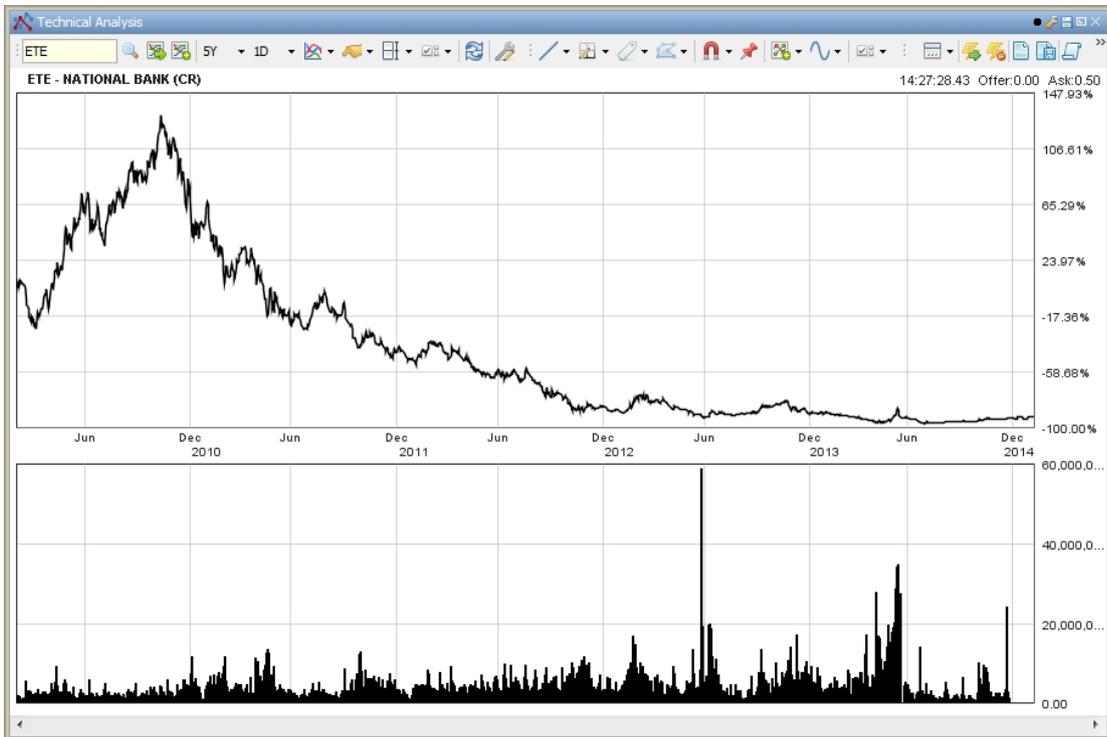
From the menu **XNet Trader** → **New** → **Technical Analysis** you can do Technical Analysis for the symbol that you wish.



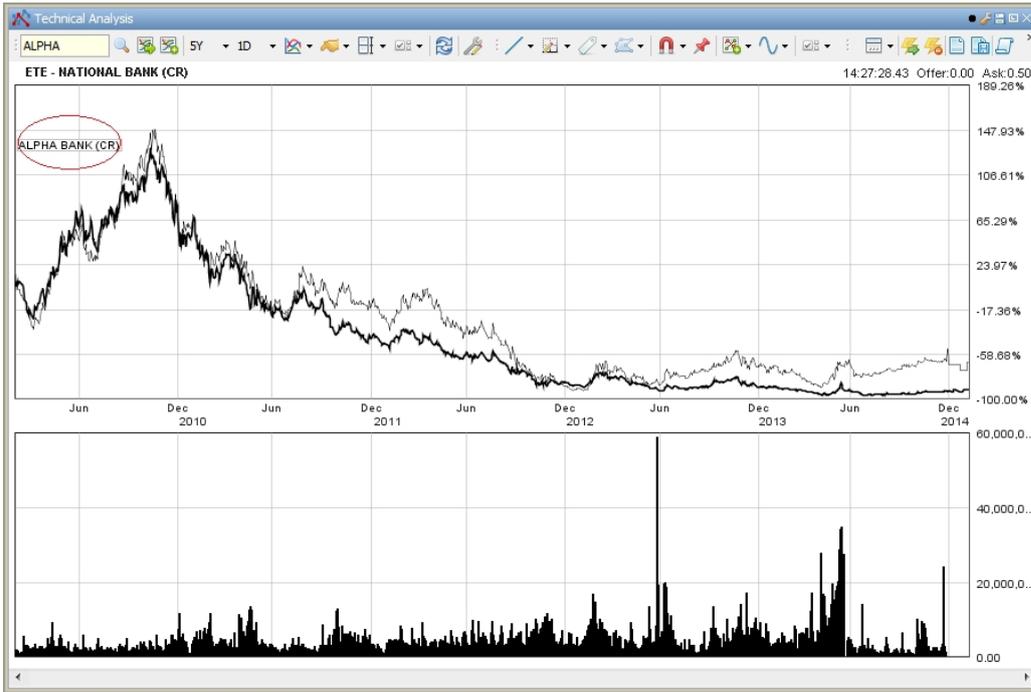
In the code field insert the desired name of the security. By pressing the follow icons you have the corresponding options:



With this icon you can see the main symbol on your chart.



: Add the symbol to the chart window.



5Y

: Define the initial duration of the chart

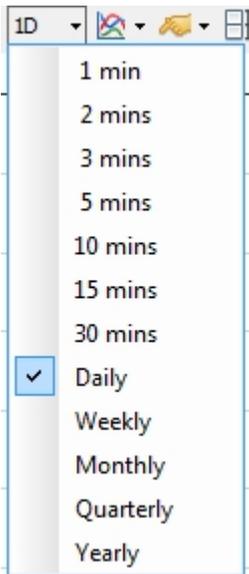
The list includes: 1 day, 1 Month, 3 Months, 6 Months, Year-To-Date, 1 Year, 2 Years , 3 Years, 5 years, 10 Years , 20 Years and 30 Years



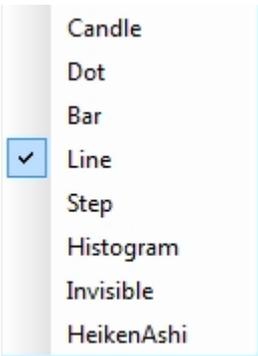
1m

: Select the length of time between the chart points.

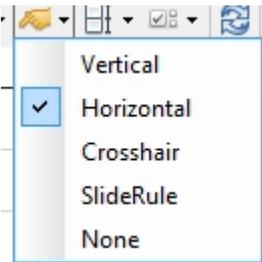
The list of times include: 1 min , 2 mins , 3 mins , 5 mins ,10 mins ,15 mins , 30 mins, Daily, Weekly, Monthly, Quarterly, Yearly.



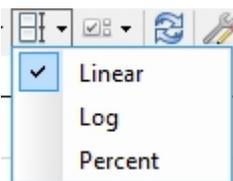
: Select the type of chart



: Select the type of cursor



: Select the type of Y axis

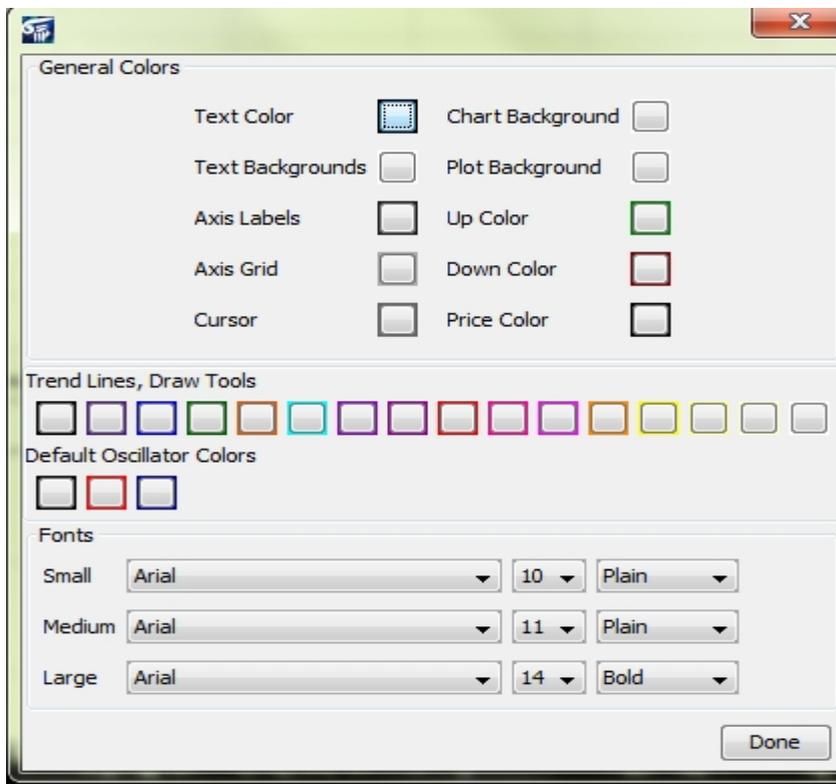


: From this menu select or deselect the following options

- Show Volume
- Vertical Gridlines
- Horizontal Gridlines
- Dashed Lines
- Colored Bars
- Last Price Display
- Dynamic Line
- Show Tooltips
- Show Value Boxes
- Show Active Pointers

 : You can refresh the chart

 From the settings menu you change the display of the chart



 : Simple drawing tool which includes the following options:

- Trendline
- Channel
- Resistance
- Gann Line Up
- Gann Line Down
- Vertical Line
- Fixed Vertical Line



: Complex drawing tools which includes the following options

- Gann Fan Up
- Gann Fan Down
- Pitchfork
- Speed lines
- Raff Channels
- Fibonacci Retracement
- Fibonacci Fans
- Fibonacci Arcs
- Fibonacci Time Series



: Comments that you want to appear on the graph (The choice Buy Marker appears as  on the graph window)

- Buy Marker
- Sell Marker
- Up Arrow
- Down Arrow
- Text Marker



: Shapes which you can add to the chart

- Time Cycle
- Oval
- Rectangle
- Triangle



: Help

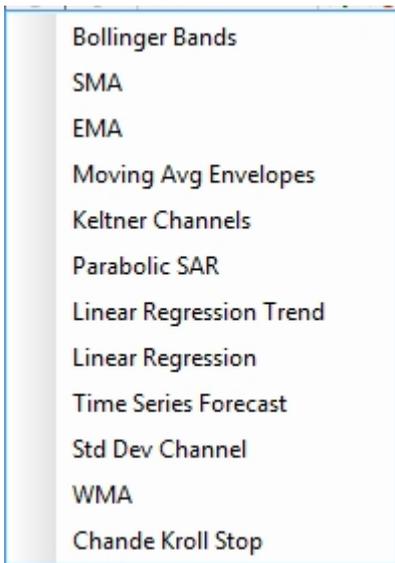
- Close
- Hi-Low
- None



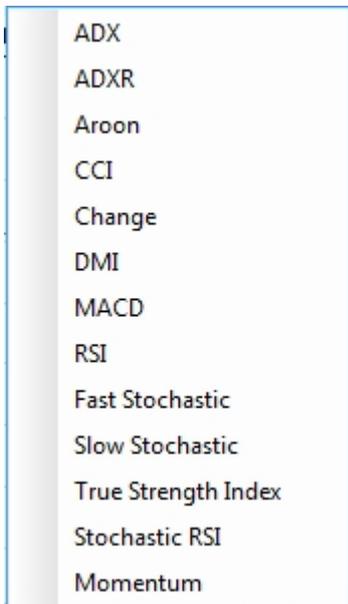
: Pinned (freeze) the current chart



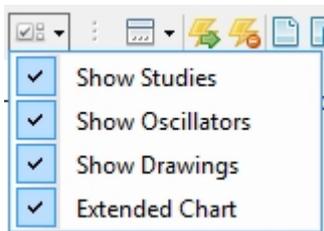
: Add a study to the diagram. It includes the following indicators.



: Add a study to the diagram. It includes the following indicators.



: Option to show / hide the following possibilities



: Change the title of the technical analysis chart



: To save the settings as default settings for the "Technical Analysis" window



: Delete default 'Technical Analysis' settings

 : Open a saved technical analysis chart

 : Save the technical analysis chart

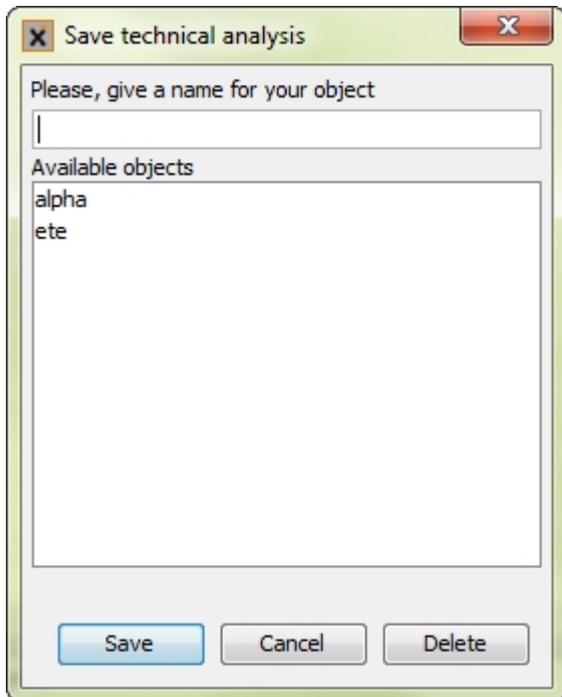
 : Open saved technical analysis templates

 : Save the technical analysis template

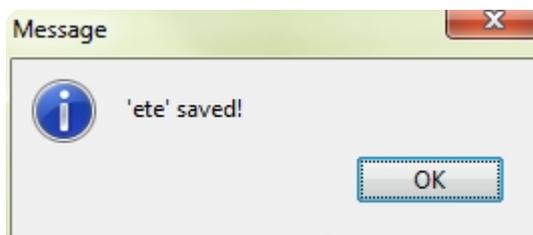
Save a Technical Analysis Chart

To save a technical analysis chart, follow these steps:

Once you've created the technical analysis chart for the security that you desire press the icon  in the window that appears. Type the name of the chart you want to save and click the Save button.



