



Emporiki Bank

CRÉDIT AGRICOLE GROUP

**Condensed Interim Financial
Information**

as at 31-3-2011

In accordance with International Financial Reporting Standard 34

Athens, 6th May 2011

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Condensed Interim Statement of Comprehensive Income

	Note	<u>1 January- 31 March 2011</u>	<u>1 January- 31 March 2010</u>
Interest & similar income		227.485	202.458
Interest expense & similar charges		(83.187)	(61.246)
NET INTEREST INCOME	5	<u>144.298</u>	<u>141.212</u>
Fee & commission income		33.833	32.960
Fee & commission expense		(4.451)	(4.621)
NET FEE & COMMISSION INCOME	6	<u>29.382</u>	<u>28.339</u>
Dividend income		2	2
Net trading results	7	567	3.471
Gains less losses from investment securities	8	46	(2.391)
Other operating income		1.450	1.690
NET OPERATING INCOME		<u>175.745</u>	<u>172.323</u>
Staff costs	9	(80.440)	(89.568)
Depreciation & amortization		(4.648)	(5.363)
Impairment losses on loans and advances		(183.049)	(240.870)
Other provisions		(5.900)	(4)
Other operating expenses	10	(32.426)	(40.651)
TOTAL OPERATING EXPENSES		<u>(306.463)</u>	<u>(376.456)</u>
PROFIT / (LOSS) BEFORE INCOME TAX		<u>(130.718)</u>	<u>(204.133)</u>
Income tax expense	11	(2.852)	(3.267)
PROFIT / (LOSS) AFTER INCOME TAX		<u>(133.570)</u>	<u>(207.400)</u>
Other comprehensive income			
Net change in available-for-sale securities		4.363	(11.262)
Other comprehensive income for the period net of tax		<u>4.363</u>	<u>(11.262)</u>
Total comprehensive income for the period		<u>(129.207)</u>	<u>(218.662)</u>
Basic and diluted earnings / (losses) per share (in Euro)	12	(0,2608)	(0,6493)

Condensed Interim Statement of Financial Position

	Note	31 March 2011	31 December 2010
ASSETS			
Cash and balances with Central Bank	13	880.055	901.984
Treasury bills		79.561	67.690
Due from other banks	14	4.425.741	3.113.380
Trading securities	15	6.797	49.368
Derivative financial instruments		129.430	132.262
Loans and advances to customers	16	19.997.859	20.175.411
Available-for-sale securities	17	689.412	807.975
Held-to-maturity securities		26.765	33.081
Investments in subsidiaries	18	245.940	230.940
Investments in associates	18	1.825	1.895
Intangible assets		11.544	11.541
Property, plant and equipment		245.345	244.515
Investment property		123.503	124.008
Deferred tax assets	23	283.689	283.566
Other assets		227.806	225.469
TOTAL ASSETS		27.375.272	26.403.085
LIABILITIES AND EQUITY			
Liabilities			
Due to other banks	19	9.422.706	8.856.207
Derivative financial instruments		144.590	143.963
Due to customers	20	11.223.210	11.704.371
Debt securities in issue	21	3.929.839	2.892.888
Other borrowed funds	22	1.072.244	1.072.354
Due to State pension fund	24	255.529	343.855
Other provisions	25	190.363	182.224
Deferred tax liabilities	23	5.389	5.266
Other liabilities		166.872	258.072
Total liabilities		26.410.742	25.459.200
Equity			
Share Capital	27	512.229	512.229
Cash advance for share capital increase	27	550.000	400.000
Share premium		1.123.382	1.123.530
Other reserves	28	477.872	473.509
Retained earnings / (losses)		(1.565.383)	(713.562)
Results for the period		(133.570)	(851.821)
Total equity		964.530	943.885
TOTAL LIABILITIES AND EQUITY		27.375.272	26.403.085

Condensed Interim Statement of Changes in Equity

	Share capital	Cash advance for SCI	Share premium	Other reserves	Retained earnings / (losses)	Total
Balance as at 1 January 2010	1.577.665	600.000	360.960	579.506	(2.004.377)	1.113.754
Profit / (loss) for the period	-	-	-	-	(207.400)	(207.400)
Other comprehensive income:						
Net change in available-for-sale securities	-	-	-	(11.262)	-	(11.262)
Total comprehensive income for the period	-	-	-	(11.262)	(207.400)	(218.662)
Share capital increase	225.379	(600.000)	762.382	-	-	387.761
Write-off of losses carried forward	(1.290.815)	-	-	-	1.290.815	-
Balance as at 31 March 2010	512.229	-	1.123.342	568.244	(920.962)	1.282.853

	Share capital	Cash advance for SCI	Share premium	Other reserves	Retained earnings / (losses)	Total
Balance as at 1 January 2011	512.229	400.000	1.123.530	473.509	(1.565.383)	943.885
Profit / (loss) for the period	-	-	-	-	(133.570)	(133.570)
Other comprehensive income:						
Net change in available-for-sale securities	-	-	-	4.363	-	4.363
Total comprehensive income for the period	-	-	-	4.363	(133.570)	(129.207)
Expenses for share capital increase	-	-	(148)	-	-	(148)
Cash advance for share capital increase	-	150.000	-	-	-	150.000
Balance as at 31 March 2011	512.229	550.000	1.123.382	477.872	(1.698.953)	964.530

Condensed Interim Statement of Cash Flows

	1 January – 31 March 2011	1 January – 31 March 2010
Cash flows from operating activities		
Profit / (loss) before tax	(130.718)	(204.133)
<u>Adjustment for reconciliation of period result to cash flows from operating activities</u>		
<u>Adjustments for non-cash items included in profit and loss for the year:</u>		
Depreciation and amortization	4.648	5.363
Net (profit) / loss from sale of subsidiaries/associates	(46)	(45)
Impairment losses on loans and advances	183.049	240.870
Other provisions	5.900	4
Revaluation difference of derivative financial instruments	3.458	(57.852)
Accrued interest	(16.654)	(7.745)
Net (profit) / loss from sale of available-for-sale securities	-	(67)
Net (profit) / loss from sale of fixed assets	(257)	(240)
	<u>180.098</u>	<u>180.288</u>
<u>Net (increase) / decrease of operating assets:</u>		
Obligatory deposits to Bank of Greece	(19.659)	(24.787)
Due from other banks	(1.129.073)	(32.979)
Trading securities	31.669	(6.876)
Loans and advances to customers (net of write-offs)	10.339	(125.951)
Other assets	(2.337)	124.690
	<u>(1.109.061)</u>	<u>(65.903)</u>
<u>Net increase / (decrease) of operating liabilities:</u>		
Due to other banks	571.122	829.945
Due to customers	(488.503)	(1.386.804)
Other liabilities	(149.065)	(219.024)
	<u>(66.446)</u>	<u>(775.883)</u>
Total cash flows from operating activities	<u>(1.126.127)</u>	<u>(865.631)</u>
Cash flows from investing activities		
Increase of participations in subsidiaries	(15.000)	(20.002)
Decrease of participations in associates	70	-
Net change in property, plant & equipment, intangible & investment property	327	(2.334)
Net change in held-to-maturity investments	6.316	6.133
Net change in available-for-sale investments	123.622	81.826
Total cash flows from investing activities	<u>115.335</u>	<u>65.623</u>
Cash flows from financing activities		
Proceeds from the issue of bonds	1.045.000	63.783
Repayment of bond loans through securitisation	(7.879)	(11.339)
Share capital increase	-	387.795
Cash advance for share capital increase	150.000	-
Net (increase) / decrease of own bonds	3.676	51.074
Total cash flows from financing activities	<u>1.190.797</u>	<u>491.313</u>
Net increase/(decrease) in cash and cash equivalents	<u>180.005</u>	<u>(308.695)</u>
Cash and cash equivalents, at beginning of year (Note 29)	2.538.010	2.681.468
Cash and cash equivalents, at end of period (Note 29)	<u>2.718.015</u>	<u>2.372.773</u>

Notes to the financial Statements

1. General information

Emporiki Bank (“Emporiki Bank” or the “Bank”) operates in all banking activities (retail, corporate) as well as in investment banking, asset management, portfolio management and in general financial services. The Bank’s registered office is at 11 Sofokleous Str. and its registration number as “Societe Anonyme” is 6064/06/B/86/03. The Bank offers services in Greece through its network of 327 branches and abroad through its branch in London as well as through its subsidiaries in Cyprus, Bulgaria, Albania, and Romania.

Emporiki Bank was established in Greece in 1907 and its shares are listed on the Athens Stock Exchange in the “Low Dispersion and Specific Features Weekly Time Negotiation” category.

Its web site address is www.emporiki.gr.

The members of the Board of Directors, on 31st of March 2011 are as follows:

Executive members		
Alain	Strub	Chief Executive Officer, Vice Chairman
Bruno-Marie	Charrier	Deputy Chief Executive Officer
Fokion	Dimakakos	Member
Georgios	Spiliopoulos	Member
Despina	Chalkidi	Member
Non-executive members		
Nikolaos	Ebeoglou	Chairman
Bertrand	Badre	Member
Christophe	Noel	Member
Bruno	De Laage	Member
Yves	Nanquette	Member
Jean - Francois	Marchal	Member
Marc	Oppenheim	Member
Haralampos	David	Member
Jean-Yves	Hocher	Member
Emmanuelle	Yannakis	Member
Achilleus	Constantakopoulos	Member
Giampiero	Maioli	Member
Independent non-executive members		
Konstantinos	Papdiamantis	Member
Christoforos	Chatzopoulos	Member

The Board of Directors of the Bank approved these Financial Statements on 6th of May 2011.

The Bank’s financial statements are included in the consolidated financial statements of Credit Agricole S.A. The registered office of Credit Agricole S.A. is at 91-93, Boulevard Pasteur, 75015 Paris, France and its web site address is www.credit-agricole.fr

2. Basis of preparation

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

This Condensed Interim Financial Information as at 31 March 2011 has been prepared in accordance with International Accounting Standard (IAS) 34 “Interim Financial Reporting”. The condensed consolidated interim financial information should be read in conjunction with the annual financial statements for the year ended 31 December 2010, which have been prepared in accordance with IFRSs.

The financial statements are presented in Euro, the Bank’s functional currency, rounded to the nearest thousand unless otherwise indicated.

These financial statements have been prepared under the historical cost convention, as modified by the revaluation of available-for-sale financial assets, and financial assets and financial liabilities (including derivative instruments) at fair value through profit or loss.

3. Accounting policies

The accounting policies are consistent with those of the annual financial statements for the year ended 31 December 2010, except as described below.

a) Standards and Interpretations effective from periods beginning on or after 1 January 2011

- **IFRS 9 “Financial Instruments”** (effective for annual periods beginning on or after 1 January 2013)

IFRS 9 is the first part of Phase 1 of the Board’s project to replace IAS 39. The IASB expanded IFRS 9 during 2010 to add new requirements for classifying and measuring financial liabilities, derecognition of financial instruments, impairment, and hedge accounting. IFRS 9 states that financial assets are initially measured at fair value plus, in the case of a financial asset not at fair value through profit or loss, particular transaction costs. Subsequently financial assets are measured at amortised cost or fair value and depend on the basis of the entity’s business model for managing the financial assets and the contractual cash flow characteristics of the financial asset. IFRS 9 prohibits reclassifications except in rare circumstances when the entity’s business model changes; in this case, the entity is required to reclassify affected financial assets prospectively. IFRS 9 classification principles indicate that all equity investments should be measured at fair value. However, management has an option to present in other comprehensive income unrealised and realised fair value gains and losses on equity investments that are not held for trading. Such designation is available on initial recognition on an instrument-by-instrument basis and is irrevocable. There is no subsequent recycling of fair value gains and losses to profit or loss; however, dividends from such investments will continue to be recognised in profit or loss. IFRS 9 removes the cost exemption for unquoted equities and derivatives on unquoted equities but provides guidance on when cost may be an appropriate estimate of fair value. The Bank is currently investigating the impact of IFRS 9 on its financial statements. The Bank cannot currently early adopt IFRS 9 as it has not been endorsed by the EU. Only once approved will the Bank decide if IFRS 9 will be adopted prior to 1 January 2013.