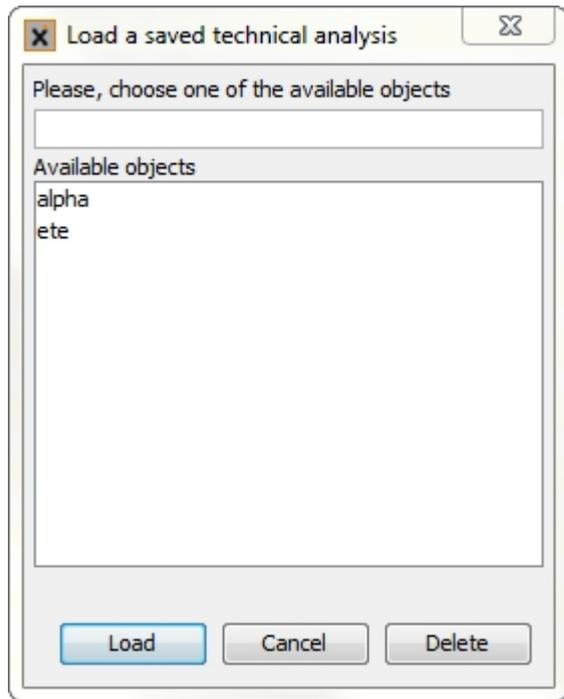
When the confirmation message appears click **OK**.



You can see the name of your chart in the list of available objects.

Load a saved Chart of Technical Analysis

If you have created and saved a technical analysis chart, you can restore it by going to the menu **XNet Trader** → **Open** → **Technical Analysis** and choosing an object from the following window:

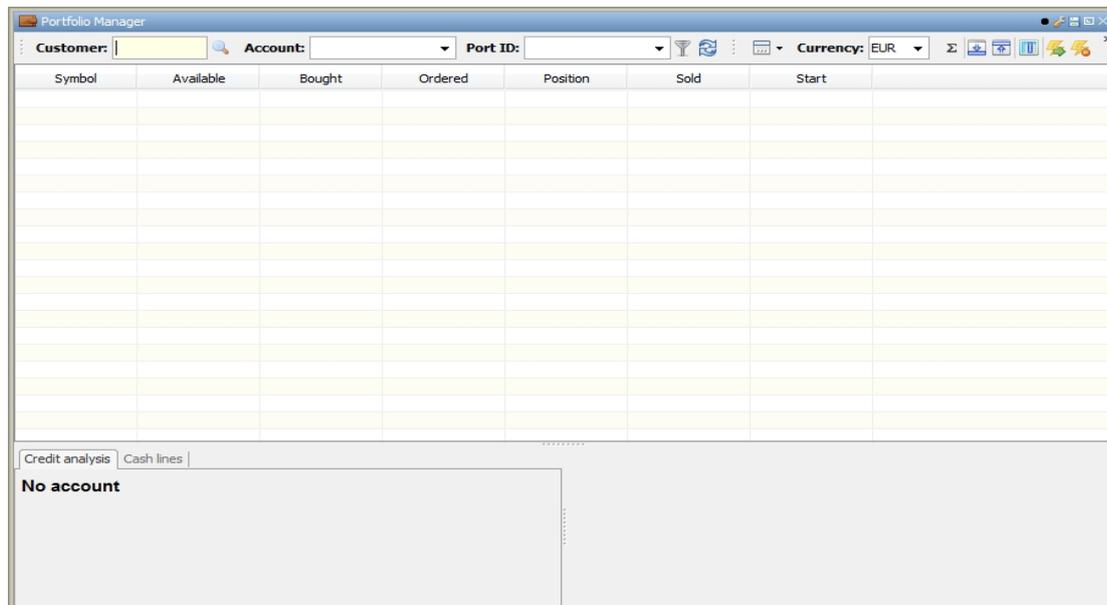


Select a saved technical analysis chart and press **Load** to open the saved chart. You can also **delete** a technical analysis chart by pressing **Delete**.

Portfolio Manager

To see a portfolio go to Menu **XNet Trader** # **New** # **Portfolio Manager**

The following window appears:



To proceed you should fill the following fields:

Customer: The investor's id if it is known or you could search from the Search Tool

Account: Once you have chosen the investor choose the account of the investor

Port ID: Select the investor's portfolio



: With this icon you select various filters and you search based on these



: You can refresh the portfolio manager



: With this icon you can change the name of the window

Currency: EUR ▾

: Select the currency that you want



: You can show / hide the totals at the bottom of the portfolio window



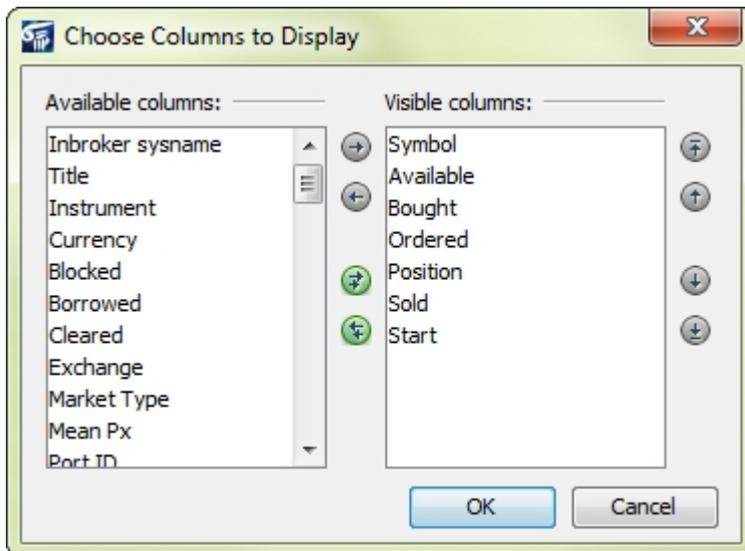
: You can hide the account details



: You can hide the portfolio grid



: You can add additional information to the portfolio grid. The addition is made after you select the column that you want and with the arrows you can add or remove.



: Save the settings as default settings for the 'Portfolio Manager' window



: Delete default 'Portfolio Manager' settings



: Increase the size for "Grid Font"

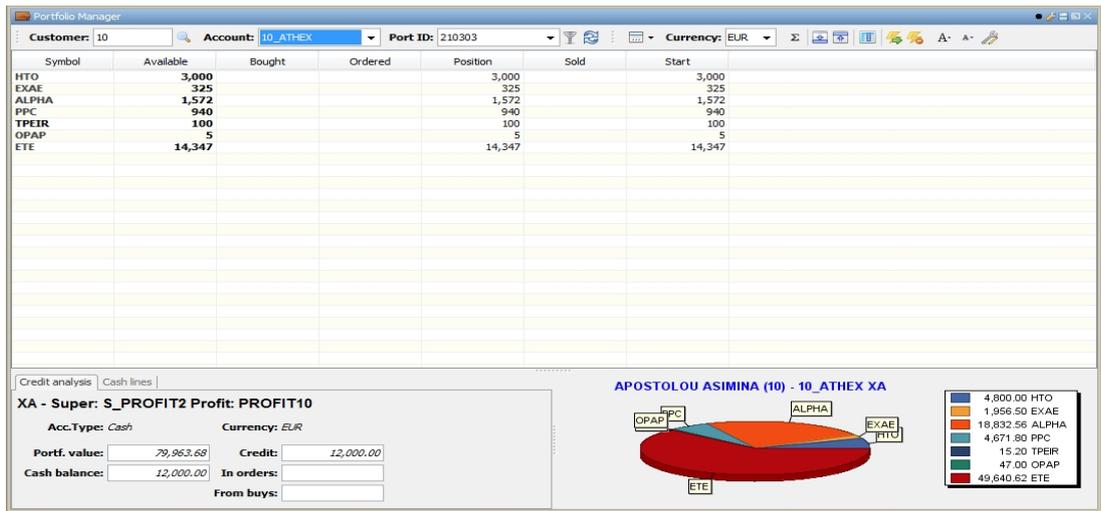


: Decrease the size for "Grid Font"



: Change display of portfolio manager window

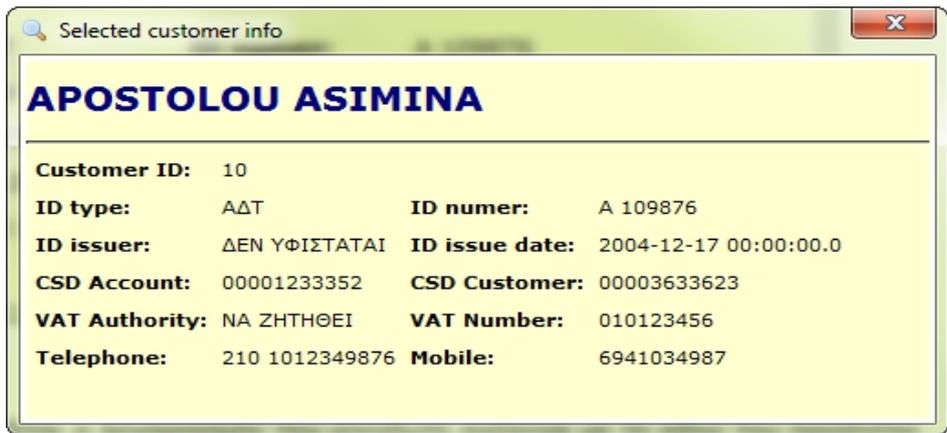
In the Portfolio Manager window the user can search, with the criteria of his selection, the portfolio data that he wishes and the portfolios of customers that he managed.



For each portfolio the following information is given:

Customer

In this field you can insert the code of the investor in the system which concerns the portfolio. You can choose the investor that you wish by entering the code and pressing enter or by searching with the search tool . Also with double click in this box you can display the following screen, from which you can draw details for the investor:

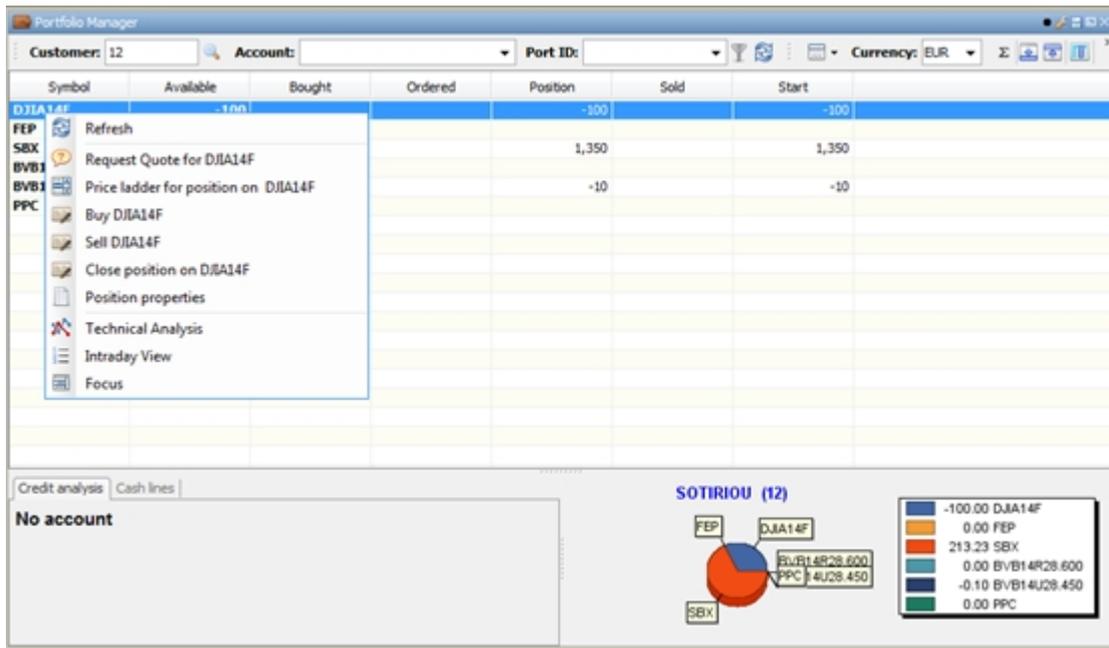


Account

This field displays the account of the investor depending on the type of product chosen (cash or margin).

Port Id

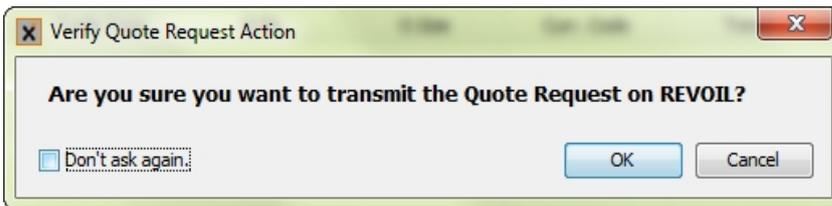
This field displays the description of the investor's account / portfolio. Information included in the Portfolio Manager are the available securities that make up the portfolio, as well as totals, the Portfolio Value, cash balance, credit, amount of buy, amount of sales, cash, purchases, sales and cash. Finally there is a graphical representation of the portfolio per security.



If you press Right click on any symbol in a portfolio you can do the following:

Refresh: Refresh the portfolio manager window

Request Quote: Sends a quote request to the trading system.



A verification message appears and by pressing OK you complete the transaction to the trading system.



A confirmation message appears with the results of the transaction.