- **IAS 12 (Amendment) “Income Taxes”** (effective for annual periods beginning on or after 1 January 2012)

The amendment to IAS 12 provides a practical approach for measuring deferred tax liabilities and deferred tax assets when investment property is measured using the fair value model in IAS 40 “Investment Property”. Under IAS 12, the measurement of deferred tax depends on whether an entity expects to recover an asset through use or through sale. However, it is often difficult and subjective to determine the expected manner of recovery with respect to investment property measured at fair value in terms of IAS 40. To provide a practical approach in such cases, the amendments introduce a presumption that an investment property is recovered entirely through sale. This presumption is rebutted if the investment property is depreciable and is held within a business model whose objective is to consume substantially all of the economic benefits embodied in the investment property over time, rather than through sale. The presumption cannot be rebutted for freehold land that is an investment property, because land can only be recovered through sale. This amendment has not yet been endorsed by the EU.

- **IAS 24 (Amendment) “Related Party Disclosures”** (effective for annual periods beginning on or after 1 January 2011)

This amendment attempts to relax disclosures of transactions between government-related entities and clarify related-party definition. More specifically, it removes the requirement for government-related entities to disclose details of all transactions with the government and other government-related entities, clarifies and simplifies the definition of a related party and requires the disclosure not only of the relationships, transactions and outstanding balances between related parties, but of commitments as well in both the consolidated and the individual financial statements. The Bank will apply these changes from their effective date.

- **IAS 32 (Amendment) “Financial Instruments: Presentation”** (effective for annual periods beginning on or after 1 February 2010)

This amendment clarifies how certain rights issues should be classified. In particular, based on this amendment, rights, options or warrants to acquire a fixed number of the entity’s own equity instruments for a fixed amount of any currency are equity instruments if the entity offers the rights, options or warrants pro rata to all of its existing owners of the same class of its own non-derivative equity instruments. This amendment is not expected to impact the Bank’s financial statements.

- **IFRS 7 (Amendment) “Financial Instruments: Disclosures” – transfers of financial assets** (effective for annual periods beginning on or after 1 July 2011)

This amendment sets out disclosure requirements for transferred financial assets not derecognised in their entirety as well as on transferred financial assets derecognised in their entirety but in which the reporting entity has continuing involvement. It also provides guidance on applying the disclosure requirements. This amendment has not yet been endorsed by the EU.

- **IFRIC 19 “Extinguishing Financial Liabilities with Equity Instruments”** (effective for annual periods beginning on or after 1 July 2010)

This interpretation addresses the accounting by the entity that issues equity instruments to a creditor in order to settle, in full or in part, a financial liability. This interpretation is not relevant to the Bank.

- **IFRIC 14 (Amendment) “The Limit on a Defined Benefit Asset, Minimum Funding Requirements and their Interaction”** (effective for annual periods beginning on or after 1 January 2011)

The amendments apply in limited circumstances: when an entity is subject to minimum funding requirements and makes an early payment of contributions to cover those requirements. The amendments permit such an entity to treat the benefit of such an early payment as an asset. This interpretation is not relevant to the Bank.

b) Amendments to standards that form part of the IASB’s 2010 annual improvements project

The amendments set out below describe the key changes to IFRSs following the publication in May 2010 of the results of the IASB’s annual improvements project. Unless otherwise stated the following amendments are effective for annual periods beginning on or after 1 January 2011. In addition, unless otherwise stated, the following amendments will not have a material impact on the Bank’s financial statements. The amendments have not yet been endorsed by the EU.

• **IFRS 3 “Business Combinations”**

The amendments provide additional guidance with respect to: (i) contingent consideration arrangements arising from business combinations with acquisition dates preceding the application of IFRS 3 (2008); (ii) measuring non-controlling interests; and (iii) accounting for share-based payment transactions that are part of a business combination, including un-replaced and voluntarily replaced share-based payment awards.

• **IFRS 7 “Financial Instruments: Disclosures”**

The amendments include multiple clarifications related to the disclosure of financial instruments.

• **IAS 1 “Presentation of Financial Statements”**

The amendment clarifies that entities may present an analysis of the components of other comprehensive income either in the statement of changes in equity or within the notes.

• **IAS 27 “Consolidated and Separate Financial Statements”**

The amendment clarifies that the consequential amendments to IAS 21, IAS 28 and IAS 31 resulting from the 2008 revisions to IAS 27 are to be applied prospectively.

• **IAS 34 “Interim Financial Reporting”**

The amendment places greater emphasis on the disclosure principles that should be applied with respect to significant events and transactions, including changes to fair value measurements, and the need to update relevant information from the most recent annual report.

• **IFRIC 13 “Customer Loyalty Programmes”**

The amendment clarifies the meaning of the term ‘fair value’ in the context of measuring award credits under customer loyalty programmes. This interpretation is not relevant to the Bank’s operations.