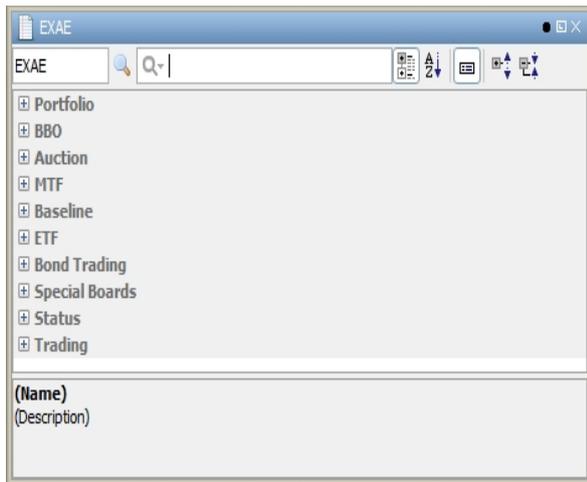
Price ladder for position of equity: Display the price ladder window for the position of the symbol that you have chosen.

Buy Equity: Buy for the symbol that you selected

Sell Equity: Sell for the symbol that you selected

Close position: Close position on the selected equity

Position Properties: Opens the properties window of the chosen equity as displayed below.



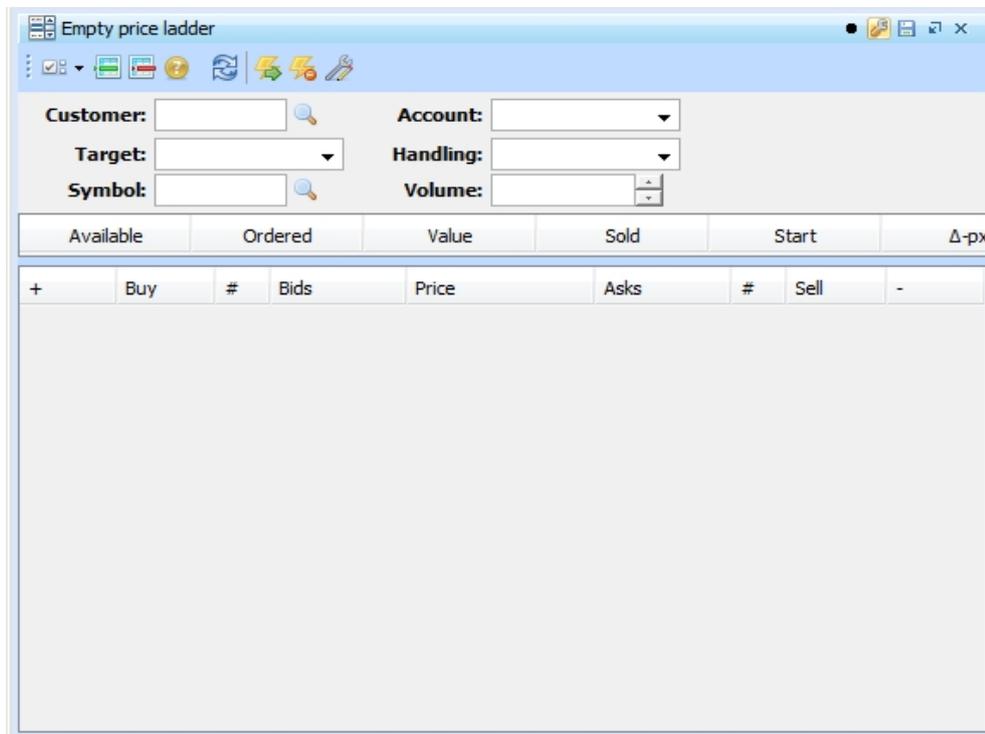
Technical Analysis: Opens the technical analysis chart for the chosen equity.

View Intraday: Opens the Intraday window displaying the trades of the symbol that you have chosen.

View Focus: Displays the Focus window (shows price difference using a color code of red for a downwards change, green for an upwards change and gray for no change).

Price Ladder window and order entering

Display the price ladder window from the menu **XNet Trader** \oplus **New** \oplus **Price Ladder**. The price ladder window opens as shown below:



On this window you can follow the market depth of a symbol. In addition you can follow the market depth for a particular investor and easily enter an order from the price ladder window. Complete the follow fields:

Customer: Enter an investor code or search for an investor code with the search tool.

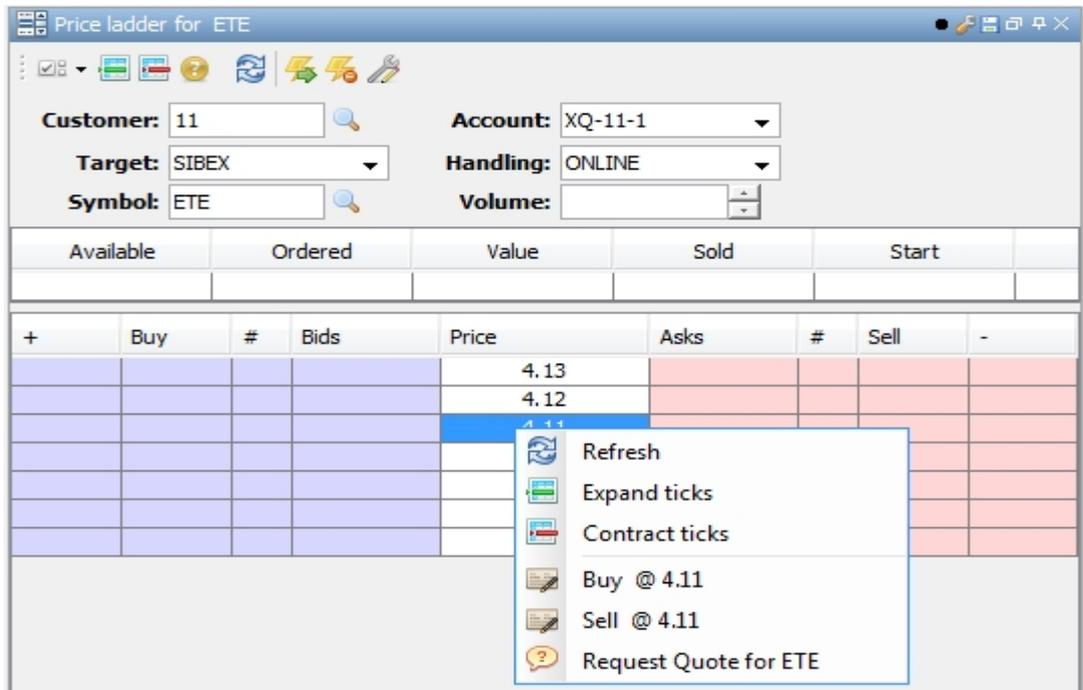
Account: Select the account that you wish

Target: Select the target

Handling: Select the type of target

Symbol: Select the symbol of the equity that you want

Volume: Enter the volume that you want



When you right-click in the price ladder window you have the following options:

 : Select this icon to refresh the screen

 : Create missing ticks between prices

 : Remove unused ticks

To enter a buy order or sell order select buy or sell respectively.

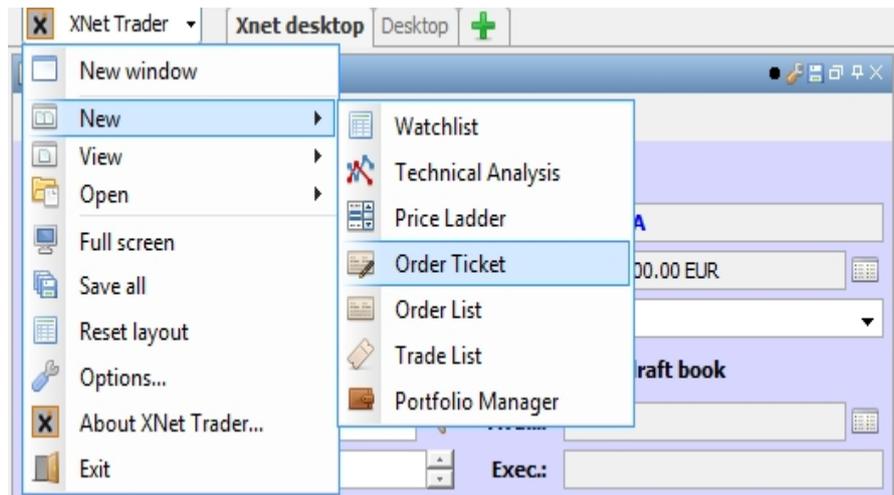
Sell: By choosing sell, an order ticket window appears for selling, with the quantity and value that were previously selected for the particular investor. You can also edit the fields of the order ticket if so desired and then transmit the sell order.

Buy: By choosing buy, an order ticket window appears for buying, with the quantity and value that were previously selected for the particular investor. You can also edit the fields of the order ticket if so desired and then transmit the buy order.

Request Quote: Sends a quote request to the trading system.

Order Ticket

Enter an order by choosing **XNet Trader** # **New** # **Order Ticket**



Display the [Order Ticket](#)

For additional details on how to enter an order and all relevant functions see the below :

[Indicative Icons for Order Ticket](#)

[Key combinations for the Price field in order entry window](#)

[Other screens from which you can send an order](#)

[How to configure the order ticket window](#)

Order Ticket

The below order ticket window is displayed:

You must complete the following information:

Customer: You can choose the investor that you wish by entering the code and pressing enter or by searching with the search tool 

Account: Select the customer account

Target: Select the Member or Partner through which you will transfer the order in the market that you have chosen above

Available (cash): Displays the amount of available money for the investor that you have chosen.

Click the icon  which opens a preview window of the account where you can see the credit analysis:

Credit analysis		Cash lines	
XA - Super: S_PROFIT2 Profit: PROFIT10			
Τύπ.Λογαρ.: Cash		Νόμισμα: EUR	
Αξία Χαρτοφ.: 98.453,21		Πίστωση: 12.000,00	
Υπόλοιπο: 12.000,00		Σε εντολές:	
		Αγορές:	
		Από Πωλήσεις:	
		Διαθ.: 12.000,00	

and the cash analysis of the account which was selected

Currency	Cash	Blocked	Buys	Sells
EUR	12,000.00		-600.00	
Totals:				

Handling: Choose the transfer method of the order

B/S: Choose if you want to insert a **Buy** order or a **Sell** order. If you choose a buy order the color of the order entry screen changes to blue. If you choose a sell order the color changes to pink.

Symbol: Type or search the symbol with the search tool 

Available (units available for sale): The available units for the selected symbol. Click on the icon  next to **Available** which opens a preview window where you can see the details for the symbol as shown below:

Instrument	ETE
Title	NATIONAL BANK (CR)
Symbol	ETE
Exchange	ATHEX
Currency	EUR
Market Type	STCK
Cleared	5,670
Undeared	
Start	5,670
Borrowed	
Blocked	
Ordered	
Bought	
Sold	
Available	5,670
Mean Px	
Port ID	210325
Port Val	105,747.72
Prv Close	4.230
Prv Val	23,984.10
Position	5,670
Cost	
Value	
Profit	
Stock Val	97,580.70
Stock Val %	92.2769
Stock Wt	1.0
Stock Wt Val	97,580.70

Volume: Enter the amount of equities that you wish to buy or sell.

Price: Enter the price at which you wish to buy or sell.

Exchange: After choosing the symbol that you want, the exchange will automatically be filled.

Executed: Displays the executed quantity of the given order

Value: The automatically calculated value of the order, which is the product of the executable quantity and the price of the order.

Notes: Enter notes that are transferred to the trading system.

List ID: If the Order belongs to an order group, enter the code of order group.

MO Notes: Enter larger comments which are not transferred to the trading system.

Duration: Concerns the duration orders (i.e. orders that remain active more than one day). Enter the duration of the order that the user desires.

Exp: Fill the expiry date of the order.

Condition: Enter additional criteria that should be applied to activate the order. It is completed by the user with the help of a list of values.

Symbol: You can search the symbol that you want

Cond Val: Displays the value of the condition.

Vol: Displays the volume of the condition

Indicative Icons for Order Ticket

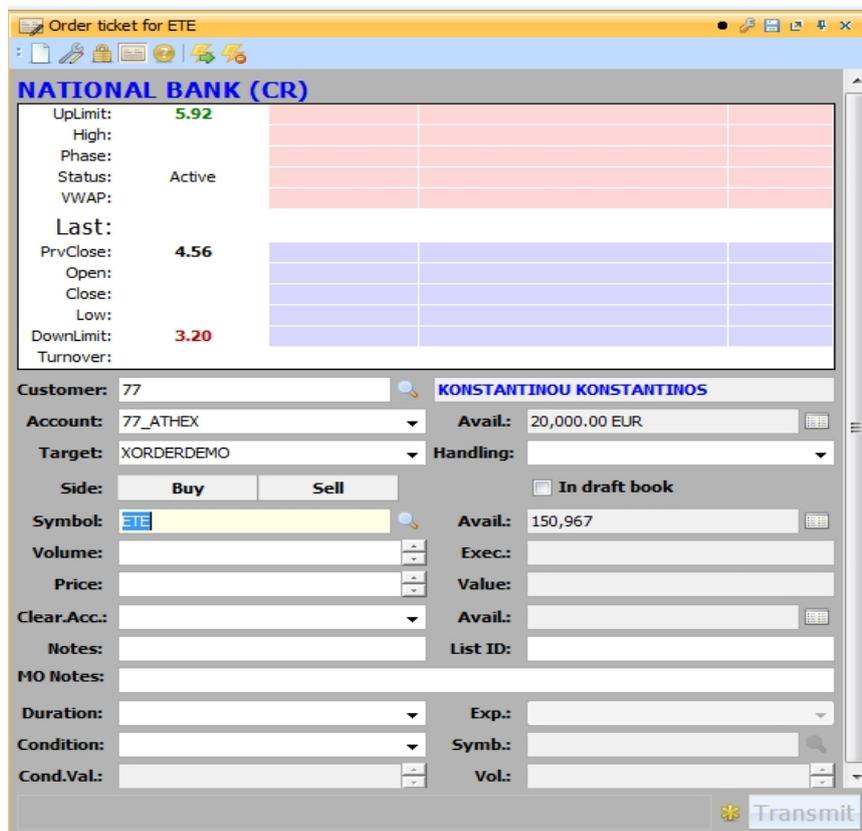
The icons that appear in the order ticket and their usage are described below :

 : With this icon you create a new order based on the default template

 : With this icon you change the appearance of the ticket order window

 : With this icon the entered data will remain after sending your order

 : Display details for the symbol by clicking this icon. The details you can see are market depth, up/down limits, high/low, last price, previous close price, open price, close price, status, phase, vwap and turnover, as shown in the picture below :



Order ticket for ETE

NATIONAL BANK (CR)

UpLimit:	5.92		
High:			
Phase:			
Status:	Active		
VWAP:			
Last:			
PrvClose:	4.56		
Open:			
Close:			
Low:			
DownLimit:	3.20		
Turnover:			

Customer: 77 **KONSTANTINOU KONSTANTINOS**

Account: 77_ATHX Avail.: 20,000.00 EUR

Target: XORDERDEMO Handling:

Side: Buy Sell In draft book

Symbol: ETE Avail.: 150,967

Volume: Exec.:

Price: Value:

Clear.Acc.: Avail.:

Notes: List ID:

MO Notes:

Duration: Exp.:

Condition: Symb.:

Cond.Val.: Vol.:

Transmit

 : Press this icon if you don't wish to confirm an order transmission

 : Save the settings as default settings for the "Order Ticket" window

 : With this icon you can select the color group of the window that you want. Windows that are the same color group can synchronize symbols and products that are chosen on a window of the group.

 : With this icon you can toggle the view management toolbar

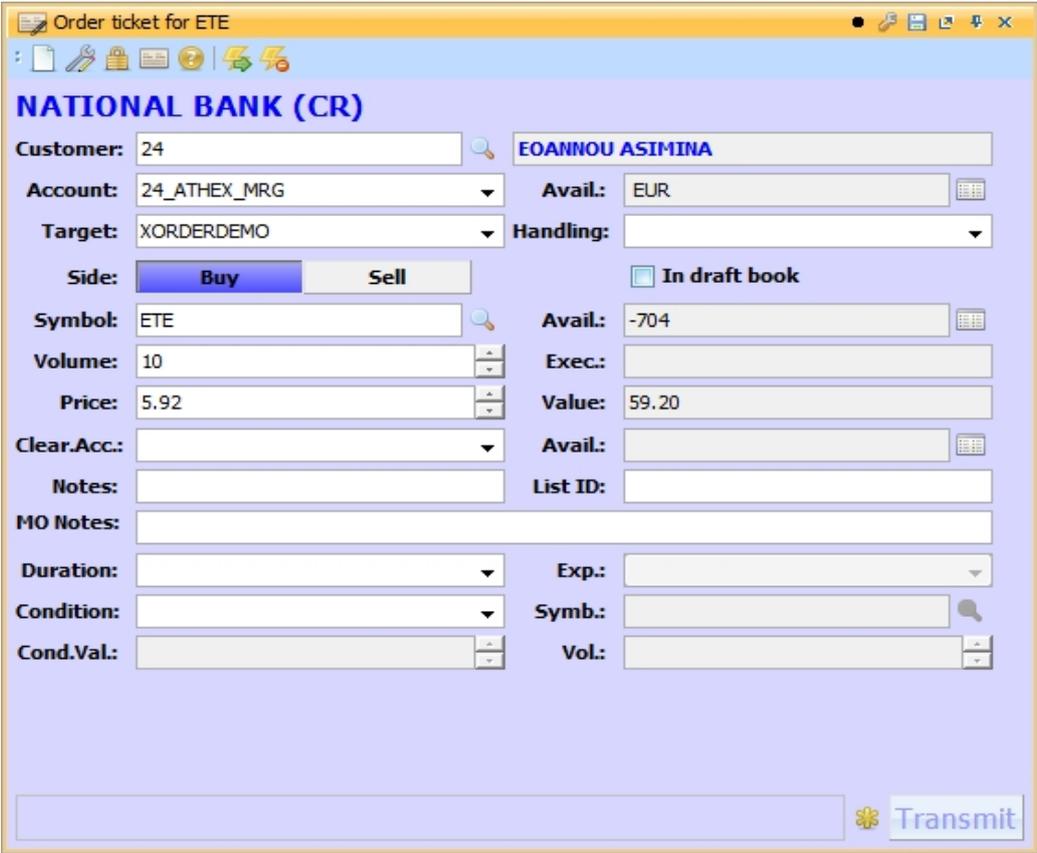
 : With this icon you save the settings as default settings for the "Order Ticket" window.

 : With this icon you switch the order ticket window to floating

 : With this icon you can auto hide the order ticket window

 : Click this icon to close the order ticket window

Transmit : With the button **Transmit** you can transmit the order to the trading system
Below is a completed buy order to be sent:



Order ticket for ETE

NATIONAL BANK (CR)

Customer: 24 EOANNOU ASIMINA

Account: 24_ATHEX_MRG Avail: EUR

Target: XORDERDEMO Handling:

Side: Buy Sell In draft book

Symbol: ETE Avail: -704

Volume: 10 Exec.:

Price: 5.92 Value: 59.20

Clear.Acc.: Avail:

Notes: List ID:

MO Notes:

Duration: Exp.:

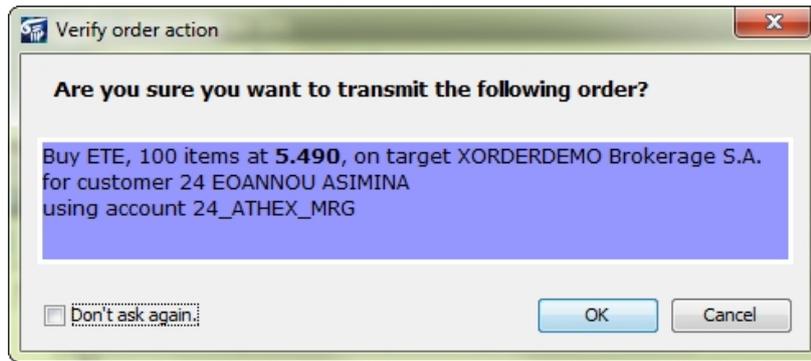
Condition: Symb.:

Cond.Val.: Vol.:



Picture 1

When you press the transmit button a confirmation message displays the order as shown in picture 2:



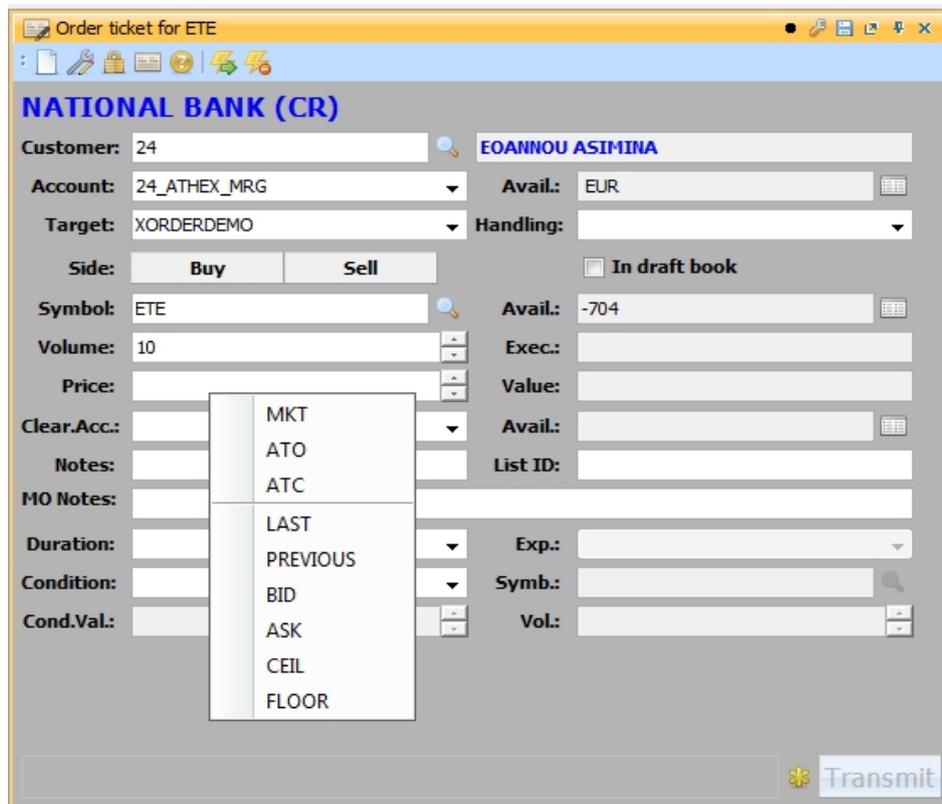
Picture 2

By choosing '**Don't ask again**' the confirmation message does not appear again on the same Order Ticket Window. Press **OK** to send the order and with **CANCEL** you cancel the order.

If you don't want a confirmation message to be displayed you can press this icon  and the order will be transmitted directly without the appearance of the message confirmation.

Key combinations for the Price field in order entry window.

In the price field of the order entry window, you can use key combinations in order to see the upper/lower limit, close price, previous close price, etc. By pressing **ctrl and up arrow** the upper price limit of the equity is shown, and by **pressing ctrl and down arrow** the lower price limit is shown. In addition you can increase or decrease the value that you have chosen with the **up / down arrow**. By pressing the **up arrow** on an empty price field the current equity price is displayed and the **down arrow** on an empty price field displays the previous close price. **Alt and up arrow** displays the ask price while **Alt and down arrow** appears the bid price of the equity. By pressing right click on the price field you can see a list of possible values as shown below:



MKT, OTC, ATC: for order condition

Last: Last price

Previous: Previous price

Bid: Bid price

Ask: Ask price

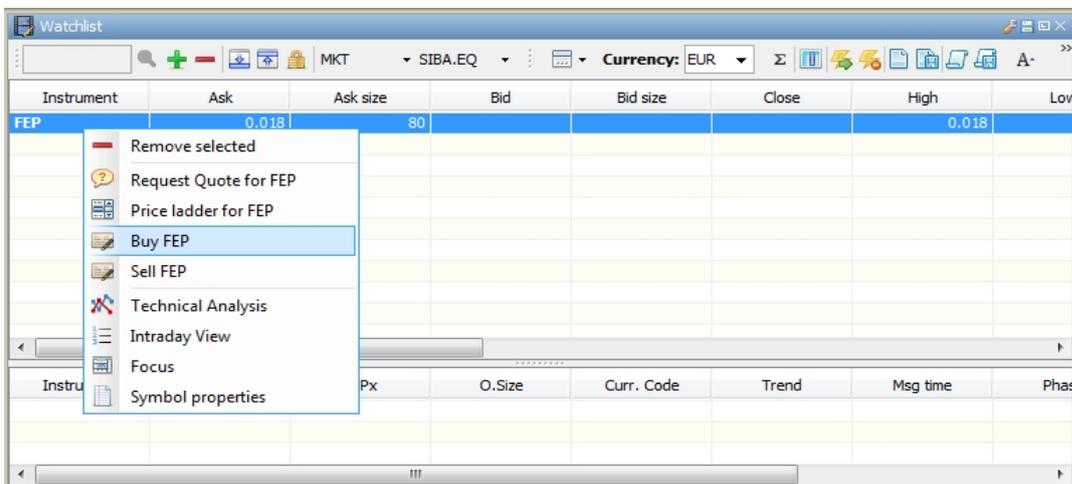
Ceil: Max price of the equity

Floor: Minimum Price of the equity

Other screens from which you can send an order

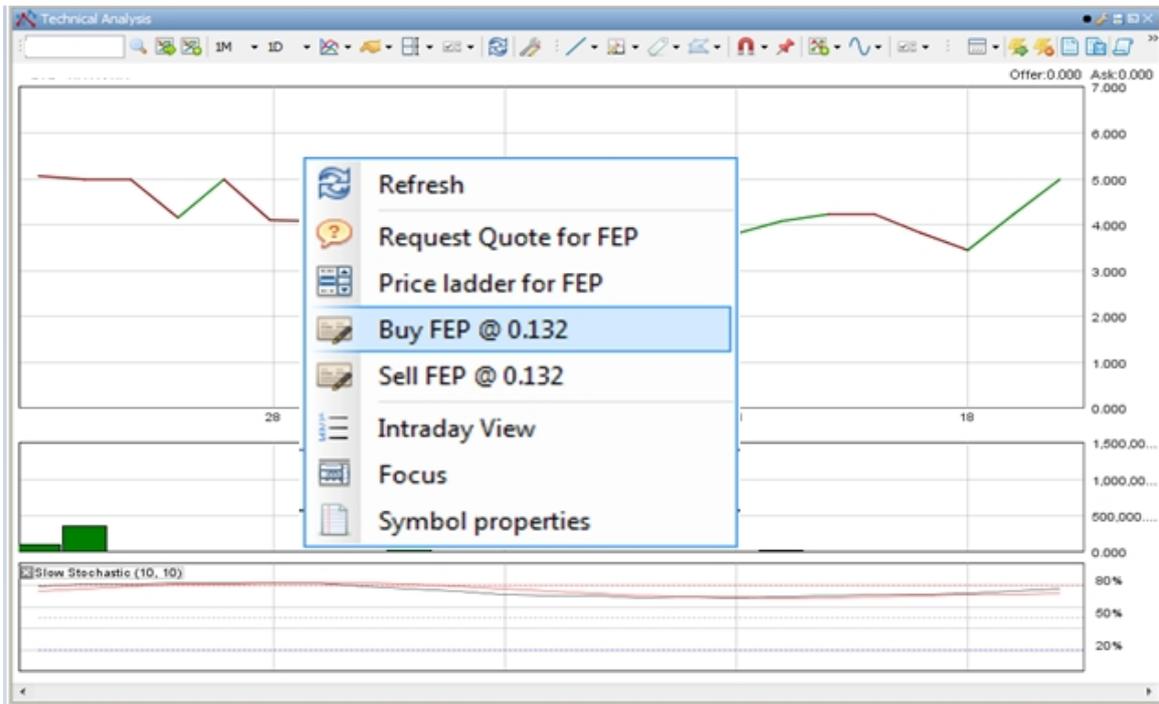
➤ Watchlist window

From the Watchlist window after selecting a symbol, right click on it and enter a buy order or sell order.