4. Segment reporting

4.1 Segment results of operations

<u>From 1/1 to 31/3/2011</u>	<u>Total</u>	<u>Retail banking</u>	<u>Corporate banking</u>	<u>Investment banking & treasury</u>	<u>Other</u>
Net interest income	144.298	69.752	37.277	39.507	(2.238)
Net fee and commission income	29.382	23.756	7.758	1.276	(3.408)
Other income	2.065	-	-	615	1.450
Net Operating Income	175.745	93.508	45.035	41.398	(4.196)
Staff costs	80.440	64.847	4.984	2.592	8.017
Impairment losses on loans and other receivables	183.049	164.024	19.025	-	-
Other provisions	5.900	-	-	-	5.900
Other operating expenses	37.074	29.903	2.246	1.704	3.221
Total Operating Expenses	306.463	258.774	26.255	4.296	17.138
Profit / (loss) before tax	(130.718)	(165.266)	18.780	37.102	(21.334)

<u>From 1/1 to 31/3/2010</u>	Total	Retail banking	Corporate banking	Investment banking & treasury	Other
Net interest income	141.212	81.903	32.479	26.830	-
Net fee and commission income	28.339	23.119	7.748	994	(3.522)
Other income	2.772	-	-	1.082	1.690
Net Operating Income	172.323	105.022	40.227	28.906	(1.832)
Staff costs	89.568	72.206	5.548	2.887	8.927
Impairment losses on loans and other receivables	240.870	197.887	42.983	-	-
Other provisions	4	-	-	-	4
Other operating expenses	46.014	37.114	2.789	2.115	3.996
Total Operating Expenses	376.456	307.207	51.320	5.002	12.927
Profit / (loss) before tax	(204.133)	(202.185)	(11.093)	23.904	(14.759)

Retail banking includes all services and products offered to individuals, freelance professionals and SMEs.

Corporate banking includes products and services offered to large corporations and shipping companies.

Investment banking and Treasury include financial services, consulting and transaction services on capital exchange issues and on dealing room activities.

Other includes all non-financial and administrative and back office functions of the Bank.

The allocation of interest income in various business segments, is based on the Fund Transfer Pricing Model, which has been developed by the Bank.

4.2 Geographical information

	2011		2010	
	Net Income	Non-current assets	Net Income	Non-current assets
Greece	174.554	380.385	171.805	380.052
Germany	-	-	85	-
United Kingdom	1.191	7	433	12
Total	175.745	380.392	172.323	380.064

5. Net Interest Income

	1/1-31/3/2011	1/1-31/3/2010
Interest & similar income		
Cash and short-term funds	15.482	11.109
Bonds/ Treasury bills	42.381	32.225
Loans and advances	169.622	159.124
	<u>227.485</u>	<u>202.458</u>
Interest expense & similar charges		
Banks and customers	56.911	43.203
Debt securities	15.430	7.460
Securities and repos	122	76
Obligations to pension funds	2.242	2.934
Other borrowing funds	8.482	7.573
	<u>83.187</u>	<u>61.246</u>
Net interest income	<u>144.298</u>	<u>141.212</u>

6. Net fee & commission Income

	1/1-31/3/2011	1/1-31/3/2010
Fee & commission income		
Loans	14.770	13.293
Working capital	1.369	1.413
Letters of guarantee	4.288	3.807
Credit cards	3.162	3.839
Imports – Exports	921	984
Mutual funds	805	905
Other commissions	8.518	8.719
	<u>33.833</u>	<u>32.960</u>
Fee & commission expense		
Credit cards	704	820
Guarantees received from Parent Company	3.408	3.522
Other	339	279
	<u>4.451</u>	<u>4.621</u>
Net fee & commission income	<u>29.382</u>	<u>28.339</u>

7. Net trading results

	1/1-31/3/2011	1/1-31/3/2010
Net profit / (loss) from transactions and foreign exchange valuation	(884)	2.688
Net profit / (loss) from sale and valuation of bonds	1.275	(1.976)
Net profit / (loss) from sale and valuation of derivatives	176	2.759
Total Net trading results	<u>567</u>	<u>3.471</u>

8. Gain less losses of investment portfolio

	1/1-31/3/2011	1/1-31/3/2010
Net profit from mutual funds units sales	-	67
Net profit from sale of subsidiaries and associates	46	45
Impairment of shares	-	(2.503)
Total result of investment portfolio	<u>46</u>	<u>(2.391)</u>

9. Staff Costs

	1/1-31/3/2011	1/1-31/3/2010
Salaries and wages	57.887	63.842
Social security costs (principal and auxiliary plans)	18.178	19.982
Other benefits	4.375	5.744
Staff costs	<u>80.440</u>	<u>89.568</u>

Total personnel of Emporiki Bank as at 31 March 2011 were 4.657 compared to 5.176 as at 31 March 2010.

10. Other Operating Expenses

	1/1-31/03/2011	1/1-31/03/2010
Fees and third party expenses	4.562	4.054
Third parties fees	11.248	12.516
Insurance fees	512	652
Taxes and duties	4.053	4.557
Other expenses	12.051	18.872
Total Other operating expenses	<u>32.426</u>	<u>40.651</u>

11. Income tax expense

	1/1-31/3/2011	1/1-31/3/2010
Tax for the year (provision)	3.000	3.300
Deferred taxation (Note 23)	(148)	(33)
Income tax expense	<u>2.852</u>	<u>3.267</u>

12. Earnings per share

	1/1-31/3/2011	1/1-31/3/2010
Attributable profits/ (losses) to the Bank shareholders	(133.570)	(207.400)
Average number of shares (excluding own shares)	512.228.885	319.403.167
Basic and diluted earnings / (losses) per share (Euro)	<u>(0,2608)</u>	<u>(0,6493)</u>

Basic earnings per share is calculated on the profit after tax attributable to the Bank's shareholders and the weighted average number of shares outstanding during the period after deducting own shares in ownership during the period.

Diluted earnings per share is calculated by adjusting the weighted average number of shares outstanding during the period and the profit or loss attributable to ordinary equity holders for all the effects of dilutive potential ordinary shares. There were no outstanding dilutive ordinary shares during the period presented in these financial information.