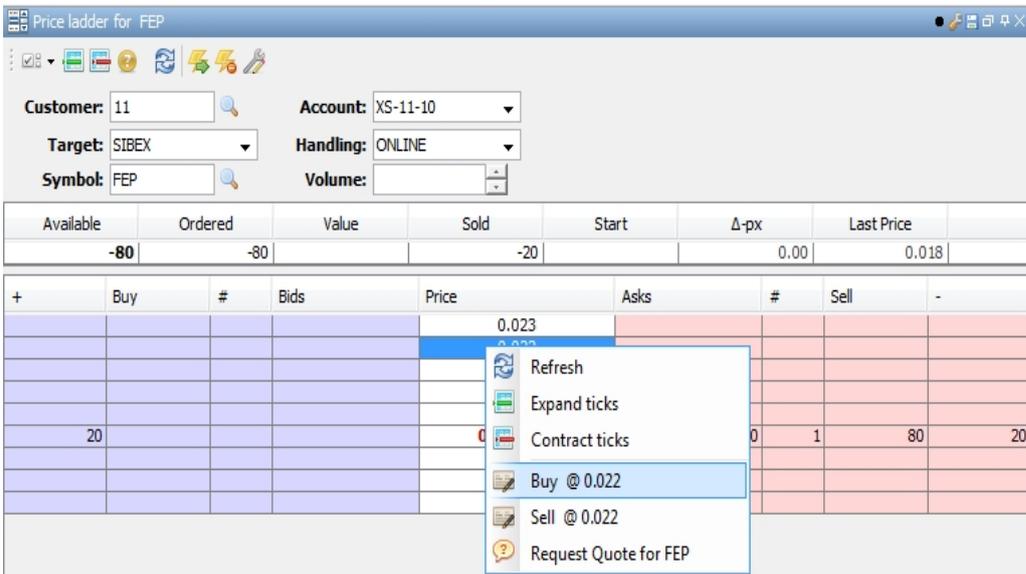
➤ Technical Analysis window

On the technical analysis window, after adding a symbol, you can press right click on a point in the chart and enter a buy order or sell order.



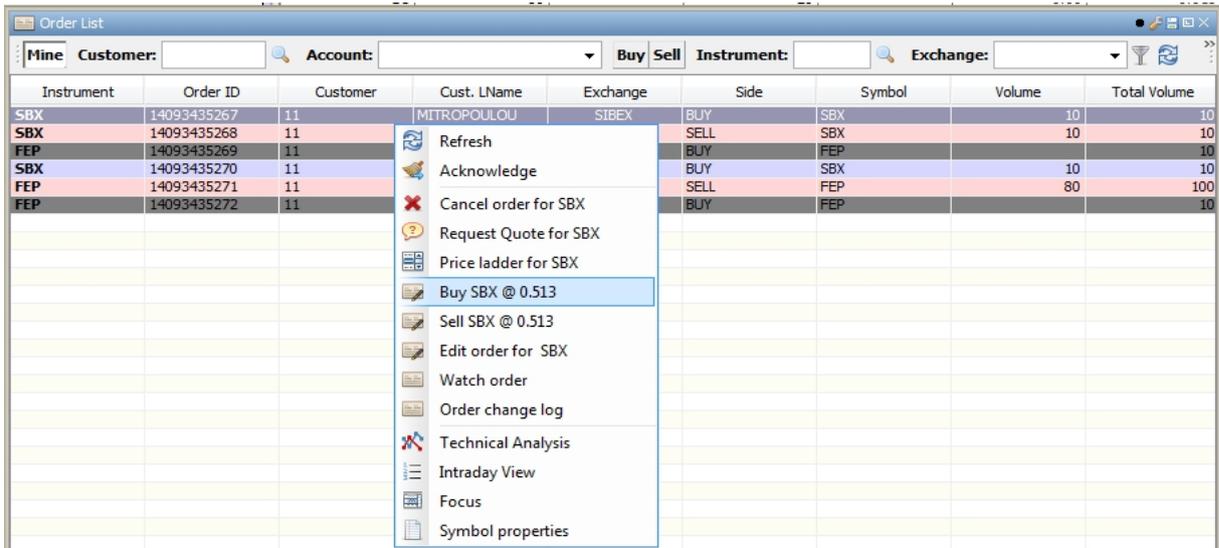
➤ **Price Ladder window**

On the price ladder window, after choosing a symbol, you can right-click on the price that you want and enter a buy order or sell order.



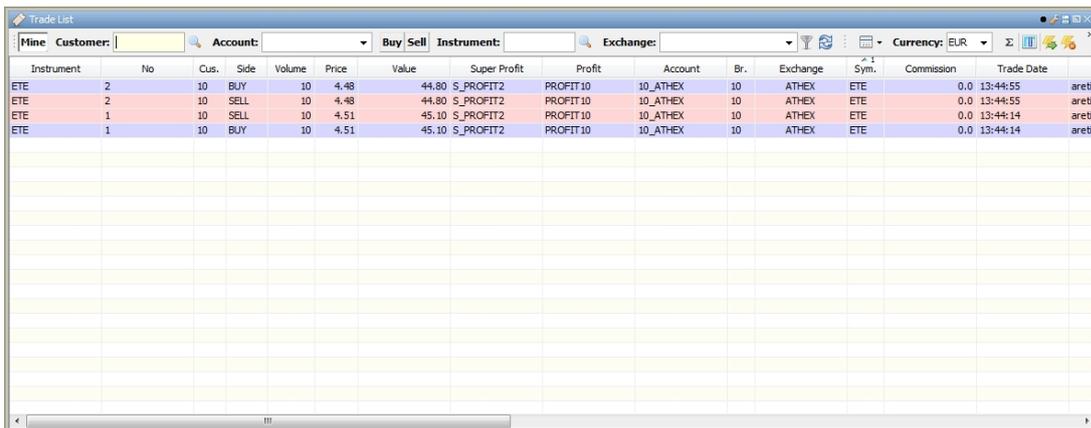
➤ **Order List window**

On the order list window on a buy or sell order, you can right-click to enter a new buy order or sell order with the specific price or you can change the order.



➤ **Trade List window**

On the trade list window, you can click on the trade that you want and with right-click on it you can enter a buy order or a sell order with the specific value or edit the order of that trade.



➤ **Portfolio Manager window**

On the portfolio manager window you can press on the desired symbol and with right click on it you can enter a buy order or a sell order.

Portfolio Manager

Customer: 11 Account: XS-11-10 Port ID: XS-11-10 Currency: EUR

Symbol	Available	Bought	Ordered	Position	Sold	Start
DJIA14F	120			120		120
DJIA14L				29		29
SBX				933		933
FEP					-20	

ITROPOULOU IOANNIS (11) - XS-11-10 XS-11-10

Cash lines

XS-11-10 - Cash id: XS-11-10

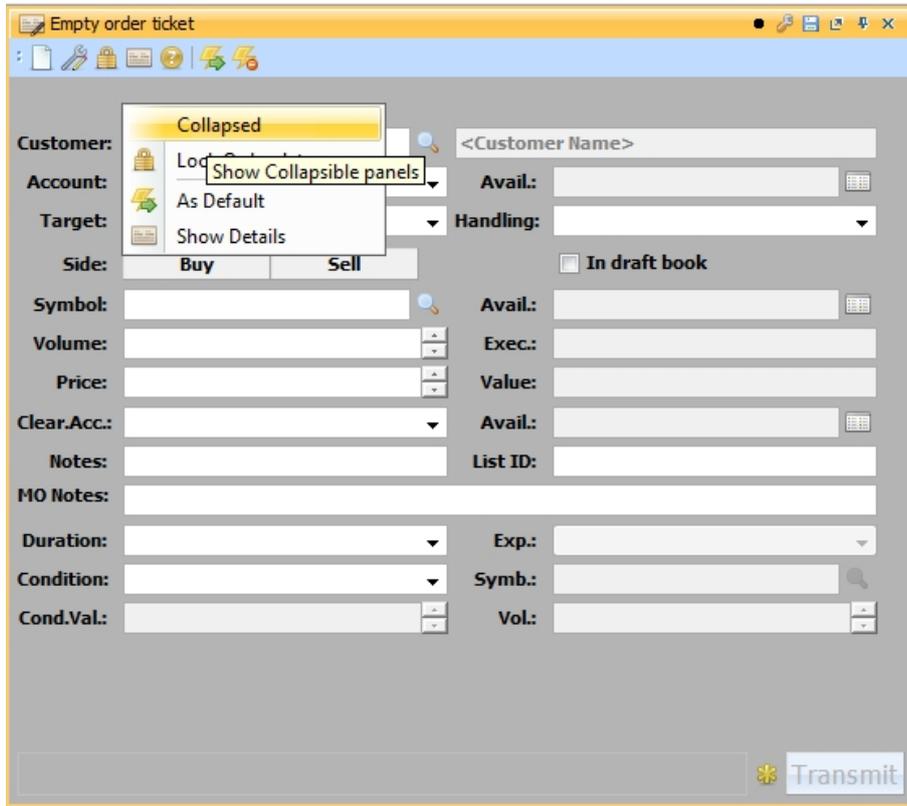
Currency	Cash	Blocked	Buys
EUR	-2,812,683.13		-0.36
RON	2,613.20		

Legend for Pie Chart:

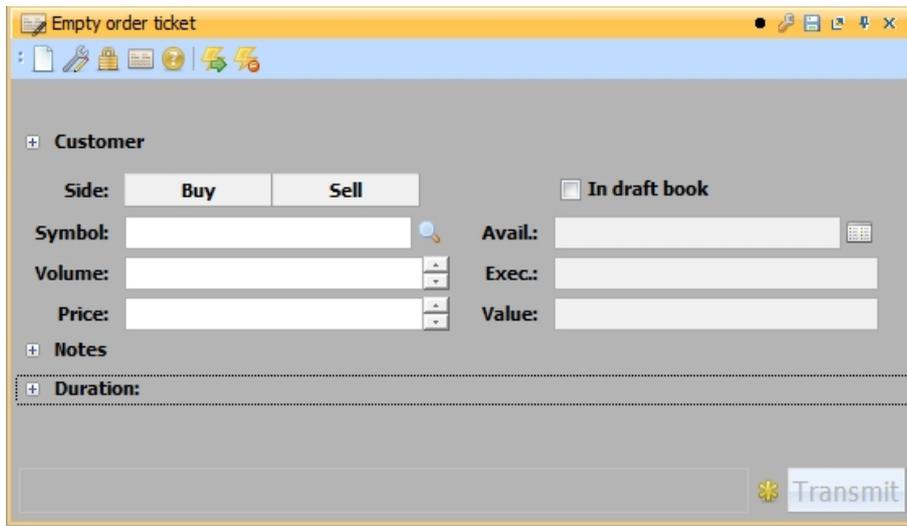
- 120.00 DJIA14F
- 471,801.00 DJIA14L
- 147.36 SBX
- 0.00 FEP

How to configure the order ticket window

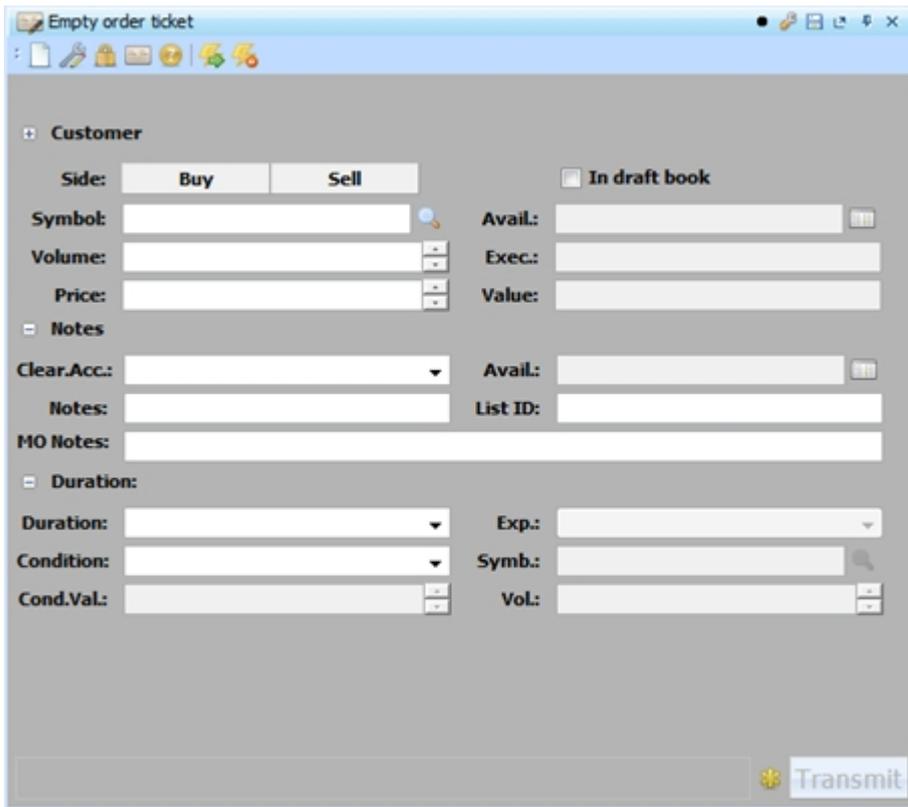
To configure the order ticket window you can right click on the window and select Collapsed.



The order entry screen appears condensed as shown below :

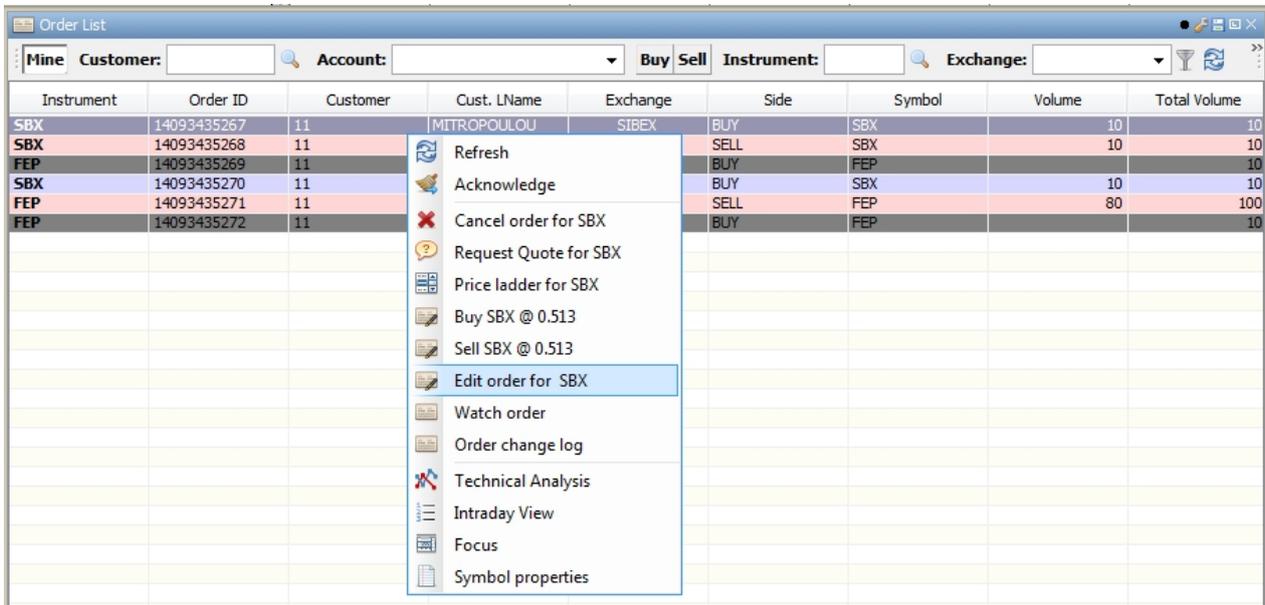


You can press the cross in front of each category, Customer, Notes and Duration to get a list of all the fields that are included in each of them as shown in the image below :



Order Modification - Cancellation

In the order list window you can modify an order by right clicking on the order that you want and selecting Edit order.



The order ticket window appears as below :

Order ticket for FEP

FEP

UpLimit:	0.022			
High:	0.018			
Phase:	Continuous			
Status:	Active			
VWAP:	0.0180	0.018	80	1
Last:	12:22:12.44	0.018	-10%	
PrvClose:	0.020			
Open:	0.018			
Close:				
Low:	0.018			
DownLimit:	0.018			
Turnover:	0.36	20		

Customer: 11 [XS-11-10 XS-11-10]

Customer: 11 MITROPOULOU IOANNIS

Account: XS-11-10 Avail: EUR

Target: SIBEX Handling: ONLINE

Side: Buy Sell In draft book

Symbol: FEP Avail: -80

Volume: 80 Exec: 20

Price: 0.018 Value: 1.44

Notes

Duration: DAY

Duration: DAY Exp.:

Condition: Symb:

Cond.Val: Vol:

Transmit

Modifications can be done in the volume and price fields. You can also edit the condition and the comments and then transmit the edited order.

In the order list window you can cancel an order by right clicking on an order and selecting **Cancel** order. A confirmation message appears and by pressing **OK** the order is cancelled. In the order ticket window the field 'status descr.' appears as Cancelled.

Verify order action

Are you sure you want to transmit the following order?

Sell FEP, 100 items at 0.018, on target SIBEX OMS -TEST
for customer 11 MITROPOULOU IOANNIS
using account XS-11-10

Don't ask again

OK Cancel

Account: After choosing the investor you can select the desired account.

 : If you want to watch the buy orders you press this button.

 : If you want to watch the sell orders you press this button.

Instrument: Enter the symbol of the security that you want or search for it with the search tool

Exchange: Select the exchange that you wish to watch.

 : With this icon you can define filters and search based on them.

 : With this icon you refresh the current order list window

 : With this icon you change the name of the order list window

Currency:  : Select the currency that you want

 : Click this button you can display or hide the column totals

 : With this icon you acknowledge/hide all the orders that have finished their life cycle, in other words those that are fully executed or canceled.

 : With this icon you unhide all the orders that have finished their life cycle, in other words those that are fully executed or canceled.

 : With this icon you can enable/disable the ability to hide previously executed or canceled orders of the day.

 : With this icon you can highlight the background of all cancelled orders with a distinctive color.

 : With this icon you can highlight the executed and canceled orders with a distinctive background color.

 : With this icon you add or remove information on the order list window.

 : With this icon you save the settings as default settings for the "Order List" window

 : With this icon you delete the default "Order List" settings

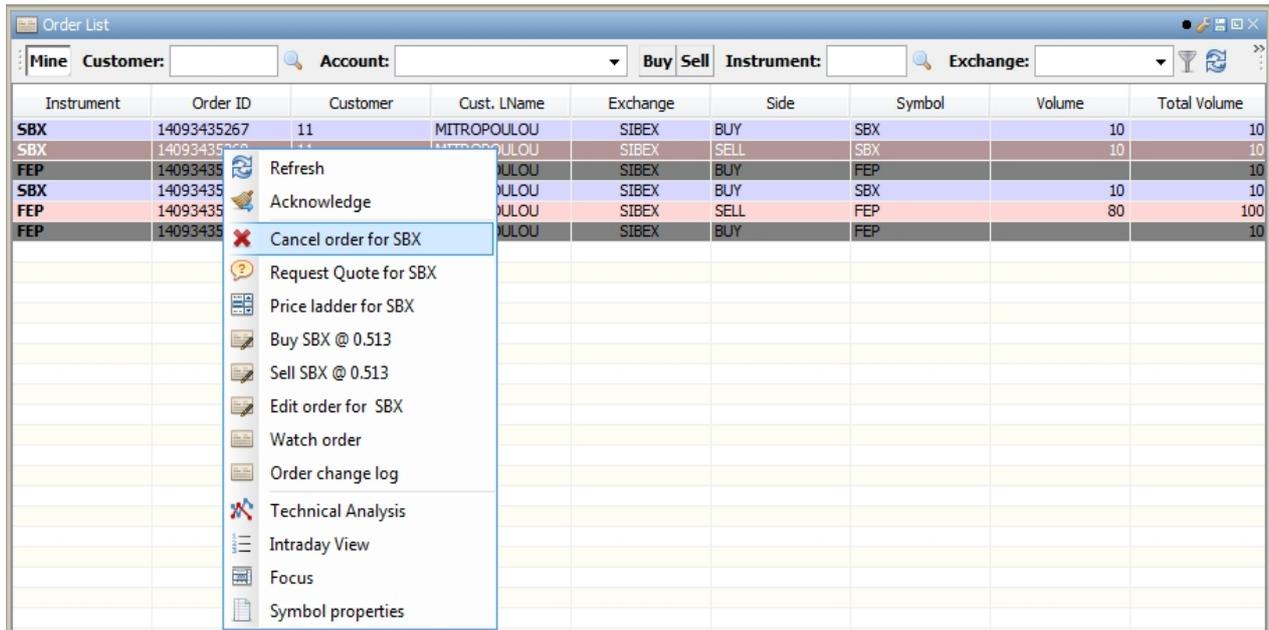
 : With this icon you increase the size of the "Grid Font"

 : With this icon you decrease size of the "Grid Font"

 : With this icon you can change the appearance of the order list window

By clicking on the tab  you can watch orders in a spreadsheet file and edit this file.
By pressing right click in the order list window you have the following options as shown in the

picture below :



Refresh: you can refresh the Order List window

Acknowledge: You choose when you want the selected cancelled or executed order to be hidden from the order list window

Cancel Order: You cancel the selected order

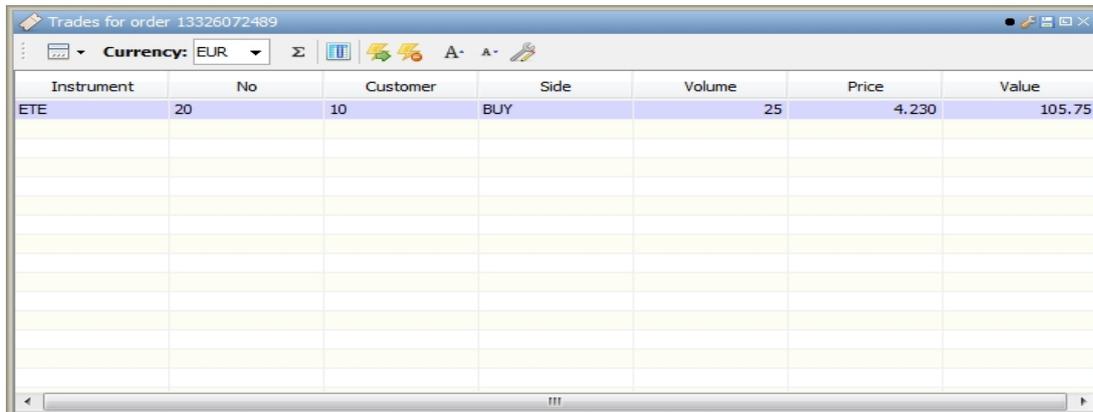
Price Ladder: Display the price ladder window for the selected symbol

Buy: Opens the order ticket window for a buy order at the specific price

Sell: Opens the order ticket window for a sell order at the specific price

Edit order: Opens the order ticket window for editing the selected order

View trades for this order: Opens the trades for the selected order.



Watch order: Opens a new window for the selected order

Instrument	Order ID	Customer	Cust. LName	Exchange	Side	Symbol
ETE	13326072490	10	APOSTOLOU	ATHEX	BUY	ETE

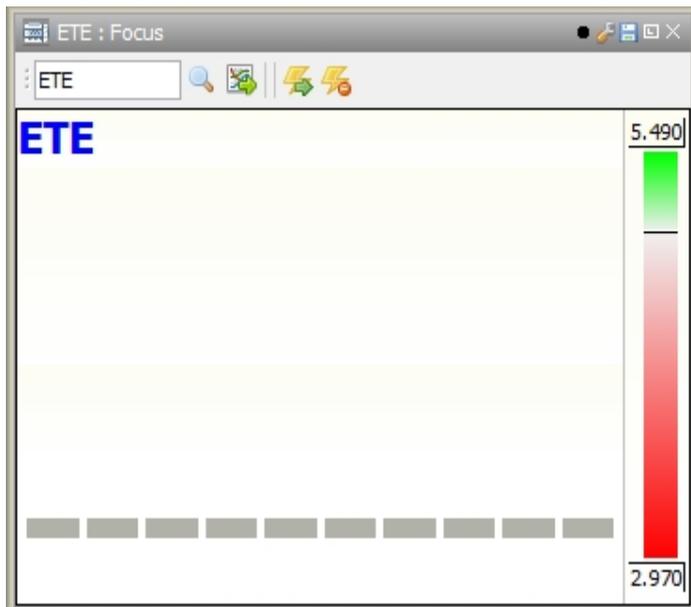
Order Change Log: Opens a window that displays the historic changes of the selected order (it only shows the changes that the user has made)

Technical. Analysis: Displays the technical analysis window for the selected symbol.

Intraday View: Displays the intraday window for the selected symbol.

Order side	Sale time	Price	Volume	Phase
B	13:32:56.56	5.0	220.0	Pre-Call
B	13:56:21.84	5.0	100.0	Pre-Call
B	13:56:21.84	5.0	100.0	Pre-Call
B	14:14:52.06	4.23	30.0	Pre-Call
B	14:14:52.06	4.23	70.0	Pre-Call
B	14:14:52.06	4.23	5.0	Pre-Call
B	14:14:52.06	4.23	25.0	Pre-Call
S	15:28:27.93	5.0	3.0	Pre-Call

Focus: Displays the Focus window (shows price difference using a color code of red for a downwards change, green for an upwards change and gray for no change)



Symbol Properties: By selecting symbol properties a window appears that displays, in a tree node fashion, all the information for the selected symbol.

In the order list window you can watch the buy and sell orders and their consequent changes as they occur. The information that you can watch in this window are:
 Instrument, Order Id, Customer, Customer Name, Exchange, side, symbol, volume, Total volume, price, value, executed, canceled, status, Notes, Change No, Super profit, profit, Account, Broker, First name, Commission, Transfer Descr, Change seg, Tardet, Handling, Portf Id, Portf Descr, Currency, M/flag, Duration, Expiration etc.

The field **Condition** displays a single-digit number that signifies the status of the order as it is transmitted to the trading system. The possible values are:

0	The order is inactive and will not be transmitted to the trading system.
1	Normal order. Will be transferred to the trading system.
2	Manual order or order group. It will not be transferred to the trading system.
3	Is being transmitted. Transmission to the trading system has begun.
4	In OASIS. The order is located in the trading system.
5	Request for cancellation. Cancellation of the order has been requested.
6	Is being cancelled. Transmission of the cancelled order has begun.
7	Request for change. An order change has been requested.
8	Is being changed. Transmission of the order change has begun.