13. Cash and balances with Central Bank

	31/3/2011	31/12/2010
Cash	212.726	206.765
Deposits at Central Bank excluding obligatory deposits for liquidity purposes	112.376	115.259
Cheques' receivables – Central Bank clearing office	2.094	7.423
Included as cash and cash equivalents (Note 29)	327.196	329.447
Obligatory deposits at Central Bank	552.426	572.094
Accrued Interest	433	443
Total Cash and balances with Central Bank	880.055	901.984

Obligatory deposits with Central Bank is a requirement set by the Bank of Greece for all financial institutions established in Greece and are equal to 2% of total customer deposits excluding the first € 100 thousands. The Bank is also required to maintain a current account with Bank of Greece in order to facilitate inter-bank transactions through the Trans European – Automated Real Time Gross Settlement Express Transfer System (TARGET).

14. Due from other Banks

	31/3/2011	31/12/2010
Cheques receivables	10.675	6.485
On demand	285.512	102.681
Placements in other banks	2.028.152	2.003.500
Other amounts due	9.073	41.164
Included as cash and cash equivalents (Note 29)	2.333.412	2.153.830
Placements in other banks not included in cash and cash equivalents	2.089.874	956.940
Loans and borrowings in other banks	2.455	2.610
Total Due from other banks	4.425.741	3.113.380

15. Trading Securities

	31/3/2011	31/12/2010
Trading securities portfolio		
Bonds issued by Hellenic Republic banks not included as cash and cash equivalents	6.797	49.368
Total	6.797	49.368

16. Loans and advances to customers

	31/3/2011	31/12/2010
Loans to individuals		
Credit cards	455.913	452.342
Term loans	1.821.791	1.839.455
Mortgage loans	7.451.455	7.506.097
	9.729.159	9.797.894
Loans to corporate entities		
Large Corporate Customers	7.371.342	7.238.325
Small and medium size enterprises	4.883.898	4.948.655
Freelancers (Easy Business)	639.807	642.955
	12.895.047	12.829.935
Other advances	217.863	219.637
Accrued Interest	57.563	48.653
Total loans and advances to customers	22.899.632	22.896.119
Less: Impairment losses on loans and advances	(2.901.773)	(2.720.708)
	19.997.859	20.175.411
Floating interest rate	21.144.197	20.851.639
Fixed interest rate	1.697.872	1.995.827
Total loans and advances to customers	22.842.069	22.847.466

<u>Impairment losses on loans and advances</u>	2011	2010
Changes on impairment losses for loans and advances are summarised as follows:		
Balance at 1 January	2.720.708	1.762.980
Transfer to other provisions	-	(14.300)
Transfer to Available For Sale portfolio	-	(6.149)
Impairment losses on loans and advances	183.150	993.095
Unwinding (Realisation of impairment loss) and write-offs	(2.085)	(14.918)
Balance at 31 March / 31 December	2.901.773	2.720.708

The impairment losses on loans and advances presented in the income statement include the net gain from the sale of non-performing loans and the proceeds from written-off receivables totaling to €102 (€353 for the period 01/01-31/03/2010).

17. Available-for-sale securities

	31/3/2011	31/12/2010
Available-for-sale securities		
Bonds issued by Hellenic Republic	197.866	202.770
Bonds of other issuers	475.697	590.129
Listed shares	870	719
Non listed shares	2.766	2.766
Mutual funds units	12.213	11.591
Total Available-for-sale securities	689.412	807.975

In accordance with the amendment of IAS 39 “Reclassification of Financial Assets”, the Bank has reclassified during 2008 corporate bonds amounted to € 102 million from the Trading portfolio into the Available-for-Sale portfolio. At 31 March 2011 the nominal and the fair value of these bonds was € 34 million and € 24 million respectively.

The loss from the revaluation difference recognized directly in equity for the first quarter 2011 amounted to € 0,9 million.

18. Investments in subsidiaries / associates

The bank's investments in subsidiaries are analyzed as follows:

Company	Country of incorporation	% Held as at 31.3.11	Balance as at 31.3.11	% Held as at 31.12.10	Balance as at 31.12.10
1 EMPORIKI BANK BULGARIA	BULGARIA	100,00%	40.109	100,00%	40.109
2 EMPORIKI BANK ALBANIA	ALBANIA	100,00%	31.012	100,00%	31.012
3 EMPORIKI BANK CYPRUS	CYPRUS	64,28%	44.142	96,57%	44.142
4 EMPORIKI VENT. CAPITAL DEVELOPED LIMITED	CYPRUS	100,00%	16.376	100,00%	16.376
5 EMPORIKI VENT. CAPITAL EMERGING LIMITED	CYPRUS	100,00%	15.882	100,00%	15.882
6 EMPORIKI GROUP FINANCE RESEARCH BANK FOR HISTORICAL ARCHIVES (Non- profit organization)	UNITED KINGDOM	100,00%	18	100,00%	18
7 EMPORIKI MEDIA	GREECE	99,90%	15	99,90%	15
8 EMPORIKI MANAGEMENT	GREECE	99,00%	769	99,00%	769
9 EMPORIKI BANK ROMANIA	GREECE	99,65%	4.320	99,65%	4.320
10 EMPORIKI BANK ROMANIA EMPORIKI DEVELOPMENT AND REAL ESTATE MANAGEMENT	ROMANIA	99,69%	59.100	99,58%	44.100
11 EMPORIKI DEVELOPMENT AND REAL ESTATE MANAGEMENT	GREECE	100,00%	34.197	100,00%	34.197
			245.940		230.940

The bank's investments in associates are analyzed as follows:

Company	Country of incorporation	% Held as at 31.3.11	Balance as at 31.3.11	% Held as at 31.12.10	Balance as at 31.12.10
INCURIAM INVESTMENT LTD	CYPRUS	20,00%	311	20,00%	381
EULER HERMES EMPORIKI	GREECE	21,71%	1.514	21,71%	1.514
			1.825		1.895

The movement in the investment portfolio is summarized as follows:

	Investments in subsidiaries		Investments in associates	
	31/3/2011	31/12/2010	31/3/2011	31/12/2010
Opening balance	230.940	205.516	1.895	1.965
Addition	15.000	45.014	-	-
Reduction	-	(19.590)	(70)	(70)
Closing balance	245.940	230.940	1.825	1.895

On 01.11.2010 the Extraordinary General Meeting EMPORIKI BANK ROMANIA S.A., approved the share capital decrease by the amount of partially written off accumulated accounting losses amounting to RON 124 mil. The share capital decrease was completed on 28.01.2011. The Bank, on 24.03.2011 covered by 100% the share capital increase of the aforementioned subsidiary by disbursing the amount of RON 61,9 mil.