The orders that are shown in pink color are sell orders

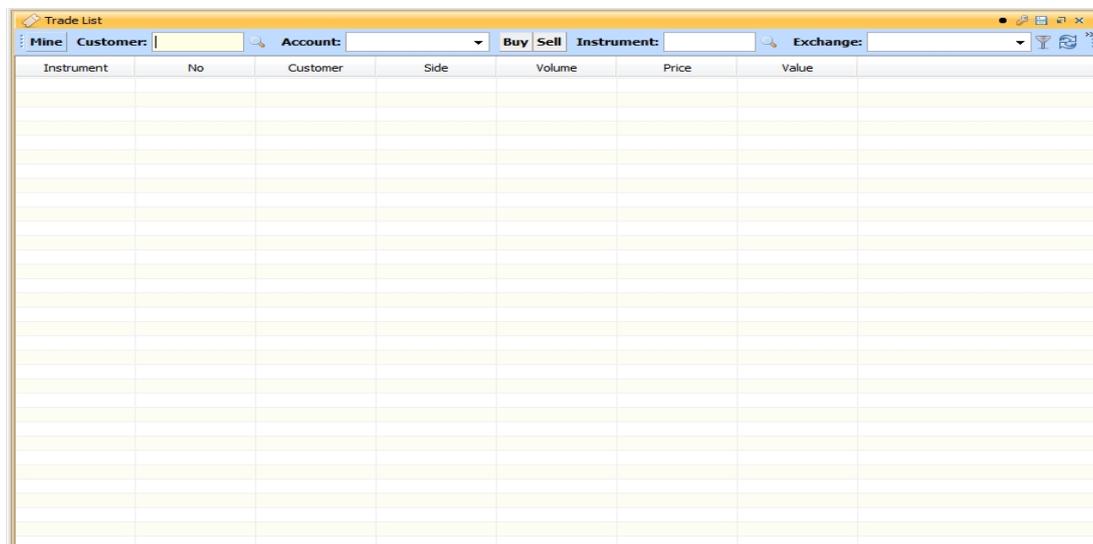
The orders that are shown in blue color are buy orders

The orders that are shown in crimson color are canceled orders

The orders that are shown in gray color are executed orders

Trade List window

From the menu **XNet Trader** # **New** # **Trade List** you can watch the trades that you have made.



With this window you can search with criteria of your choice and watch the trades of the orders either entered by you or not, for clients whose portfolios you manage.

The search criteria are as follows:

 : Select the **Mine** button when you want to see all the trades that you have made.

Customer: Enter the investor if you know it or look it up through the search tool 

Account: Select the investor account of the chosen customer.

 : Select the **Buy** button when you only want to watch the trades that have been made by a buy.

 : Select the **Sell** button when you only want to watch the trades that have been made by a sell.

 : Enter the symbol code or look it up with for the search tool 

 : Select the exchange that made the trades

 : Add filters and search based on the criteria that you selected

 : Refresh the trade list window.

 : Rename the trade list window to the name that you wish

 : Select the currency of trades

 : Hide or display totals in the trade table

 : Add or remove information from the Trade List window

 : With this icon you save the settings as default settings for the "Trade List" window

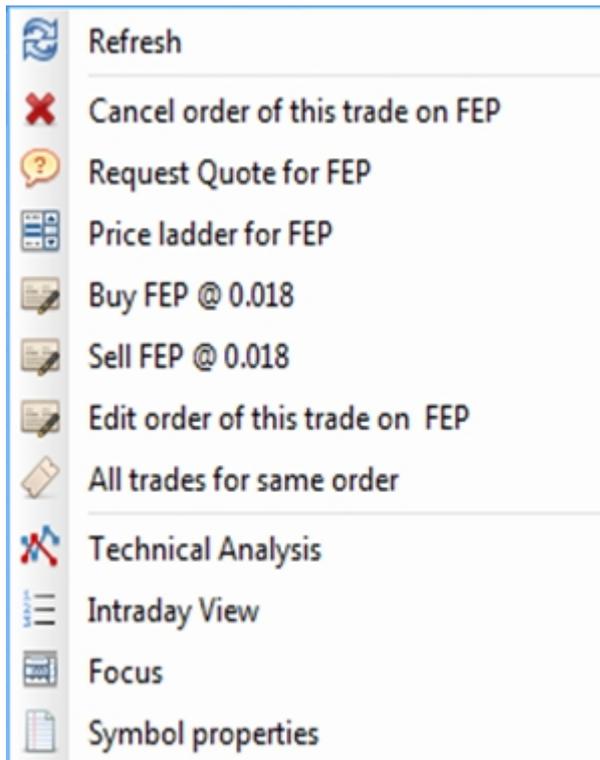
 : Delete default 'Trade List' settings

 : Increase for Grid Font

 : Decrease for Grid Font

 : With this icon you can change the appearance of the trade list window.

By pressing right click on a trade that you wish you have the following options:



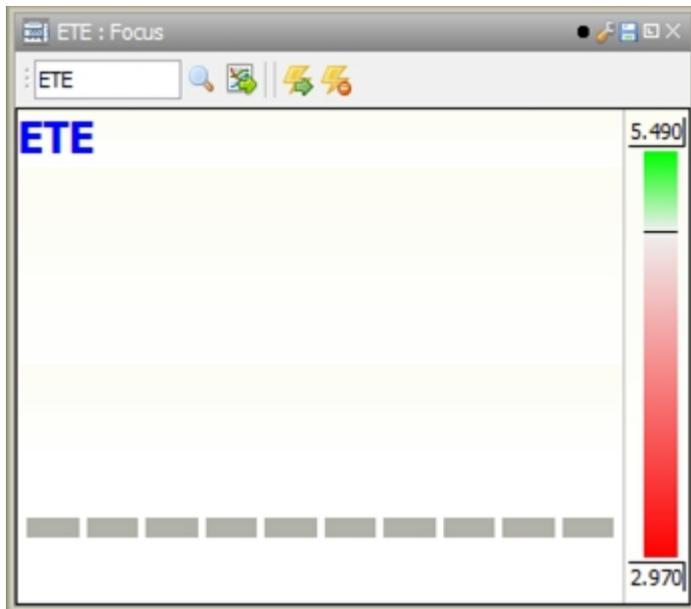
- **Refresh** : Refresh the trade list window
- **Cancel**: Cancel the order of the selected trade.
- **Request Quote**:Sends a quote request to the trading system.
- **Price ladder**: Opens the price ladder window of the selected symbol.
- **Buy** : Buy equity for this specific amount
- **Sell**: Sell equity for this specific account
- **Edit order of this trade**: Change of order of the selected trade.
- **All trades for same order**: Showing all trades for the same order
- **Technical Analysis**: Opens technical analysis window of selected symbol.
- **View Intraday** : Displays the intraday window for the selected symbol.

Order side	Sale time	Price	Volume	Phase
S	13:33:21.41	4.53	1.0	Pre-Call
S	13:33:21.41	4.53	9.0	Pre-Call
B	13:33:21.41	4.53	91.0	Pre-Call
B	13:37:57.93	4.51	10.0	Continuous

- **View Focus** : Displays the Focus window (shows price difference using a color code of red for a downwards change, green for an upwards change and gray for no change)
- **Symbol properties**: By selecting symbol properties a window appears that displays, in a tree node fashion, all the information for the selected symbol.

Focus

From the watch list, order list, trade list or portfolio manager windows, by right clicking on any order, symbol or trade you can see the graphic depiction of the symbol's trades. A new window opens which shows the price change for each sale made, depicting it with red for downward, green for upward and gray for stable:



Name of Symbol

Before the name of any product displayed one of the following symbols:

<: The product selected in the focus window is at the beginning of the day (Start of Day)

>: The product selected in the focus window is at the close (At the close)

>|: The product selected in the focus window has closed (Closed)

= : The product selected in the focus window is in auction (Auction)

Color of Symbol

In the focus window the symbol is also depicted with the following colors:

Blue: indicates that the symbol has Real Time Information

Red: indicates that the symbol has Delayed Information

Dark gray: no data feed

Color of Price

In the focus window the price of the symbol is displayed with the following colors:

Blue: the auction price (projected close, projected auction, in order of priority, whichever applicable)

Dark Orange: previous close.

Trade Volume

Finally in the focus window the below bars:



Summarizes the volume of the recent trades and the change in the price depicted with a color code.

High/Low Price Bar

The bar on the right shows the high price with a green color and the low price with a red color . The arrow shows the current price and the black line shows the previews close price



Additional the Focus Window includes the following features:



: Use this icon tool to search for symbols



: Set the instrument that you want to watch



: Show the High-Low bar on the left



: Use this icon to save the current window settings as the default for the Focus Window



: Use this icon to delete the default settings for this window



: Use this icon you can change the viewing settings



: With this icon you can select the color group of the window that you want. Windows that are the same color group can synchronize symbols and products that are chosen on a window of the group.



: With this icon you can toggle the view management toolbar



: Use this icon to save current window settings as the default for this window type.



: Use this icon to toggle the floating state of a window



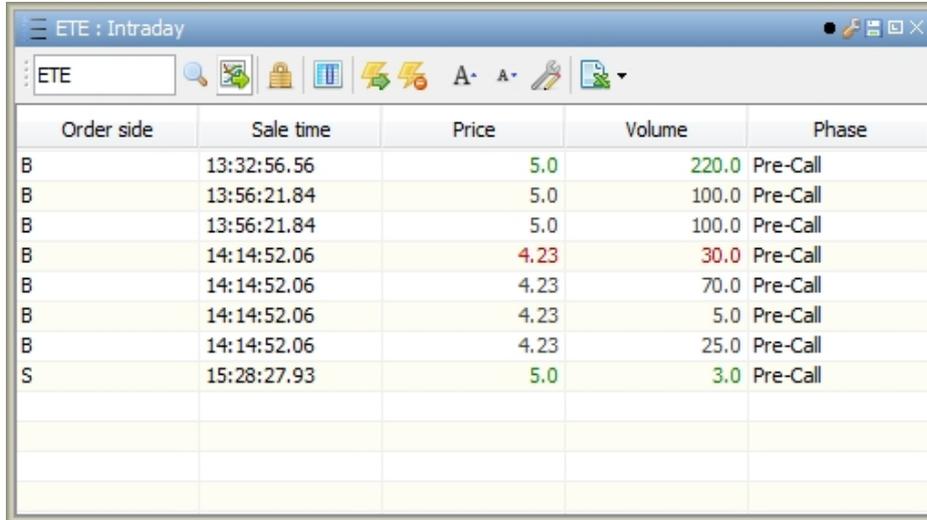
: Use this icon to toggle auto-hide



: Use this icon to can close a window

Intraday

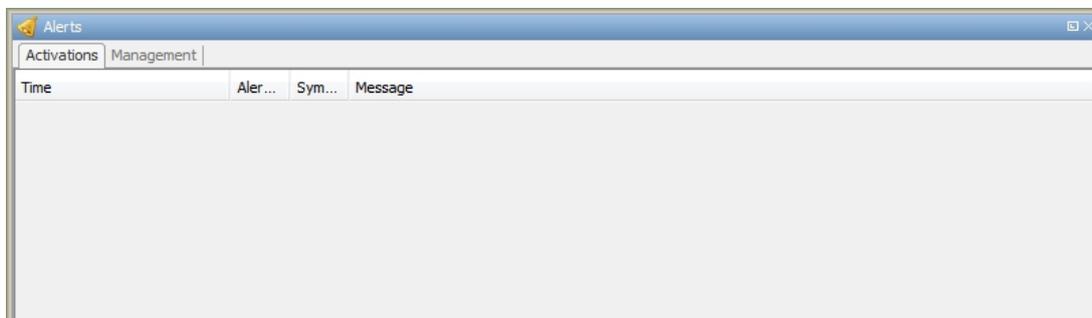
From the watch list, order list, trade list or portfolio manager windows, by right clicking on any order, symbol or trade you can see the intraday sales of the current trade day. A new window opens which gives information such as the instrument, if the sale is a result of a buy or sell order, time, price, volume, phase, change (D), percent change (D%) and the sale number.



Order side	Sale time	Price	Volume	Phase
B	13:32:56.56	5.0	220.0	Pre-Call
B	13:56:21.84	5.0	100.0	Pre-Call
B	13:56:21.84	5.0	100.0	Pre-Call
B	14:14:52.06	4.23	30.0	Pre-Call
B	14:14:52.06	4.23	70.0	Pre-Call
B	14:14:52.06	4.23	5.0	Pre-Call
B	14:14:52.06	4.23	25.0	Pre-Call
S	15:28:27.93	5.0	3.0	Pre-Call

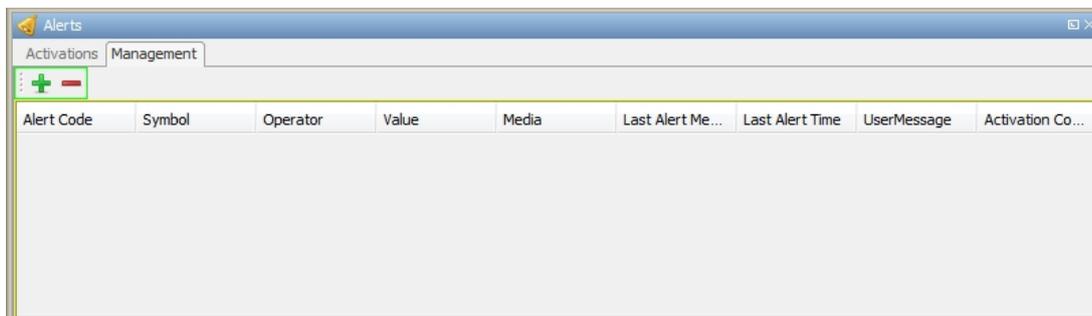
Alerts

From the menu **XNet Trader** ▾ **View** ▾ **Alerts** the following window appears:



Time	Aler...	Sym...	Message

Go to tab **Management** and click the green cross to add an alert:



Alert Code	Symbol	Operator	Value	Media	Last Alert Me...	Last Alert Time	UserMessage	Activation Co...