On 25.01.2011 was completed the share capital increase of EMPORIKI BANK CYPRUS LTD by the amount of € 25 mil., which was fully covered by both the subsidiaries EMPORIKI VENTURE CAPITAL DEVELOPED MARKETS LTD and EMPORIKI VENTURE CAPITAL EMERGING MARKETS LTD, by disbursing the amount of € 12,5 mil. each. Emporiki bank did not participate in this share capital increase and as a result the direct participation rate of the Bank decreased from 96,57% to 64,28% while the indirect participation increased from 96,57% to 97,72%.

19. Due to banks

	31/3/2011	31/12/2010
Borrowings from banks	9.342.170	8.763.627
Current accounts	80.536	91.915
Other	-	665
Total Due to banks	<u>9.422.706</u>	<u>8.856.207</u>

20. Due to customers

	31/3/2011	31/12/2010
Deposits from legal entities		
Sight accounts	1.058.624	1.117.219
Term deposits	646.545	605.157
	<u>1.705.169</u>	<u>1.722.376</u>
Deposits from individuals		
Current accounts	622.040	732.731
Term deposits	4.246.764	4.037.432
Saving accounts	4.562.078	5.119.817
	<u>9.430.882</u>	<u>9.889.980</u>
Cheques and remittances payable	68.721	80.920
Accrued interest	18.438	11.095
	<u>11.223.210</u>	<u>11.704.371</u>
Fixed interest rate	4.893.309	4.642.589
Floating interest rate	6.242.742	6.969.767
Total deposits	<u>11.136.051</u>	<u>11.612.356</u>

21. Debt securities in issue

	31/3/2011	31/12/2010
Debt securities	3.920.829	2.887.289
Other credit titles	73	73
Accrued interest	8.937	5.526
Total Debt securities in issue	<u>3.929.839</u>	<u>2.892.888</u>

In 2011 Emporiki Bank repaid, through the special purpose entity “Lithos Mortgage Finance Plc”, € 7.879.340 mortgage backed securities.

As at 31 March 2011, the Bank owned debt securities issued by “Lithos Mortgage Finance Plc” and “Emporiki Group Finance Plc”, with a total value of € 34.994.085.

In the first quarter 2011, Emporiki Bank called back debt securities with a total nominal value of € 1.045.000.000. The respective maturities and interest rates are as follows:

<u>S/N</u>	<u>Nominal Value in €</u>	<u>Start Date</u>	<u>Maturity Date</u>	<u>Interest</u>
1	250.000.000	16/2/2011	16/2/2016	3m Euribor +1,3bps
2	100.000.000	16/2/2011	16/8/2013	3m Euribor +0,915bps
3	15.000.000	28/2/2011	28/2/2013	4% p.a. fixed
4	50.000.000	16/3/2011	28/2/2013	4% p.a. fixed
5	200.000.000	25/3/2011	25/9/2018	3m Euribor +153,5bps
6	400.000.000	25/3/2011	25/9/2020	3m Euribor +164,5bps
7	30.000.000	8/3/2011	8/3/2021	3m Euribor +1,24bps
Total	1.045.000.000			

Emporiki Bank successfully completed, on February 1st, 2011, a bond loan securitization totaling €1.166 million, in accordance with the provisions of the law 3156/2003. The notes were issued through “Lemnos PLC” a special purpose vehicle, incorporated in the UK.

22. Other borrowed funds

	<u>31/3/2011</u>	<u>31/12/2010</u>
Subordinated loans due to parent company	350.000	350.000
Subordinated notes due to parent company	300.000	300.000
Hybrid securities due to parent company	420.000	420.000
Accrued interest	2.244	2.354
Total Other borrowed funds	1.072.244	1.072.354

23. Deferred tax assets/liabilities

	31/3/2011	31/12/2010
Deferred tax assets		
Intangible assets write-off	1.975	2.123
Impairment of loans and receivables	568.537	532.312
Provision for the cost of transfer to ETEAM & ETAT	62.483	66.424
Commissions recognition based on effective interest rates	2.649	2.723
Impairment of investments for companies under clearing process	5.600	5.600
Provision for staff expenses	6.600	6.688
Other provisions	15.373	14.343
Other temporary tax differences	<u>(6)</u>	<u>(6)</u>
	663.211	630.207
Reassessment of recoverability	<u>(379.522)</u>	<u>(346.641)</u>
	283.689	283.566
Deferred tax liabilities		
Reduced depreciation rates for buildings	<u>5.389</u>	<u>5.266</u>
	5.389	5.266
Net deferred tax assets	<u>278.300</u>	<u>278.300</u>

The movement of the net deferred tax assets is as follows:

At 1 January	278.300	278.300
Income statement	148	(320)
Share premium		
Share capital expenses write-off	<u>(148)</u>	<u>320</u>
At 31 March / 31 December	<u>278.300</u>	<u>278.300</u>

The charge/ (release) of deferred tax assets and liabilities through the income statements is as follows:

	31/3/2011	31/12/2010
Deferred tax (income statement)		
Intangible assets variation	-	554
Provision for the cost of transfer to ETEAM & ETAT	3.942	15.229
Impairment of loans and receivables	(36.226)	(196.600)
Commissions recognition based on real interest rates	75	299
Provision for staff expenses	88	597
Reduced depreciation rates for buildings	123	516
Other provisions	(1.031)	3.878
Reassessment of recoverability	<u>32.881</u>	<u>175.847</u>
	<u>(148)</u>	<u>320</u>

The Management of the Bank, taking into consideration the current financial circumstances of the Bank and the effect of the market conditions, undertook provisioning policy by reducing the deferred tax asset in total by € 379,5 mil. (€ 32,8 mil for the first quarter 2010). For the same reason, deferred tax asset for tax losses carried has not been recognized.