The following panel shows and you must provide the following information:

Alert code: Write the code of alert (optional)

Symbol: Write the symbol of the equity that you wish

Operator: Select the desired condition

Value: Write the value of the selected condition

Browser: Check if you want the alert to appear on the screen.

Sms: Check if you want to be alerted with a **sms**.

E-mail: Check if you want to be alerted by E-mail

Schedule: Choose whether the alert message will be triggered continuously or just once

User Message: Write the message that you want displayed in the alert

Language: Choose the language

Time period: Select the beginning and the end of the alarm time.

From: Date the alert should be enabled

To: Date the alert should expire.

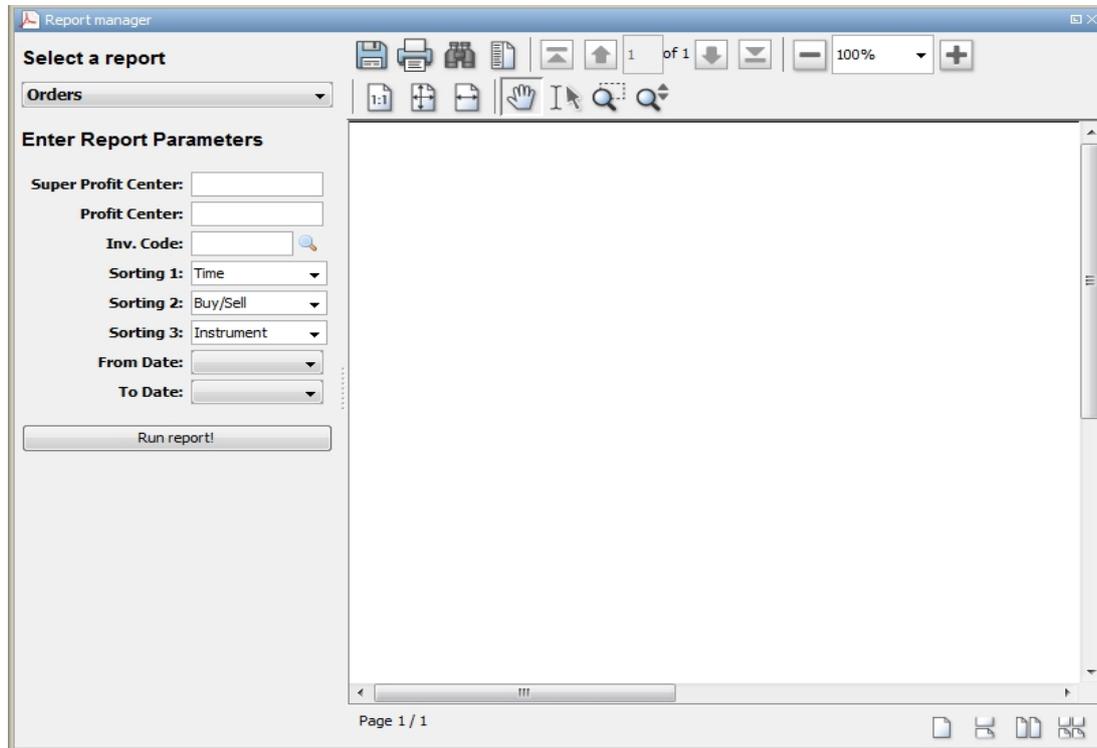
Save: Save the alert

Cancel: Cancel the alert

After saving the alert you will it added to the Management menu. Depending on the criteria that you have selected an alert message will be displayed on the Activations menu, through e-mail or a sms message.

Reports

From the main menu select **XNet Trader** ➤ **View** ➤ **Reports**. The reports window generates reports based on the status of orders, trades and customer position.



To generate a report you must fill in the required fields corresponding to each report type. Below is an example of a report based on orders. Enter the parameters for **super profit**, **profit**, **investor code**, **sorting 1**, **sorting 2** and **sorting 3** and finally start and end date of the report. Press **Run Report** and the report will be generated in the format shown below. The same steps must be followed for all report types provided.

Once you generate the desired report you can do the following:



Save the report with this icon 

Print the report with this icon 

Search with this icon 

Show/hide utility pane with this icon 

Display the first page of the report with the icon 

Display the previous page of the report with the icon 

Display the next page of the report with the icon 

Display the last page of the report with the icon 

To zoom in or out with the icon 

Display the report in actual size with this icon 

Display the report with the size of the window with this icon 

Display the report with the width of the window with the icon 

Highlight text included in the report with this icon 

Contact / Support

For contacts and support information see the follow sections:

[Change your password](#)

[Contact](#)

[How do you know that your account has expired](#)

[How do you know that you have given the wrong password](#)

[How to send the support data](#)

[How to view session data](#)

[How to view the data feed status](#)

[Log Messages](#)

Change your password

To change the password for logging into the application, go to the main menu **XNet Trader**  **About XNet Trader**. On the bottom right of the window that is displayed there is a "**Change password**" button.

Tel: 210 33 66 120
Fax: 210 33 66 301
E-mail: CTS@helex.gr

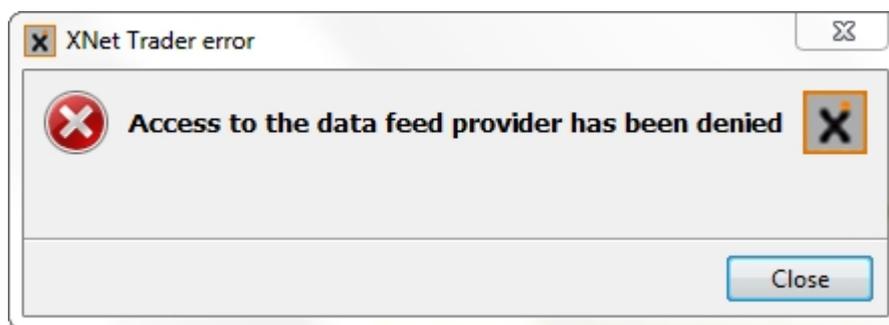
Market Data and Systems Services

For licensing issues and commercial use of the software please refer to the Market Data and Systems Services department at:

Tel: 210 33 66 777
Fax: 210 33 66 296
E-mail: inbroker@helex.gr

How do you know that your account has expired

When trying to connect to your application the following message is displayed. This means that your account has **expired** and **is not active**.



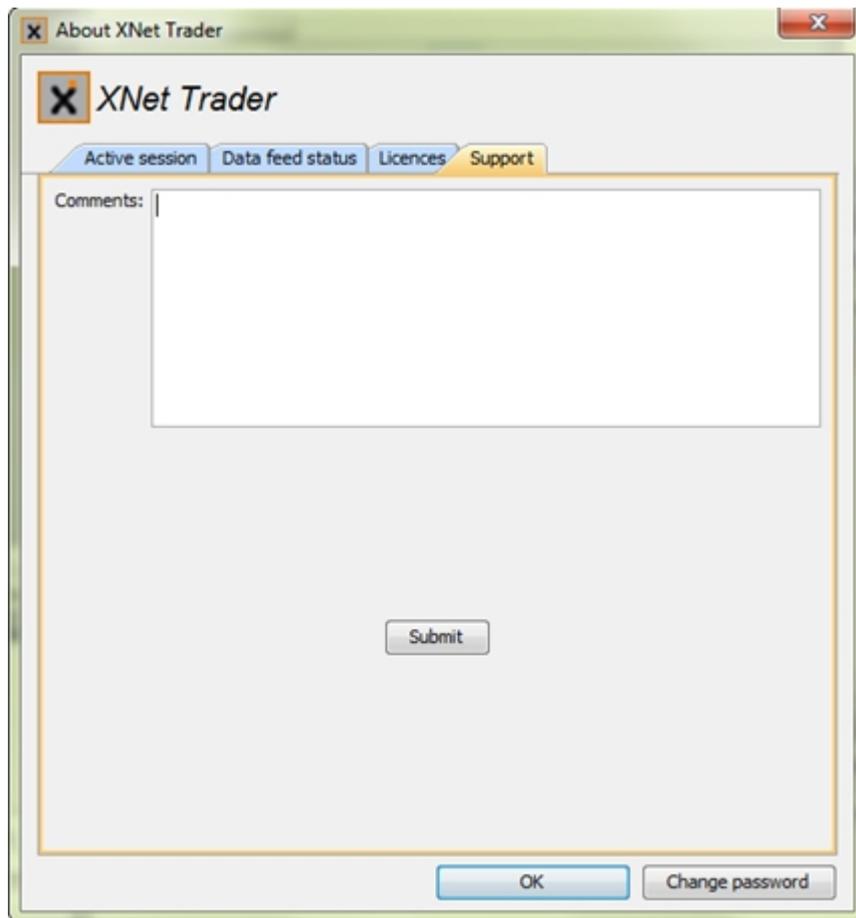
How do you know that you have given the wrong password

After a logon attempt the below message shows that you probably gave the wrong password



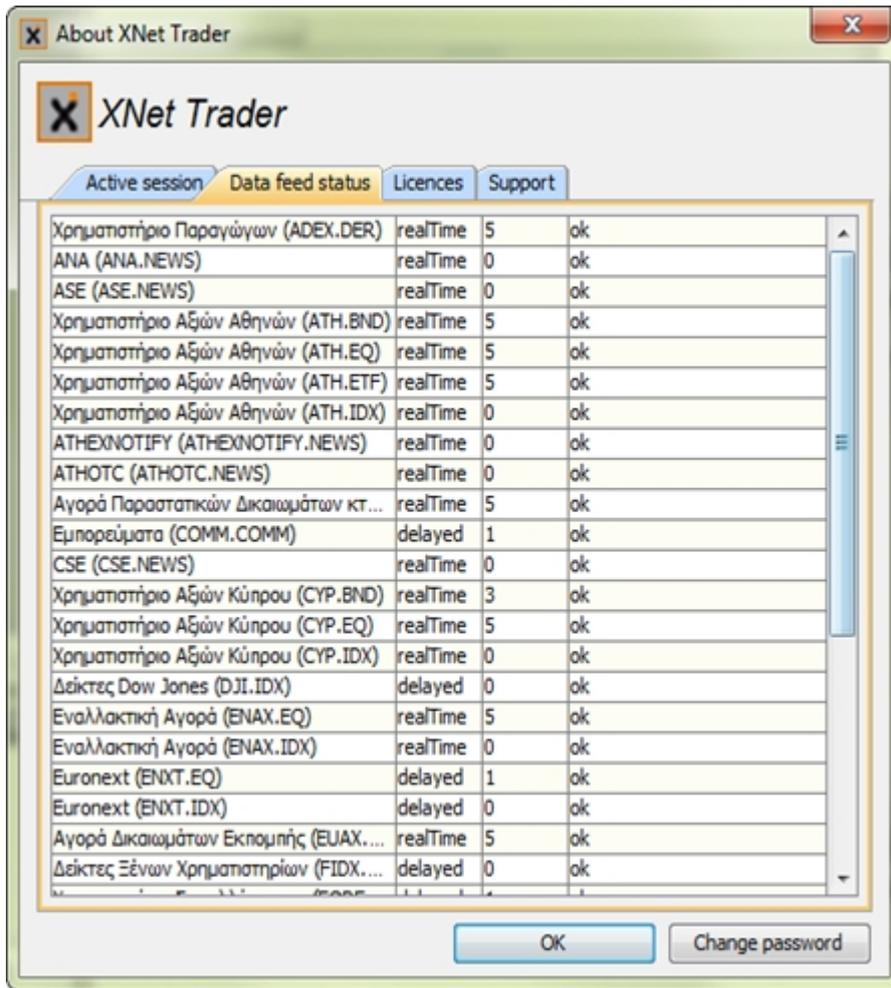
How to send the support data

To send data to the technical support team go to the main menu **XNet Trader** # **About XNet Trader** and press the 'Support' tab. In the "**Comments**" input box shown, enter any comments describing your problem, and press the "**Submit**" button.



How to view session data

To see information related to your current session go to **Xnet Trader** # **About XNet Trader**. On the "**Active Session**" tab information concerning your current session is displayed, such as: account name, account expiration date, last logon session, last logon ip, application version, etc.



Log Messages

From the menu **XNet Trader** \oplus **View** \oplus **Messages** , the following window appears which shows the date, time and application error messages.

Timestamp	Source	Thread	Level	Message
2014-02-05 14:08:00	CHARTS	AWT-EventQue...	INFO	Symbol: BRCM US Duration: 5Y Interval: 1D Start DATE: 2009-01-3...
2014-02-05 14:07:39	APPLICATION	SwingWorker-p...	INFO	Loaded report TRADES_REP_PARAMS
2014-02-05 14:07:39	APPLICATION	SwingWorker-p...	INFO	Loaded report TC_TRADES_REP_PARAMS
2014-02-05 14:07:39	APPLICATION	SwingWorker-p...	INFO	Loaded report TC_TRADES_ANALYSIS_REP_PARAMS
2014-02-05 14:07:39	APPLICATION	SwingWorker-p...	INFO	Loaded report TC_POSIT_PER_SYMB_REP_PARAMS
2014-02-05 14:07:39	APPLICATION	SwingWorker-p...	INFO	Loaded report TC_ORDERS_REP_PARAMS
2014-02-05 14:07:39	APPLICATION	SwingWorker-p...	INFO	Loaded report TC_DERIV_POSITION_REP_PARAMS
2014-02-05 14:07:39	APPLICATION	SwingWorker-p...	INFO	Loaded report TC_CUSTOMER_PRTF_REP_PARAMS
2014-02-05 14:07:39	APPLICATION	SwingWorker-p...	INFO	Loaded report ORDERS_REP_PARAMS
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Focus
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Order change log
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Intraday
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Report manager
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Market Stats
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Watched Trades
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Watched Orders
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Alerts
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Price Ladder
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Technical Analysis
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Trade List
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Order List
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Welcome
2014-02-05 14:07:34	VIEWERS	SwingWorker-p...	INFO	Loading viewer factory Messages