24. Obligations to pension funds

The submission of the Auxiliary Pension Fund (TEAPETE) for the Bank's employees to the provisions of the laws 3371/2005 and 3455/2006 resulted to a) the diminution of the Bank's disadvantage to pay higher social contributions and b) the transparency regarding the estimated actuarial loss of the Bank.

Following the provisions of the new law 3371/2005, an economic study was performed by independent specialized actuaries, in order to determine the cost of including TEAPETE into the above-mentioned auxiliary funds (IKA-ETEAM and ETAT). This economic study was completed within the 1st quarter of 2006 and was approved by the relevant committee of the Ministry of Economy and Finance and it was ratified by law (L. 3455/2006). According to the study the Bank will pay to IKA-ETEAM and ETAT, for its pensioners a special contribution of €786,3 millions in total (upfront or within a period of 10 years bearing an interest rate of 3,53%). In addition, the Bank will be obliged to pay additional contributions compared to those defined by ETEAM regulations for its employees hired before 31/12/2004 through to retirement. The terms of the payment of the increased contributions were not defined by Law 3371/2005 but were established following a ministerial decision IKA Φ20203/19189/931/7.11.06. The Bank proceeds to the payment of the scheduled installments as these were defined in the economic study mentioned above. The outstanding balance of the liability as at 31.03.2011 was € 255,5 millions.

The Employee Union has litigated the aforementioned submission and has proceeded relevant legal actions. For one legal action, which was discussed in the First Instance Court of Athens, the ruling was issued, number 116/2008, and judged that the provisions of Law 3455/2006 are unconstitutional and the termination of employee contracts relating the Bank, the Employee Union and the TEAPETE is abusive. The Bank has proceeded legal action against the aforementioned court ruling which was discussed on 24.03.2009. During the aforementioned trial the Greek State has proceeded intervention in favor of the Bank. The Court of Appeal judgment number 4007/2009 (published 30.06.2009) rejected the Bank's appeal and validated the First Instance judgment. On December 2009, the Bank and the Greek State has appealed before the Supreme Court of Appeal. The Bank's appeal hearing was determined for 20.01.2011, postponed for 17.03.2011 and then adjourned for 20.10.2011. The economic impact of the judgment cannot be currently assessed.

It should be noted that the State Council (in plenary session), pursuant to a series of recent decisions (Nr. 2197-2203/2010) rejected the petitions of bank employees and unions against Presidential Decree 209/2006, issued pursuant to L.3371/2005, and admitted that the inclusion of bank employees in the ETAT (Single Fund for the Social Insurance of Bank Employees) is consistent with the Greek Constitution. The above-mentioned decisions constitute an important factor, which will most probably affect the outcome of the case before the Supreme Court of Appeal.

25. Other provisions

Other provisions are summarized as follows:

	31/3/2011	31/12/2010
Provisions for tax issues	63.361	60.365
Provisions for litigations	57.023	51.053
Provisions for suspense accounts & other receivables	48.584	49.406
Provisions for guarantees given	20.264	20.264
Other provisions	1.131	1.136
Total Other provisions	<u>190.363</u>	<u>182.224</u>

The movement of other provisions is analyzed as follows:

	Tax	Non-used Vacation leaves	Litigations	Suspense accounts and other receivables	Guarantees given	Other	Total
Balance 01/01/2010	61.085	596	50.568	53.882	20.277	2.228	188.636
Transfers	15.644	-	485	(5.052)	-	(1.420)	9.657
Utilization	-	(596)	-	14.300	-	-	13.704
Translation differences	(16.363)	-	-	(13.724)	(13)	320	(29.780)
Balance 31/12/2010	60.365	-	51.053	49.406	20.264	1.136	182.224
Balance 01/01/2011	60.365	-	51.053	49.406	20.264	1.136	182.224
Charge	2.996	-	5.970	(320)	-	-	8.646
Utilization	-	-	-	(502)	-	-	(502)
Translation differences	-	-	-	-	-	(5)	(5)
Balance 31/03/2011	63.361	-	57.023	48.584	20.264	1.131	190.363

On the basis of a sale and purchase agreement dated 08.03.2007 between the Bank and Groupama International, (regarding the transfer to the latter of Groupama Phoenix shares held by the Bank), two arbitration requests (dated 05.06.2009 and 26.06.2009) have been filed with the International Chamber of Commerce against the Bank claiming compensation of appr. € 11 million (+ declaratory award for contingent claims) due to breach of representations granted in the framework of the above transaction. The arbitration procedure is still on-going.

26. Contingent liabilities and commitments

a) Legal issues

The Bank during the normal course of its business is a defendant in claims from customers and other legal actions for which the Bank has made a provision. According to the consultation of the Bank's Legal division the ultimate disposition of these matters is not expected to have any, further, material effect on the financial position or operations of the Bank.

b) Tax issues

Tax authorities have audited Emporiki Bank for all years up to and including 2008.

c) Commitments

	31/3/2011	31/12/2010
Letters of guarantee	1.951.269	2.014.154
Unused approved credit limits	17.057.783	17.164.722
Total	19.009.052	19.178.876

d) Pledged assets

Pledged assets as at 31 March 2011 amount to €1.124.505 thousands (€1.247.228 thousands as at 31 December 2010) including Hellenic Republic and other issuers bonds pledged by the Bank of Greece for the purposes of transactions through TARGET, by the derivatives clearing house (ETESSEP) as margin insurance and pledged by foreign financial institutions for funding purposes.

Additionally, on 31 March 2011 loans with a total nominal value of € 350.000 thousands have been pledged by the Bank of Greece for funding purposes.

Finally, bonds with a nominal value of € 34.028 thousands are provided as collateral as part of repurchasing agreements (repos) with other credit institutions.

27. Share capital and own shares

The share capital as at 31 March 2011 amounts to € 512.228.885 comprising by 512.228.885 ordinary shares of € 1,00 nominal value each and as a result, there are no changes comparing to share capital as at 31.12.2010.

In the fourth quarter of 2010, Credit Agricole as the main shareholder has granted a cash advance of €400 million for a SCI in order to enhance the capital adequacy of Emporiki Bank.

In the first quarter of 2011, Credit Agricole as the main shareholder has granted a new cash advance of €150 million for a SCI to enhance the capital adequacy of Emporiki Bank.

28. Other reserves

	31/3/2011	31/12/2010
Statutory reserve	114.405	114.405
Valuation reserve of available-for-sale investments	(184.638)	(189.001)
Reserves from disposal of treasury shares	52.466	52.466
Other reserves	495.639	495.639
Total other reserves	<u>477.872</u>	<u>473.509</u>

Statutory reserve and revaluation reserve of available-for-sale investments cannot be distributed. Other reserves concern reserves formed by gains from sales of listed securities and taxable income that has not been distributed. These reserves have been taxed.

The movement of the available-for-sale revaluation reserve is summarized as follows:

	31/3/2011	31/12/2010
Opening balance	(189.001)	(83.004)
Profit / (loss) from revaluation	4.363	(110.117)
Recycling to the income statement from impairment	-	4.120
Closing balance	<u>(184.638)</u>	<u>(189.001)</u>

29. Cash and cash equivalents

For cash flow statement purposes, cash and cash equivalents are consisted of the following accounts, which have a maturity of less than 3 months from date of purchase

	31/3/2011	31/12/2010
Cash and balances with Central Bank (Note 13)	327.196	329.447
Treasury securities	57.407	54.733
Due from banks (Note 14)	2.333.412	2.153.830
Total Cash and cash equivalents	<u>2.718.015</u>	<u>2.538.010</u>

30. Related party transactions

The major shareholders of the Bank as at 31 March 2011 are Credit Agricole S.A and SACAM International with participating interest of 91% and 5% respectively, as also pension funds with participating interest of 0,46%. The remaining shares are widely held and traded on the Athens Stock Exchange.

a) **Transactions and balances with Board of Directors members and Executive Committee members**

	1/1 - 31/3/2011	1/1 - 31/3/2010
Board of Director's fees* and Executive Committee fees	1.068	1.162
	31/3/2011	31/12/2010
Deposits	945	949
Loans	381	422

* The fees of the non-executive members of the Board of Directors of the Bank amount to € 46 thousands for the first quarter of 2011 and € 39 thousands for the first quarter 2010 respectively.

Deposits and loans refer to members of the Board of Directors and their immediate family members and companies they control or influence.

b) **Transactions and balances with subsidiaries and associates:**

	31/3/2011	31/12/2010
Assets		
Due from other banks	4.140.195	2.970.307
Loans and advances to customers	20.190	23.048
Derivative financial instruments – assets	12.711	43.297
Other assets	5.845	9.510
	<u>4.178.941</u>	<u>3.046.162</u>
Liabilities		
Due to other banks	9.337.305	8.443.047
Due to customers	107.250	79.427
Debt securities in issue	3.774.766	2.728.330
Other borrowed funds	1.622.243	1.472.294
Derivative financial instruments – liabilities	107.383	113.359
Other liabilities	6.809	6.592
	<u>14.955.756</u>	<u>12.843.049</u>
	1/1 - 31/3/2011	1/1 - 31/3/2010
Income		
Interest & similar income	16.136	9.957
Fee & commission income	3.632	4.036
Net trading results	(10.045)	27.625
Other operating income	783	988
	<u>10.506</u>	<u>42.606</u>
Expense		
Interest expense & similar charges	37.680	23.027
Fee & commission expense	3.537	3.638
Staff costs	141	325
Other operating expenses	668	2.897
	<u>42.026</u>	<u>29.887</u>

The related parties transactions and balances are summarized as follows:

	1/1 - 31/3/2011	1/1 - 31/3/2010
Income	10.506	42.606
Expense	42.026	29.887
Fees for Board of Directors members and key management personnel	1.068	1.162
	<u>53.600</u>	<u>73.655</u>
	31/3/2011	31/12/2010
Assets	4.178.941	3.046.162
Liabilities	14.955.756	12.843.049
Receivables from Board of Directors members and key management personnel	381	422
Liabilities to Board of Directors members and key management personnel	945	949
	<u>19.136.023</u>	<u>15.890.582</u>

31. Dividends paid

For the accounting period 2010, no dividend distribution was proposed by the Bank.

32. Capital adequacy

The Bank's solvency ratio is calculated in accordance with Law 3601/2007 and BOG decisions 2630/29.10.2010 "Definition of equity for credit institutions in Greece" and 2588/20.08.2007 "Solvency ratio for credit institutions".

Based on the current legislative framework, the Capital adequacy relevant index is analyzed as follows (amounts in billion euros):

Weighted Assets

Weighted Assets on credit risks	16,205
Weighted Assets on market risks	1,170
Weighted Assets on operational risks	0,097
Total risk Weighted Assets	<u>17,472</u>

Regulatory Shareholder's Equity

Tier #1 Capital	1,513
Tier #2 Capital	0,686
Total Regulatory Equity	<u>2,199</u>

The relevant ratio at 31 March 2011 is estimated to be at 12,6% for the Bank. The calculation of the Capital Adequacy Ratio as of 31 March 2011, has taken into account the guarantee received by the parent company Credit Agricole S.A and the cash advance of €550 thousands.